

# Find the balance of Wellness that you need!

**Visit one of the City's Wellness Centers for assistance with minor health concerns...**

Municipal Service Center (MSC)  
7969 San Paulo 915-212-1384

**Monday, Wednesday, & Thursday  
7am-12pm & 1pm-4pm**

(Must enter main MSC building, turn left and exit building; location is to the left side.)

El Paso Water Utilities (field office)  
210 N. Lee 915-594-5448

**Tuesday & Friday 7am – 11am**

El Paso Water Utilities (main office)  
1154 Hawkins 915-594-5542

**Tuesday & Friday 1pm – 5pm**

*Last patient seen 15 minutes before closing*



## Services Provided

- Provide preventative care
- Provide non-work related urgent care as may be limited by Nurse Practitioner protocols
- Monitor, assess and work to improve the general health of Covered Persons
- Interpret test and examination results and make referrals to specialists as appropriate
- Counsel and provide recommendations and expected outcomes from Assessments
- Administer flu vaccines during time frame specified by City of El Paso
- Wellness Programs and support of the programs through referrals and case management
- As part of the Primary and Urgent Care Services, screenings (such as blood pressure and blood work)
- Establishment of communication with the Covered Person's treating physicians for the purpose of effective case management, as appropriate.
- Assistance with making an appointment when appropriate with local providers within the Health Plan network.
- Does **NOT** provide any workers' compensation medical treatment
- Does **NOT** replace care from primary care providers
- Must be covered by City health plan and **present city badge ID & Health Plan ID card** (picture ID acceptable in lieu of city badge)
- Services for employees and retirees only; no dependents treated at clinics\*
- Employees visiting wellness centers at their regularly scheduled work locations do not have to swipe in and out
- No doctor's notes for absences of more than one day can be provided
- 24 hour access to H2U Wellness website [www.coepwellness.com](http://www.coepwellness.com)



*\*Non Uniformed Employees and Retirees: covered dependents 18 years of age and over will be able to take advantage of the services offered at the City's Wellness Centers. Your dependent(s) will need to present their Aetna ID card showing their name as well as a photo ID. This is subject to change as needed and without prior notification.*