



YOUTH INITIATIVE PROGRAM

Pebble Hills Regional Command Center
10780 Pebble Hills, El Paso, Texas 79935
Telephone (915) 212-4747
E-Mail: larasd@elpasotexas.gov

YOUTH HELPLINE DIRECTORY

The purpose of this Directory is to help those who live and work in the El Paso area find agencies that respond to health and human services, education, recreation and emergency needs. In addition to the name, address and contact, each agency's listing outlines services, eligibility requirements and fees, operating hours, intake procedures and emergency assistance procedures.

Inclusion of an agency in this Directory does not imply endorsement of its purpose or quality by the El Paso Police Department or Youth Initiative Program and further disclaims any responsibility for the quality of the services provided by the listed and referenced agencies; moreover, the El Paso Police Department or Youth Initiative Program shall not be liable as a result of the use of any of the services described in this directory, its revision or appendices.

To update agency information or request changes, please contact the Youth Initiative Program (YIP) Coordinator, Officer Susan D. Lara at (915) 599-5651 or send an e-mail to: larasd@elpasotexas.gov.

This directory is published by the Youth Initiative Program (YIP) with the support of the El Paso Police Foundation. Reproduction of this directory is allowed for its intended purpose.

**This directory is available on the El Paso Police Department website: www.eppd.org.
Click on "Youth & Education" and then click "Helpline Directory."**



El Paso Police Foundation

P.O. Box 972921 • El Paso, Texas 79997 • (915) 872-3788

"Assisting the El Paso Police Department with funding to improve public safety & community partnerships."



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The work of our Police Foundation is essential to assist the El Paso Police Department fight crime and maintain the city's status as the safest city in the country. The Police Foundation helps enhance our effectiveness by providing resources not covered in our city budget.

I encourage you to support the El Paso Police Foundation and to join our efforts in providing the best public safety to our community.

- **Gregory Allen**

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For more information about the Foundation visit: <http://www.elpasotexas.gov/elpasopf/>



The Seaborne Challenge Corps operated by the Texas National Guard. The program provides education, training, career development and service to the community for at-risk youth who are not performing well in high school. Seaborne addresses the distressing economic and social problems that result when students drop out of school.

The Seaborne Challenge Corps, now in its tenth year, was incorporated into the National Guard Bureau's National Youth Challenge Program in July 1999 as the program's 26th state. Funding comes from the federal government, matching funds from the State of Texas, and private foundations.

The 17 1/2 month program is organized into two phases. During the Residential Phase the students actually live on the Seaborne campus for 5 1/2 months while undergoing training and completing the curriculum. Corps members receive daily academic and career development classes designed to prepare them for the General Education Diploma (GED), and also receive encouragement to continue their education beyond graduation or to enter military service. The first four weeks is called "Pre-Challenge" where students become acquainted with their new living arrangements, and the rules and expectations of the Challenge program. Students that pass Pre-Challenge are then invited to continue their education and training for the remaining 18 weeks, called "Challenge."

Seaborne Challenge Corps
P.O. Box 16929
Galveston, TX 77552-6929
Toll-free: 1-866-SEA-BORN



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ABUNDANT LIVING FAITH CENTER

1000 Valley Crest, El Paso, TX 79907

Phone: (915) 532-8543

Fax: (915) 544-6824

Administrative Office: 1000A Valley Crest, El Paso, TX 79907

Web address: www.alfc.com

E-mail: contact@ALFC.com

Services: Pastors do counseling by appointment during the week for adults and youth. In addition to regular adult services we have youth (7th through 12th grade) and children (kinder through 6th grade) services. A nursery is also provided during services. Also, classes are offered for marriage, loss of a loved one, and divorce recovery periodically throughout the year.

Eligibility: 16 and older

Fees: No charge

Hours: Varies

Intake Procedure: Call or email for information

Geographic Area Served: Citywide

ADULT PROTECTIVE SERVICES, TEXAS DEPT. OF FAMILY AND PROTECTIVE SERVICES, REGION 10

401 East Franklin Street, Suite 350, El Paso, TX 79902

To report abuse, neglect or exploitation of elderly or disabled:

1-800-252-5400 or www.txabusehotline.com

El Paso Administrative Office: (915) 834-5743

Fax: (915) 834-5778

Regional Director: Patrick Turley

E-mail: Felix Cabrera, Resources and External Relations Specialist Felix.Cabrera@dfps.state.tx.

Website: www.notforgotten.org

Services: Adult Protective Services (APS) investigates allegations of abuse, neglect and exploitation of the elderly (65 and over) and disabled adults (18 and over). APS provides emergency client services.

Eligibility: Elderly (65 and over) or disabled adult (18 and over)

Fees: None

Hours: 24 hours a day/7 days a week Accessible to Persons with Disabilities

Intake Procedure: Call hotline at 1-800-252-5400 or www.txabusehotline.com to report abuse, neglect or exploitation

Geographic Area Served: Region 10 covers El Paso, Hudspeth, Culberson, Presidio, Jeff Davis, and Brewster counties (Big Bend area)



Other: Presentations available on APS program & prevention/intervention in abuse, neglect or exploitation cases.

ADVOCACY CENTER FOR THE CHILDREN OF EL PASO

1100 E. Cliff Drive, Bldg D, El Paso, TX 79902

Phone: (915) 545-5400

Fax: (915) 545-5414

Services: Help child victims of severe physical and sexual abuse and their non-offending family members. Provides child friendly environment, immediate crisis counseling, medical and long-term counseling referral services and transportation free of charge

Eligibility: Victimized youth

Fees: None

Hours: Monday – Friday, 8 a.m. - 5:30 p.m.

Intake Procedure: Agency referral

Geographic Area Served: El Paso County

Other: Volunteers (age 18 and above) are always needed.

ALCOHOLICS ANONYMOUS

3318 Douglas, El Paso, TX 79903

Phone: (915) 562-4081

Services: Recovery Support Group

Eligibility: Desire to stop drinking

Fees: None

Hours: 24 hrs a day/7 days a week

Intake Procedure: Client walk-in; phone call; appointment

Geographic Area Served: Countywide, Spanish programs available in Lower Valley

Other: Call (915) 562-4083 for Al-Anon for families of alcoholics and/or Ala-Teen for teens of alcoholics.

National Institute on Alcohol Abuse & Alcoholism: www.niaaa.nih.gov

U.S. Dept. Of Health & Human Services, Substance Abuse & Mental Health Services Administration: www.samhsa.gov/index.aspx



ALIVIANE Administration

1111 Barranca, Suite 800, El Paso, TX 79936

Phone: (915) 782-4000

Fax (915) 782-4040 **Mailing Address:** P.O. Box 371710 El Paso, TX 79937

Web address: www.aliviane.org

Services: Behavioral Health Treatment for Individuals and Families, Outpatient and Residential Drug Treatment, Intervention, Prevention, Counseling & Educational Services

Eligibility: Varies by program

Fees: Varies by location

Hours: Varies by program

Intake Procedure: Call Administrative Office for specific contact information on all programs.

Components: Inner Resources Recovery Clinic (outpatient substance abuse treatment for adults), Drug Abuse Service Center (methadone clinic), Men's Residential (intensive residential substance abuse rehabilitation for male adults), Women's and Children's Residential (intensive residential substance abuse rehabilitation for women and women with children), TRY (outpatient substance abuse treatment for adolescents), Behavioral Health Clinic (mental health and substance abuse clinical treatment including trauma treatment for children/adolescents and their families), Dando Fuerza a La Familia (prevention/counseling for parents and youth), Alianza Familiar (prevention for youth ages 6-11), IMASTAR (prevention and substance abuse treatment program for youth ages 13-17-Socorro ISD only), PATH Program (co-occurring psychiatric and substance abuse services for homeless adults), PRIDES (substance abuse education/prevention program for youth), Project Aware (intensive case management for families referred by CPS due to substance abuse and at risk for child removal), Infectious Disease Prevention Unit (IDPU)(HIV testing, counseling, & education), Rural West Texas Outpatient Services (outpatient substance abuse treatment for adults and families in Alpine and Van Horn), PADRES (Parent intervention program at Ysleta High School).

ALLIANCE FOR BORDER COLLABORATIVES

5400 Suncrest Drive Suite 7D El Paso, Texas 79912

Phone: (915) 584 2875

Fax: (915) 584-2876

Contact: rosalbar@abc_ep.org Rosalba Ruiz-Holguin

Executive Director: Rebeca Ramos

Services: Substance abuse coalition development and programs for populations at risk of alcohol and other drug use and abuse.

Eligibility: Open

Hours: Monday - Thursday 8:00am-2:00pm

Fees: None

Intake procedure: By appointment

Geographic area: US- Mexico Border area



AIA-FAMILY OUTPATIENT PROGRAM

7722 North Loop, El Paso, TX 79915

Phone: (915)775-2501

Fax: (915) 775-2470

Services: Treatment for youth.

ALTERNATIVES CENTRE FOR BEHAVIORAL HEALTH ("For Life's Challenges you have Alternatives")

7760 Alabama, El Paso, TX 79904

Phone: (915) 757-7999

Fax: (915) 757-8004

E-mail: admin@alternativescentre.com

Web site: www.alternativescentre.com

Services: Adult and adolescent partial hospital programs (Depression, Anxiety, PTSD, Substance Abuse, Bipolar Disorder); Adult & Adolescent outpatient groups; individual and family therapy program; increase Adolescent knowledge of various coping and refusal skills, increase awareness of the consequences of drug and alcohol abuse; provide necessary tools to make informed decisions. "Alternatives for Youth" provides therapeutic groups and education on decision-making skills, anger management and alcohol/drug awareness, BIPP Domestic Violence classes (court eligible), Adult Anger Management classes.

Eligibility: Adolescent program: ages 13-18 and their families. Adult programs, 18 years & older

Fees: Most managed care panels. Tricare certified partial program (government provider), Blue Cross; Medicare etc...

Hours: Adolescent: 1 p.m. – 5 p.m. Adult: 10 a.m. –3 p.m. M-F, Saturday program 11 a.m. – 2 p.m. Individual and family sessions by appointment.

Intake Procedure: Walk in; call for appointment

Geographic Area Served: El Paso County

Other: Small therapeutic groups; interactive activities; individual, family therapy, medication management, transportation provided from schools for adolescents, coordination with probation office, EAPs, employers, primary care providers.

ALZHEIMER'S ASSOCIATION

4687 N. Mesa, Suite 200, El Paso, TX 79912

Phone: 1-800-272-3900

Fax (915) 544-8746

E-mail: Carolyn Moore carolyn.moore@alz.org

Web site: www.alz.org/txstar

Services: Education programs and awareness about Alzheimer's disease and dementia. Information and referrals to local resources, support groups and care consultations. Medic Alert and Safe Return



program for those who wander.

Eligibility: Anyone who has been touched by, or has an interest in, Alzheimer's or dementia. **Fees:**

None required. Accessible to Persons with Disabilities: Y

Hours: Office 8 a.m. –5 p.m., 24/7 Helpline 1-800-272-3900

Intake Procedure: None

Geographic Area Served: 136 counties in Texas – west, east, south-central, panhandle

Other: Donations are always welcomed.

AMANEKER PSYCHOLOGICAL SERVICES

6044 Gateway East, Ste. 405, El Paso, TX 79905

Phone: (915) 779-5600

Fax (915) 779-5605

6621 Doniphan, Ste. G, Canutillo, TX 79835 (915) 877-5100 Fax (915) 877-5107

E-mail: Ricardo J. Chafino, M.Ed. rick.chafino@sbcglobal.net

Web site: www.amanecer-ep.org

Services: Counseling, psychological evaluations/testing, psychiatric services, drug/alcohol abuse, drug testing, ADHD testing, supervised visitation. The New Mexico location offers Behavior Management Services and Case Management Services in addition to previous services listed.

Eligibility: Accept TX Medicaid, El Paso First, Sun City, EAP, Superior, BCBS, Access, Aetna, Tri-Care, United Health Care and cash clients. Also accept New Mexico Medicaid.

Fees: Sliding fee scale

Hours: El Paso Monday-Thursday 8 a.m. – 5 p.m.; Friday 8 a.m. – 4 p.m. Canutillo Monday-Thursday 8:30 a.m. – 5:30 p.m.; Friday 8 a.m. – 5 p.m.; Saturday 9 a.m. – 1 p.m.

Intake Procedure: Call to make appointment at either office in El Paso and/or Canutillo. **Geographic**

Area Services: El Paso County and Southern New Mexico

AMERICAN CANCER SOCIETY

909 E. San Antonio, El Paso, TX 79901

Phone: (915) 544-4425

Cancer Information: 800-ACS-2345

Hours: 24 hours a day/7 days a week

Web site: www.cancer.org

Services: Educational information to community, groups and schools. Curriculum and handout materials on prevention issues. Assists communities and worksites to develop wellness programs. Provides service to cancer patients as well as early detection programs

Eligibility: N/A

Hours: Office, 8:30 a.m. – 4:30 p.m.

Intake Procedure: Call

Geographic Area Served: El Paso County

Other: Texas Cancer Council: <http://www.txcancer.org/tcc.html> ; Texas Cancer Data Center:

<http://www.txcancer.org> ; Cessation – A Smoke Free Paso Del Norte: 915.534.QUIT. *Donate hair to*



Wigs for Kids (minimum length of hair donation is 10-12 inches). Private, non-profit organization makes and provides free wigs for children undergoing chemotherapy. www.wigsforkids.org

AMERICAN COUNSULATE

EMERGENCY CELL PHONE NUMBERS:

Dialing in Juarez: 044-656-265-8484

Dialing in Mexico: 01-656-265-8484

Dialing in the U.S.: 011-52-656-265-8484

AMERICAN LEGION LAW ENFORCEMENT POST 74

1532 Charles Owens, El Paso, TX, 79936

Phone: (915) 598-4348

Fax: (915) 629-8116

E-mail: LwEnfPst74@juno.com

Services: Temporary family financial assistance, education pamphlets - drug awareness, suicide prevention

Eligibility: N/A

Fees: None

Hours: Appointment

Geographic Area Served: El Paso County families and veterans.

AMERICAN LUNG ASSOCIATION OF THE CENTRAL STATES

4141 Pinnacle, Suite 212 El Paso, TX 79902

Phone: (915) 532-6776

Fax: (915) 532-7231

Services: Tobacco education program, ETS education for expectant parents & ETS education for parents of asthmatic children.

Fees: None **Hours:** Monday – Friday, 8 a.m. – 4:30 p.m.

Geographic Area Served: Texas, Western Region

AMERICAN RED CROSS – EL PASO AREA

3620 Admiral St., El Paso, TX 79925

Phone: (915) 592-0208

Fax: (915) 592-8751

E-mail: elpaso@usa.redcross.org or redcrosselpaso@gmail.com



Website: www.redcrosselpaso.org

Services: Emergency and Disaster Preparedness training, Disaster Services (food, clothing, shelter, mass care, client casework), Emergency Messaging for Military Families, CPR/First Aid/AED training, Lifeguard training, Babysitter's training, Family Care-giving training. **Eligibility:** Displaced due to disaster; other services available based on need

Fees: Disaster assistance is free; call for training fees

Hours: Monday-Friday, 8 a.m. – 5 p.m. (Disaster Services and Emergency Messaging available 24x7)

Intake Procedure: Call for dispatch

Geographic Area Served: El Paso, Culberson, and Hudspeth Counties

ANNUCIATION HOUSE

815 Myrtle Ave. El Paso, TX 79901 and 1003 East San Antonio St., El Paso, TX 79901

Phone: (915) 533-4675

Fax: (915) 351-1343

Web site: www.annunciationhouse.org

Services: Hospitality shelters, families and those who need shelter for a short period of time---all undocumented.

Eligibility: Immigrant, Refugee, Undocumented Aliens

Fees: None **Hours:** Monday – Friday, 7 a.m. - 10 p.m.

Intake Procedure: Volunteers explain to the guests the regulations and rules of the House. These rules are then given to the guests in written form. Guests are held responsible for these regulations and rules.

Geographic Area Served: El Paso County

AREA AGENCY ON AGING – See Rio Grande Council of Governments

ASSISTANCE LEAGUE OF EL PASO – Operation School Bell

2728 E. Yandell Dr., El Paso, TX 79903

Phone: (915) 564-0600

Fax: (915) 564-0902

Web site: www.assistanceleague.com

Services: Provide school clothes/uniform

Eligibility: Through school

Fees: None

Hours: By appointment

Intake Procedure: School referral

Geographic Area Served: El Paso County



AVANCE, INC.

616 N. Virginia St. Ste. B, El Paso, TX 79902

Phone: (915) 351-2419

Fax: (915) 351-2457

Web site: www.avance-elpaso.org

Services: Helping young families break the cycle of poverty through early childhood development, parenting, and adult literacy classes (ESL and GED). Serves both parents and their children from birth to 4 years old.

Eligibility: Any parent with children from birth to 4 years old.

Fees: No fee

Hours: Monday – Friday, 8:30 a.m. – 2:30 p.m.

Intake Procedure: Application and orientation

Geographic Area Served: El Paso

Other: Serving the following 17 schools:

Clint Jr. High	13100 Alameda Ave.	Clint	TX	79836
Desert Hills	300 N. Kenazo Ave.	Horizon City	TX	79928
Excell Academy	12280 Socorro Rd.	Elizario	TX	79849
Red Sands	4250 Oshea St.	El Paso	TX	79938
Desertaire	6301 Tiger Eye Dr.	El Paso	TX	79924
Newman	10275 Alcan St.	El Paso	TX	79924
Bill Childress	7700 Cap Carter Rd.	Canutillo	TX	79835
Davenport	8401 Remington Dr.	Canutillo	TX	79835
Roberts	341 Thorn St.	El Paso	TX	79932
Burleson	4400 Blanco Ave.	El Paso	TX	79905
Lamar	1440 E. Cliff Dr.	El Paso	TX	79902
Lee	7710 Pandora St.	El Paso	TX	79904
Cedar Grove	218 Barker Rd.	El Paso	TX	79915
Clardy	5508 Delta Dr.	El Paso	TX	79905
North Loop	412 Emerson Rd.	El Paso	TX	79915
Robert F. Kennedy	9009 Alameda Ave.	El Paso	TX	79907
Sageland	7901 Santa Monica Ct.	El Paso	TX	79915

A WORLD FOR CHILDREN

1760 Airway Blvd., Suite 102, El Paso, TX 79925

Phone: (915) 781-3330

Fax: (915) 781-3332

E-mail: Trisha Thornton thorntont@awfc.org

Web site: www.awfc.org

Services: Foster care and adoption services to children in the El Paso area who have been physically



and emotionally abuse and neglected.

Eligibility: Referred by Child Protective Services or private placements

Fees: Case by case basis

Hours: Monday – Friday, 8 a.m. – 5 p.m. or by appointment

Intake Procedure: Placements referred to Trisha Thornton

Geographic Area Served: El Paso area

BIENVIVIR SENIOR HEALTH SERVICE

2300 McKinley, El Paso, TX 79930

Phone: (915) 562-3444 Hearing Impaired TDD/TTY 7726176

Fax: (915) 566-2351

Web site: www.bienvivir.org

Services: Physician care, day health care, rehabilitation services, transportation, medications, personal care, and much more.

Eligibility: 55 years or older, live in Bienvivir service area.

Fees: Medicare, Medicaid, or private insurance

Hours: 7 a.m. - 5 p.m. Accessible to persons with disabilities: Y

Intake Procedure: Call 562-3444, Intake Department

Geographic Area Served: Most of El Paso area; call for service area.

Other: Not a nursing home; participants live at home and attend center for services.

BIG BROTHERS BIG SISTERS OF EL PASO

1724 Wyoming, El Paso, TX 79902

Phone: (915) 544-4203

Fax: (915) 544-4368

E-mail: Beth Senger, CEO bbbsofel@yahoo.com

Web site: www.bbbsofep.org

Services: Provide mentors 18-years-old and above for a one -year commitment; mentor program for children of prisoners

Eligibility: Boys and girls ages 6-16 from single parent homes; children with a parent or family member in prison, on probation, or parole.

Hours: Monday – Friday, 9 a.m. - 5 p.m.

Intake Procedures: Call for details

Geographic Area Served: El Paso County

Other: Volunteer mentors always needed.



BOYS & GIRLS CLUB OF EL PASO

Phone: (915) 532-7410

Services: A community based organization that provides young people with a fun, safe, and constructive environment during the “latch key” hours when they are not at home or school. Our “success” equation combines Academic Achievement, Character and Leadership Development, and Healthy Lifestyles education to achieve our mission. .

Eligibility: all youth ages 6-18 yrs

Fees: TBA

Hours: Monday-Friday from 3-7pm school days, 1-5pm summer days.

Intake Procedure: Walk-in/referral; parent/guardian must fill out membership application.

Geographic Area Served: El Paso County

Branch locations:

Club Petty: 801 S. Florence, El Paso, TX 79901

Club Delta: 4625 Delta, Delta Club, El Paso, TX 79905

Club Janacek: 3550 Mark Jason (Montana Vista Elementary School) El Paso, Tx 79938

Club Canutillo: 651 Canutillo Ave (Canutillo Elementary School) El Paso, Tx 79835

BOYS SCOUTS OF AMERICA, YUCCA COUNCIL

7601 Lockheed, El Paso, TX 79925

Phone: (915) 772-2292

Fax: (915) 772-4535

Services Citizenship training, character development, personal fitness, leadership training for boys (6-20 years). Career and hobby exploring programs for young men and women ages 14-20 years.

Eligibility: Boys 7-20, Girls 14-20.

Fees: \$ 10 youth and adult membership per month.

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedures: Call area office for placement.

Geographic Area Served: El Paso area

CAMPUS CRIME STOPPERS

Administrative Office 911 N. Raynor, El Paso, TX 79903

Report tips to: HOTLINE: 566-TIPS (8477) **or**

Text: Enter the key word “**CRIME1**” (no space and include the quotation marks) plus your tip information, and text it to CRIMES (274637) **or**

E-mail: crimestopper@worldlinkisp.com **or**

Web site: www.crimestoppersofelpaso.org for email tips.

Phone: (915) 564-7086

Fax: (915) 564-7036

Services: This is a 24-hour hotline to report tips on crime. Campus Crimes Stoppers is a private, non-profit organization that works with all law enforcement agencies. All information is protected by Crime Stoppers.



Fees: None

Hours: Administrative 8 a.m. – 4:30 p.m. Accessible to Persons with Disabilities Y

Intake Procedure: Calls to the Campus Crime Stoppers hotline cannot be identified through caller ID; individuals who call in are assigned a special code and password only known to the caller. Calls are not taken locally but out of town.

Geographical Area Served: El Paso, Culberson and Brewster County

CANDLELIGHTERS

1900 N. Oregon Suite 402, El Paso, TX 79902

Phone: (915) 544-2222

Fax: (915) 544-6313

E-mail: candlelighters@elp.org

Web site: www.candlelighterselp.org

Services: Help children & families deal with cancer trauma, emergency funds for medicine, travel; crisis, support groups, summer camp for kids with cancer and their siblings; food pantry; and more.

Eligibility: Cancer diagnosis for ages under 21.

Fees: None

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Referral by medical/social professional

Geographic Area Served: Greater El Paso area and Southern New Mexico

CASA VIDA DE SALUD

6000 Welch #7, El Paso, TX 79905

Phone: (915) 775-0505

Fax: (915) 850-0283

E-mail: Rosa Jennings rjennings@recoveryalliance.net

Web site: www.recoveryalliance.net

Services: Residential 30 day peer recovery services (drug & alcohol problems) for adults only and/or nonresidential once a week relapse/recovery/life skills sessions.

Eligibility: Adults only. Services based on assessment from Drug Court - Must be referred by Child Protective Services (CPS) or ATR (Access to Recovery); COSIG vouchers for co-occurring mental & addiction disorders.

Fees: No cost with voucher from CPS, ATR or COSIG; otherwise, \$1,800 for 30 day services/\$20 per group session non-residential.

Hours: (Office) Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Referrals from CPS or Probation Dept.

Geographic Area Served: El Paso area

Other: Peer support groups available through Recovery Alliance.



CATHOLIC CHARITIES: St. Vincent de Paul Thrift Store

2104 N. Piedras, El Paso TX 79930

Phone: (915) 564-4357

Fax: (915) 564-9832

Services: Clothing, furniture, household furnishings.

Eligibility: Must have a letter from a sponsor (school/agency) for obtaining basic need(s) at no cost.

Fees: None, with letter from counselor or sponsor

Hours: Monday – Saturday, 10 a.m. – 4 p.m.

Intake Procedure: Walk in/call if needing specific item for client in need; based on availability.

Geographic Area Served: N/A

St. Vincent de Paul Thrift Store – Financial Aid 2104 N. Piedras, El Paso TX 79930

Phone: (915) 564-4357

Fax: (915) 564-9832

Services: Financial aid for basic needs in an emergency situation

Eligibility: Must be an emergency

Fees: None

Hours:

Intake Procedure: Call the Piedras office for the St. Vincent de Paul in your area; if funding not

available, call hot line (915) 564-9832

Geographic Area Served: N/A

St. Vincent de Paul Thrift Store - Ladies of Charity Food Bank 2104 N. Piedras, El Paso TX 79930

Phone: (915) 564-4357

Fax: (915) 564-9832

Services: Food distribution is on the first Tues of each month

Eligibility: Enroll at 2104 N. Piedras **Fees:** None **Hours:** Monday – Friday, 7a.m. – 10 a.m.

Intake Procedure: Register a month prior; on the first Monday of the month fill out paperwork at the Piedras office to pick up groceries the following day (the first Tuesday of the month).

Geographic Area Served: N/A

Catholic Counseling Services 499 St. Matthews, El Paso, TX 79905

Phone: (915) 872-8424

Fax: (915) 872-8425

Services: Counseling - individual, family, marital

Eligibility: Ages 5 & up

Fees: Sliding fee

Hours: (Office) Monday/Wednesday/ Thursday/Friday, 9 a.m. – 6 p.m.; Tuesday, 9 a.m. – 8 p.m.

Intake Procedure: Call or visit



CENTER FOR EMPLOYMENT TRAINING

294 Candelaria, El Paso, TX 79907

Phone: (915) 859-1070

Fax: (915) 860-9089

E-mail: Rose Felix-Guerrero, rguerrero@cet2000.org

Web site: www.cetweb.org

Services: Truck Driver and Building Maintenance training; job placement assistance for graduates. Financial aid available to those who qualify; training comprehensive, self-paced and open-entry. Truck Driver Evening classes available.

Eligibility: 18 and older. Accessible to Persons with Disabilities: Y

Fees: Tuition varies with length of program and subsidized funding available; bring income tax copy.

Hours: 8 a.m. - 5 p.m.; evening hours available by appointment.

Intake Procedure: Walk-in and by appointment

Geographic Area Served: El Paso County

CENTER AGAINST FAMILY VIOLENCE (CAFV)

Services: Refuge, counseling, advocacy, support groups, community awareness/education on issues of family violence (intervention and prevention program for batterers).

Eligibility: Victims (or batterers) of domestic violence

Fees: All victim services are free of charge.

Hours: N/A

Intake Procedure: Varies by service

Geographic area served: El Paso, Hudspeth, and Culberson counties.

CAFV – Emergency Shelter -Confidential location

HOTLINE: (915) 593-7300

TOLL FREE: 1-800-727-0511 (outside El Paso)

Services: 24-hour emergency hotline Advocacy Immigration advocacy Legal advocacy Texas Crime Victims' Compensation Court accompaniment Protective Order Divorce/child support Safety planning Little School Children's Program Therapy Support groups Referrals

CAFV- Family Resource Center

580 Giles Road, El Paso, TX 79915

Phone: (915) 595-2238

Services: Support for former emergency shelter residents Educational programs/training Immigration advocacy Legal advocacy: TX Crime Victims' Compensation, court accompaniment, protective orders, divorce/child support. Therapy Support groups Referrals

Other: Agencies co-located at the FRC: Upper Rio Grande @ Work, El Paso Police Department,



Dress for Success Program, El Paso County Attorney's Office.

CAFV – Battering Intervention & Prevention Program

3800 N. Piedras, El Paso, TX 79930

Phone: (915) 562-0077

Services: Accountability groups focusing on equality in a relationship Twenty-six, two-hour weekly sessions Participants can be mandated by court or be voluntary Twenty-five dollars (\$25) per session Discount for voluntary participants Community service available to cover 1/2 program cost

CAFV – Community Education & Outreach

580 Giles Road, El Paso, TX 79915

Phone: (915) 593-1000 ext. 406

Services: Provides external training and presentations to various audiences: law enforcement, educators, professionals, teens, civic organizations. Provides presentations for the following topics: Services and Programs*, Dynamics of Domestic Violence*, Medical Response to Domestic Violence Teen, and Relationship Violence Domestic Violence in the Workplace

*bilingual presentations

CAFV – Ritzy Raggs Resale Store

8041 N. Mesa, Suite C-3, Crossroads Shopping Center, El Paso, TX 79922

Phone: (915) 544-0341

Services: Provides clothing for clients and their children; provides furniture and house ware for clients; proceeds benefit CAFV operational costs; almost completely run by volunteers; accepts donations; accepts consignments.

CAFV – Safe Transitional Living Center (TLC)

Confidential location: Use Hotline: (915) 593-7300 (and by referral)

Services: Survivors can stay at the Center for up to 24 months, rent free. "Incubates" families by providing access to education services, building on soft skills necessary for employment and preparing clients for permanent housing. Gives survivors a place to see a new beginning and not return to an abusive home. The facility accommodates six families and addresses a long-standing gap in services to victims of domestic violence.



CAFV – Volunteer Program

CAFV has approximately 40 volunteers who use their skills to assist through various jobs at the Center Against Family Violence: 24-Hour Crisis Hotline Operator, children’s mentor or tutor, co-facilitator for accountability support groups, clerical aide, speaker, court watcher, court accompanier, resale clerk; other positions

CENTER FOR CHILDREN – HOME PROGRAM – See HOME Program

CENTER FOR CHILDREN, INC., EL PASO

Administrative -2200 N. Stevens, El Paso, TX 79930

Phone: (915) 565-8361

Fax: (915) 565-0621

E-mail: Sandy Rioux SRioux@epccinc.org

Web site: www.epccinc.org

Services: Therapeutic Foster Care (T.F.C.) for level 4 children. Emergency shelter for runaways, transitional living program for teen mothers (ages 17-21) & their infants.

Eligibility: Depending on individual program.

Fees: Call for information.

Hours: 24 hours (runaway shelter); Admin.: Monday–Thursday, 8:30 a.m. - 5:30 p.m.; Friday, 8:30 a.m. - 5 p.m.

Intake Procedures: Call for an appointment.

CENTER FOR CHILDREN – RUNAWAY SHELTER AND SERVICES TO AT-RISK YOUTH (STAR)

2116 N. Stevens, El Paso, TX 79930

Phone: (915) 562-4765 (24-hour hotline)

Fax: (915) 850-0511

E-mail: Patricia Rivas PRivas@EPCCINC.ORG

Services: Immediate crisis interventions; emergency shelter; group, individual and family counseling; Safe Place Program; outreach/presentations; life skills for families & youth (anger management, parenting classes).

Eligibility: Ages 7-17 for Services to At-Risk (STAR) Program; ages 10-17 for emergency shelter
Fees: None

Hours: 24 hours a day/ 7 days a week

Intake Procedure: Walk-in; call

Geographic Area Served: El Paso County and Canutillo

Other: Multi-Agency Referral System (MARS) referrals can be faxed directly to the Safe Place Director at (915) 565-0621. Be sure your name and contact information is listed on the referral form.



CENTER FOR CHILDREN – TRANSITIONAL LIVING PROGRAM FOR HOMELESS TEEN MOTHERS

2200 N. Stevens St., C-3 & C-4, El Paso, TX 79930

Contact: Jeanne Hosch or Regina Bautista (915) 565-8361

Services: 18-month residential program that provides a comprehensive array of services aimed at developing both skill and personal characteristics necessary to enable young women to raise healthy, well-adjusted children.

Eligibility: Teen mothers between the ages of 17-21 and their children. Must be in a homeless situation; be willing to work on setting goals for independence; not be an active alcohol or drug abuser; and cannot currently be on probation.

Fees: None

Hours: Office hours, Monday – Friday, 8 a.m. - 5 p.m.

Intake Procedure: Interview with the program director

Geographic Area Served: El Paso County

Other: Program offers safe living environment, encouragement to complete education, preparation for vocation training, GED and job readiness, parenting classes, 24-hour on-site house parent, case management & referral services, family life skills training, goal setting skills, and health promotion.

CENTRAL EL PASO COMMUNITY ORGANIZATION (CEPCO)

1010 E. Yandell Dr., El Paso, TX 79902

Phone: (915) 544-6545

Fax: (915) 532-0524

Email: cecipherrera@aol.com

Services: After school enrichment program

Eligibility: Any youth age 6 years – 18 years

Fees: None

Hours: After school program, Monday – Thursday, 3:45 p.m. – 6:15 p.m.; summer program, Monday – Thursday, 1:30 p.m. – 5:30 p.m.

Intake Procedure: No appointment necessary – Walk-ins welcome – phone

Geographic Area Served: Central El Paso

CENTRO DE SALUD FAMILIAR, LA FE

Administrative 608 St. Vrain, El Paso, TX 79901

Phone: (915) 534-7979

Fax: (915) 534-7601

E-mail: lafe2@mail.htg.net

Services: Community health center guaranteeing accessibility to basic right of holistic health & human services.

Eligibility: El Paso County



Fees: Sliding fee scale based on income.

Hours: Call

Intake Procedures: Proof of residency, income, I.D.; walk-in, referral

Other: Call administrative office for satellite center in your area.

CENTRO MUJERES DE LA ESPERANZA

1000 Wyoming, El Paso, TX 79902

Phone: (915) 545-1890

Fax: (915) 533-9483

E-mail: Rose Alvelais ralvelais@sbcglobal.net

Web site: www.centromujeres.com (under construction)

Services: "No Means NO" a sexual assault awareness and prevention program for middle/high school students. Other services for women: English classes, crafts/quilting/cake-decorating, self-esteem workshops.

Eligibility: Middle and high school-age students only for "No Means NO"; no requirements for other services for women

Fees: None

Hours: Monday – Friday, 9 a.m. – 5 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Call or walk-in

Geographic Area Served: El Paso and Juarez

CENTRO SAN VICENTE Main Clinic

8061 Alameda Avenue, El Paso, TX 79915

Phone: (915) 859-7545

Fax: (915) 859-9862

Web site: www.sanvicente.org

Services: Primary medical care, dental, social work, health education; tobacco classes (free for adults; \$40 for adolescents-court mandated). X-ray, laboratory, pharmacy

Eligibility: If applying for sliding scale discount, must bring proof of income.

Fees: Fee for service provided on a sliding scale for those who qualify. Medicaid, Medicare, private insurance and self pay accepted.

Hours: Monday – Friday, 8 a.m. - 8 p.m.

Monday – Friday, 8 a.m. - 5 p.m., Homeless clinic by referral from Homeless shelters only

Intake Procedure: Residency, income proof, walk-in, referral. **Geographic Area Served:** City and County

Other: Homeless Medical Clinic and Counseling Center, 1208 Myrtle Avenue, El Paso, TX 79901 (915) 351-8972 Fax (915) 351-6033.



CHILD CRISIS CENTER – EMERGENCY SHELTER & CRISIS NURSERY

2100 N. Stevens, El Paso, TX 79930

Phone: (915) 562-7955

Fax: (915) 562-2524

E-mail: dnabours@childcrisiselp.org

Web site: www.childcrisiselp.org

Services: Offering emergency shelter for children (newborn-13 years) abused and neglected or who are at risk of abuse or neglect. Services offered to parents in high stress or crisis to prevent child abuse and neglect.

Eligibility: Child at risk of abuse/neglect; parent/family must be in crisis.

Fees: None. Minimum fee for parent class manual when enrolled in parenting class.

Hours: 24 hours a day/7 days a week

Intake Procedure: client walk-in; referral; parent-initiated placement

Geographic Area Served: El Paso

CHILD CRISIS CENTER – ABUELOS CON CARIÑO GRANDPARENTS SUPPORT GROUP

2100 N. Stevens, El Paso, TX 79930

Phone: (915) 562-7955

Fax: (915) 562-2524

E-mail: bhall@childcrisiselp.org

Web site: www.childcrisiselp.org

Services: Grandparent education in the form of classes for grandparents who are the primary caretakers of the grandchildren.

Eligibility: Must be a grandparent who is caring for grandchildren

Fees: none

Hours: call 562-7955 for information

Geographic Area Served: El Paso

CHILD CRISIS CENTER – FAMILY RESOURCE DISTRIBUTION CENTER

2100 N. Stevens, El Paso, TX 79930

Phone: (915) 562-7955

E-mail: bhall@childcrisiselp.org

Web site: www.childcrisiselp.org

Services: Resource distribution library on child abuse education and prevention

Eligibility: Open to public

Fees: None

Hours: Monday – Friday, 8:30 a.m. – 5:30 p.m.

Geographic Area Served: El Paso



CHILD CRISIS CENTER – FAMILY VISITATION CENTER

2100 N. Stevens

Phone: (915) 562-7955

Fax: (915) 562-2524

E-mail: vrueda@childcrisiselp.org

Web site: www.childcrisiscenterelp.org

Services: A monitored exchange or monitored visit place for parents that are separated, Divorced, or going through court custody disputes

Eligibility: Agreement of both parents to use our services or by court order

Fees: Will vary depending on service and financial ability

Hours: Monday – Friday, 9 a.m. – 9 p.m.; Saturday/Sunday, 9 a.m. – 6 p.m.

Intake Procedure: By appointment

Geographic Area Served: Open

CHILD CRISIS CENTER – AMOR DE NIÑOS HOME VISITATION PROGRAM

2100 N. Stevens

Phone: (915) 562-7955

Fax: (915) 562-2524

E-mail: Terry Gutierrez tgutierrez@childcrisiselp.org

Web site: www.childcrisiselp.org

Services: A home visitation program for first-time parents and parents in need of additional parenting education. Parenting classes offered Wednesdays, 5:30-7:30 p.m.

Eligibility: Parents of all ages, prenatal to 3 years of age

Fees: None

Hours: Monday – Friday, 8:30 a.m. – 5:30 p.m.

Intake Procedure: Call Terry Gutierrez

Geographic Area Served: El Paso

CHILD GUIDANCE CENTER, EL PASO

Yandell Office: 2701 E. Yandell, El Paso, TX 79901

Phone: (915) 562-1999

Fax: (915) 562-1993

Cashew Office: 9001 Cashew Suite 300, El Paso, TX 79907

Phone: (915) 860-2644

Services: Provide individual, marital and family counseling services, specializing in children and adolescents with behavioral and emotional problems and victims of sexual abuse.

Eligibility: All family members.

Fees: Sliding fee scale.

Hours: Yandell location Monday/Tuesday/Wednesday, 8 a.m. - 7 p.m.; Thursday, 8 a.m. - 6 p.m.

Cashew location Monday, 1 – 7 p.m.; Wednesday/Thursday, 9 a.m. - 7p.m

Intake Procedures: Call for appointment.



CHILD PROTECTIVE SERVICES, TEXAS DEPT. OF FAMILY AND PROTECTIVE SERVICES (TDFPS)

TDFPS is an agency under the Health and Human Services Commission 119 N. Stanton, El Paso, TX 79901

Phone: (915) 542-4535

Services: To protect children 0-17 years of age from abuse or neglect. To include needed services to children and families via referrals and contract. www.dfps.state.tx.us

Eligibility: Victims (allegations) of abuse (physical/sexual/emotional), neglect (supervision/medical/physical), abandonment, refusal to accept parental responsibility of children.

Fees: None

Hours: Monday - Friday, 8 a.m. – 5 p.m.

Intake Procedure: Client phone/referral/on line (<https://www.tx.abusehotline.org>)

Geographical Area Served: El Paso, Alpine, Marfa, Van Horn, Presidio, Hudspeth, Culberson, Brewster, Jeff Davis counties.

Other: To report, call 1-800-252-5400

CHILD SUPPORT ENFORCEMENT DIVISION, REGION 8, TEXAS ATTORNEY GENERAL

6090 Surety Dr., Suite 250, El Paso, TX 79905

El Paso Administrative Office 801 6090 Surety Dr., Suite 250, El Paso, TX 79905

Phone: (915) 779-2388

Fax: (915) 772-3804

Toll Free: 1-800-252-8014

Web site: www.texasattorneygeneral.gov

Services: Obtain and enforce child support orders (Locate absent parent; establish paternity; establish, enforce and modify child or medical support orders; and collect and distribute child support payments.)

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Apply for Services: Applications accepted at offices listed (below); no appointment necessary.

Geographic Area Served: El Paso, Hudspeth, and Culberson Counties.

El Paso Case Initiation 806/Interstate Office 807, 6090 Surety Dr., Suite 300, El Paso, TX 79905

Phone: (915) 772-0385

Fax: (915) 772-4773

Toll free: 1-800-252-8014

El Paso East Office 808 3100 Lee Trevino, Suite C, El Paso, TX 79936



Phone: (915) 855-3540
Fax: (915) 855-4816
Toll free: 1-800-252-8014

El Paso Central Office 810 6460 Hiller St., Suite A, El Paso, TX 79925

Phone: (915) 772-1115
Fax: (915) 778-1841
Toll free: 1-800-252-8014

CHILD WELFARE BOARD

Phone: (915) 546-2136
E-mail: BHUML@epcounty.com

CHILDREN'S DISABILITIES INFORMATION COALITION (CDIC) COMMUNITY PARENT CENTER RESOURCE CENTER

1101 E. Schuster Ave., El Paso, TX 79902

Phone: (915) 217-2747
Fax: (915) 496-0751
E-mail: Gilda Lopez, Project Director gilda@elprc.org
Services: Information and training for parents of children with any disability.
Eligibility: Must have a disability; ages 0-26 years of age.
Fees: None
Hours: Monday – Friday, 8 a.m. – 5 p.m. Accessible to Persons with Disabilities: Y
Intake Procedure: Appointment or walk-in
Geographic Area Served: Region 19

CHILDREN'S GRIEF CENTER OF EL PASO

Centre Bldg., 123 W. Mills, Ste 650, El Paso, TX 79901

Phone: (915) 532-6004
Fax: (915) 532-6061
E-mail: laura@cgcelpaso.org
Web site: www.cgcelpaso.org
Services: Peer support and education for grieving children and their families following the death of a loved one. Workshops provided for the community on helping grieving children heal.
Eligibility: Loss due to death, Children 5-17 and their families.



Fees: Initial interview is \$35 and group meetings are \$20 each, group meets twice monthly. **Hours:** Monday – Friday, 9 a.m. – 4 p.m. Accessible to Persons with Disabilities: Y
Intake Procedure: Call to schedule interview. Adults and child attend interview/assessment.
Geographic Area Served: El Paso and surrounding area.

CHILDREN'S MIRACLE NETWORK

Always Kids Miracle Hotline: (915) 532-KIDS (5437)
Services: Medical and social referrals
Eligibility: Providing referral services for children, birth to 21 years of age
Fees: Free; confidential; bilingual; no insurance required
Hours: 24 hrs. per day, 7 days per week
Intake Procedure: Call hotline
Geographic Area Served: El Paso and surrounding area

CHRIST MIRACLE MISSION

2219 Magoffin St., El Paso, TX 79901

Phone: (915) 577-9992
Services Assist El Paso's less fortunate, with daily meals, groceries, clothing, all free of charge. Outreach toward those involved in gangs & drugs; have them trust in the Lord instead of on the streets. Arts & crafts, sports & recreational activities, guidance and counseling.
Fees: None
Hours: Varies
Intake Procedure:
Geographic Area Served: South central El Paso and throughout the city.

CHRISTIAN HOME FOR MEN

7365 Alameda, El Paso, TX

Phone: (915) 778-1810
Web site: www.thechristianhome.org
Services: Residential facility for up to 30 men who are typically struggling with drug or alcohol use.
Eligibility: age 18 and older; ambulatory, English-speaking
Fees: None
Hours: 24 hours a day/7 days a week
Intake Procedure: Walk-in
Geographic Area Served: Greater El Paso
Other: Donations of useable items of any kind accepted for resale in our Thrift Store. Call Mon.-Sat., from 8:30 am. – 4:30 p.m. to schedule a pickup.



CITY OF EL PASO DEPARTMENT OF PUBLIC HEALTH

5115 El Paso Dr., El Paso, TX 79905 (administrative)

Phone: (915) 771-5702

Fax: (915) 771-5729

Web site: www.elpasocitycountyhealth.com

Health Education & Promotion Division.

Services: Health education presentations (topics listed below); coordinate and participate in community events/health fairs.

Eligibility: N/A

Fees: None

Hours: Office Monday - Friday, 8 a.m. - 5 p.m.

Phone: Call (915) 771-5888

Call (915) 771-5702 for presentation Health Education & Promotion for the following health education presentation topics:

- Animal Control/Pet Safety
- Eating Disorders
- Blood borne Pathogens
- Border Health Issues
- Cancer Awareness
- Depression/Self-Esteem
- Dental Health -Disease Prevention
- Exercise
- Food Safety
- Growth & Development (puberty)
- Hepatitis
- Health Department Overview
- Immunizations
- Nutrition
- Personal Hygiene
- Safety
- Sexuality Education
- Stress Management
- STD/HIV/AIDS
- Surviving Summer
- Tobacco Awareness
- Tuberculosis
- Weight Management

Call (915) 771-5889 for sexuality education presentations and/or a 10-week curriculum for middle school students (Worth the Wait)



- Communication -Goals and Decision Making
- Growth and Development (Puberty)
- Human Sexuality -Self-Esteem
- Sexually Transmitted Diseases/HIV/AIDS
- How to talk to kids about sexuality
- Teen Pregnancy Prevention
- Teens and sex
- Birth control methods

Call (915) 771-5885 for Choices Two Should Know A Sexual Health Curriculum for Teens

- Parent session
- Full grade level assembly
- Abstinence
- Sexually Transmitted Diseases/HIV/AIDS
- Sexual Violence
- Birth control methods

DIVISIONS:

ANIMAL SERVICES, 5001 Fred Wilson

Services: Rabies control, stray animal pick-up,
Phone: (915) 842-1000 animal bite reporting & pet adoptions

PUBLIC HEALTH PREPAREDNESS

Services: Bio-terrorism prevention & community disaster preparedness.
Phone: (915) 842-3400

RAWLINGS DENTAL CLINIC, 3301 Pera

Services: Dental care for children 21 & under
Phone: (915) 313-8000

EPIDEMIOLOGY

Services: Disease reporting & investigation
Phone: (915) 771-5810

FOOD INSPECTION & FOOD HANDLERS CLASSES, 222 S. Campbell St.

Phone: (915) 543-3645

HEALTH CENTERS-IMMUNIZATION PROGRAM

Services: immunizations for children and adults



Phone: (915) 771-5740

VFC/IMMUNIZATION SUPPORT

Services: Coordinate Vaccines for Children Program

Phone: (915) 778-2072

2-1-1- TEXAS INFORMATION & REFERRALS

Services: Free helpline 24 hours a day, 211 - 7 days a week for health & social services information

Laboratory - Potable water testing & lab test for public health programs

Phone: (915) 546-3536

STD CLINIC 5115 El Paso Dr.

Services: Testing, diagnosis & treatment

Phone: (915) 771-1200

TUBERCULOSIS (TB) CLINIC 5115 El Paso Dr.

Services: Testing, diagnosis & treatment

Phone: (915) 771-1230

WIC (WOMEN, INFANTS AND CHILDREN) PROGRAM

Services: Nutrition education - Supplement food for pregnant & breastfeeding women, infants & children from 1-5 years of age.

Fees: May apply.

Phone: (915) 771-5870, Call for more information.

COMMUNITY AND HUMAN DEVELOPMENT, OFFICE OF

#2 Civic Center Plaza, 8th Floor, El Paso, TX 79901-1196

Phone: (915) 541-4639

Fax: (915) 541-4196

Service: Housing Rehabilitation

Eligibility: Residence, income guidelines, (low/moderate).

Fees: None.

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedures: Referrals or walk-in, fill out paperwork and meet guidelines.

Geographic Area Served: El Paso area



COMMUNITY OPTIONS, INC.

2420 Geronimo Bldg. D, El Paso TX 79925

Phone: (915) 771-7764

Fax: (915) 771-8018

Web site: www.comop.org

Services: Develops residential and supported employment programs and services for our consumers; namely, individuals with developmental disabilities. Residential service for individual with MR diagnosis/must be Medicaid eligible. All services must be referred through El Paso Mental Health Mental Retardation (MHMR) or the Department of Assistive and Rehabilitative Services (DARS).

Eligibility: Referred by El Paso MHMR or DARS Accessible to Persons with Disabilities: Y

Fees: None

Hours: 8 a.m. – 5 p.m.

Intake Procedure: Referral from El Paso MHMR or DARS

Geographic Area Served: El Paso

COMMUNITIES IN SCHOOLS OF EL PASO INC.

1401 Pendale, Suite 300, El Paso, TX 79936

Phone: (915) 593-7317

Fax: (915) 590-5451

E-mail: cisnet@ciselpaso.org

Services: A dropout prevention program with a mission to surround students with a community of support, empowering them to stay in school and achieve in life.

Eligibility: Students enrolled in designated campuses in the districts CIS serves.

Fees: None

Hours: Monday – Friday, 8 a.m. – 4 p.m.

Intake: Referral from principal, teacher, parent, and counselor, from schools where CIS is operational.

Geographic Area Served: The following districts are served by CIS Clint ISD, Socorro ISD, Tornillo ISD and Ysleta ISD.

COMMUNITY SOLUTIONS OF EL PASO

814 N. Virginia, El Paso, TX 79902 Mailing address: 2200 N. Yarbrough, Suite B-245, El Paso, TX 79925

Phone: (915) 861-7733

E-mail: solutionsforelpasso@juno.com

Web site: www.solutionsforelpasso.org

Services:



Connections - A specialized mentoring program for children of prisoners with outreach to their families and reintegrating family members. One on one and group mentoring activities for any child 4 and older having, or having had a parent or close loved one in prison and struggling with the related issues.

Solutions for Professionals: CEU training workshops for professionals working with children, youth and families. The workshop is held on the 2nd Friday of each month. Nominal Fee applies.

Eligibility: Varies with program

Fees: Varies with program

Hours: As scheduled and by appointment only. Call (915) 861-7733 for information on all programming and special events.

Intake Procedure: Varies with program Accessible to persons with disabilities: Y

Geographic Area Served: El Paso County

COMPUTER LABS, INC.

#3 Butterfield Trail, Suite 120, El Paso, TX 79906

Phone: (915) 591-8899

Fax: (915) 591-9408

E-mail: Ruben Lopez rubenl@cl.edu

Web site: www.cl.edu

Services: Provide training in the areas of general computers, computer technicians, and network technicians. Hold summer youth programs.

Eligibility: 18 or older (regular programs; ages 11-16 (youth programs))

Fees: Tuition depends on the length and type of course. Financial help for those who qualify.

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Stop by office and speak with admission staff or call for appointment.

Geographic Area Served: Greater El Paso area

COMPASSIONATE FRIENDS

Phone: (915) 542-0908

Services: International self-help group for bereaved parents. In existence in El Paso since 1983.

Eligibility: N/A

Fees: None

Hours: Meet at 7 p.m., 1000 Montana St. (St. Paul's Lutheran Church) the last Wednesday of every month, except December when Children's Memorial Day is observed on the second Sunday in December

Intake Procedure: Call or attend

Geographic Area Served: Open



CONFIDENTIAL DRUG TESTING

1551 Montana Suite 100, El Paso, TX 79902

Phone: (915) 859-5260

Fax: (915) 532-4953

E-mail: cdthealth@sbcglobal.net

Services: Drug testing. Paternity test (DNA)

Eligibility: N/A

Fees: Drug test with school referral \$17; others \$30; Paternity test \$375

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Photo ID required if not accompanied by legal guardian

Geographic Area Served: West Texas & New Mexico

COURT APPOINTED SPECIAL ADVOCATES OF EL PASO (CASA)

500 E. San Antonio, Room 312 El Paso, TX 79901

Phone: (915) 546-8146

Fax: (915) 546-8149

E-mail: Candace Gilstrap cgilstrap@epcounty.com

Web site: www.casaofelpaso.com

Services: CASA trains and supports volunteers from the community to advocate for abused and neglected children who need representation in the family court system, striving to provide them a safe and permanent home.

Eligibility: CASA volunteers are ordinary citizens. No special or legal background is required. Potential volunteer has to be 15 years old, pass criminal background checks and interview with CASA staff. Volunteers are screened closely for objectivity, competence and commitment.

Fees: \$15 application fee

Hours: 10-20 hours per month

Intake Procedure: Set an appointment for an application and interview.

Geographic Area Served: City of El Paso and County

Other: This listing serves only to recruit volunteers; donations accepted to purchase \$15 birthday gift cards for the children being served by CASA.

CREATIVE KIDS, INC.

504 San Francisco St., El Paso, TX 79901

Phone: (915) 533-9575

Fax: (915) 533-9575

E-mail: andrea@creativekidsart.org

Web site: www.creativekidsart.org



Services: Provides art and digital media resources to at-risk youth, youth with disabilities and youth battling cancer, as well as youth with a predisposition for the arts.

Eligibility: Ages 6-18 years of age.

Fees: N/A

Hours: Tuesday – Saturday, 10 a.m. – 6 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Call 533-9575; intake varies for each program

Geographic Area Served: El Paso County

CRIMES VICTIMS SERVICES – SEE OFFICE OF THE ATTORNEY GENERAL

DAVID L. CARRASCO JOB CORPS CENTER

11155 Gateway West, El Paso, TX 79935

Phone: (915) 594-0022

Fax: (915) 591-0166

E-mail: Mary Young Young.Mary@jobcorps.org

Services: Residential program with career technical training (9 courses) and academic education: GED & high school diploma for disadvantaged youth ages 16-24; remedial education, job placement; college scholarship program; recreation program, health care and much more.

Eligibility: Must be between 16-24 years of age and qualify under federal income guidelines.

Fees: None

Hours: Monday – Friday, 8 a.m. – 5 p.m. or by phone 24 hours per day

Intake Procedure: Admissions Office, 10961 Gateway West, El Paso, TX (915) 593-5928

Geographic Area Served: El Paso County; some from New Mexico

DAVID L. CARRASCO JOB CORPS ADMISSIONS OFFICE OA&P/TEF

10961 Gateway West, Suite 300, El Paso, TX 79935

Phone: (915) 593-5928

Fax: (915) 593-5980

Toll free: 1-888-215-0006

E-mail: Iliana Alvarez, Admissions/Career Services Director alvarez.iliana@jobcorps.org

Services: Residential program with career technical training (9 courses) and academic education: GED & high school diploma for disadvantaged youth; academic instruction, job placement; college scholarship program; recreation program, health care and much more.

Eligibility: Must be between 16-24 years of age and qualify under federal income guidelines.

Fees: None

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Walk in, preferably appointment

Geographic Area Served: The David L. Carrasco and Roswell Job Corps Centers serve Gaines,



Dawson, Borden, Andrews, Martin, Howard, Loving, Winkler, Ector, Midland, Glasscock, El Paso, Hudspeth, Culberson, Reeves, Ward, Crane, Upton, Pecos, Terrell, Brewster, Presidio, and Jeff Davis counties in Texas. In New Mexico, Grant, Sierra, Hidalgo, Luna, and Dona Ana Counties.

DEL SOL DIABETES TREATMENT CENTER

10555 Vista Del Sol, Suite 100, El Paso, TX 79925

Phone: (915) 595-1645

Fax: (915) 595-1757

E-mail: Bertha Mendoza bertha.Mendoza@HCAhealthcare.com

Services: Outpatient diabetes education classes. Instruction on external insulin pump and CGMS (continuous glucose monitoring system). Free blood sugar screens on Wednesdays from 2 – 4 p.m.

Eligibility: N/A

Fees: Varies with service (free blood sugar screens every Wed., 2-4 p.m.)

Hours: Monday – Friday, 8 a.m. – 5 p.m. Accessible to Person with Disabilities: Y

Intake Procedure: Physician orders required. Pre-register/insurance verification.

Geographic Area Served: El Paso County and surrounding area.

DIOCESAN MIGRANT AND REFUGEE SERVICES

2400 - A E. Yandell, El Paso, TX 79903

Phone: (915) 532-3975

Fax: (915) 532-4071

Toll free: 1-800-331-5695

E-mail: iholguin@dmrs-ep.org

Web site: www.dmrs-ep.org

Services: Diocesan Migrant & Refugee Services, Inc. is a non-profit legal clinic that assists immigrants with family-based immigration applications, citizenship applications, and application for immigration benefits for victims of domestic violence, human trafficking, and other violent crimes, and with representation before the Immigration Court.

Fees: No legal fees charged to victims of crime. Other applicants may pay nominal fee.

Hours: 9 a.m. – 3 p.m.

Intake Procedure: Walk-in

Geographic Area Served: El Paso County Area www.elpasoeci.org and the hours of operation should be 8 am to 5 pm. Also eligibility criteria includes children who may have behavioral problems are there is atypical bonding.

DISABILITY RIGHTS TEXAS (FORMALY ADVOCACY INC.)

300 E. Main, Suite 205 El Paso, TX 79901

Phone: (915) 542-0585 (Voice/TDD)

Toll-free: 800-948-1825 (Voice/TDD)



Fax:(915) 542-2676

E-mail: Lulu Contreras lcontreras@drtx.org

Website: www.drtx.org

Services: Disability Rights Texas is the federally designated legal protection and advocacy agency (P&A) for people with disabilities in Texas. Our mission is to help people with disabilities understand and exercise their rights under the law, ensuring their full and equal participation in society.

Advocates and attorneys provide assistance. Service areas include Education, Employment, Healthcare, Community Living, Housing, Transportation, Voting Rights, Protection and Civil Rights. .

Eligibility: Must have a disability.

Fees: None

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Call (915) 542-0585 or 1-800 948-1824, Monday – Friday, 8 a.m. – 3 p.m.

Geographic Area Served: Agency serves all of Texas. Office in El Paso.

EARLY CHILDHOOD INTERVENTION PROGRAM

1101 E. Schuster Ave., El Paso, TX 79902

Phone: (915) 534-4ECI (4324)

Fax: (915) 496-0750

E-mail: childfind@elprc.org Jennifer Hickey

Web site: www.elpasoeci.org

Services: ECI works with families and their physicians to create a comprehensive, individualized plan of service. Services are provided in the child’s natural environment, where babies and toddlers live, learn and play, such as the home or day care. Services can include, but are not limited to the following: Developmental services; Assistive technology services; Family counseling; Physical, occupational, and speech therapy; Service coordination; Vision services; Audiology; Family education & support services; Nutrition services; Screening and assessment.

Eligibility: Under age 3. Developmental delay, behavioral problems, atypical development, medical diagnosis.

Fees: Free developmental screenings.

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Call in or fax referral

Geographic Area Served: El Paso and Hudspeth County

Other: Statewide ECI referral line 1-800-250-2246

EI PASO ACADEMY WEST CHARTER HIGH SCHOOL

1057 Doniphan Park Circle, Ste. F & A, El Paso, TX 79922-1353

Program: Tuition Free Public Charter High School, state funded and regulated under the Texas Education Agency

Phone: (915) 845-7997

Fax: (915) 845-7522

E-mail: nretiz@elpacademy.com Nancy Retiz, LBSW-Counselor

Web site: www.elpacademy.com



Services: Accelerated program for students (who want to advance, students falling behind on credits, and students who dropped out of high school and want to earn a high school diploma) to complete education and receive High School Diploma.

Eligibility: Students, ages 14 to 20

Fees: Tuition Free

Hours: Track 8 a.m. – 12:06 p.m./1p.m. – 5:06 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Applications available at the school from 8 a.m.- 12 p.m. and 1 p.m. - 5 p.m., Monday – Friday. Please ask for the Admission Clerk-Regular High School Holiday Schedule. Application process is dependent on space availability and follows a lottery procedure. Transportation not available.

Geographic Area Served: Students must reside within Texas city limits.

Other: The Academy is a school of choice; applications are always welcomed.

EL PASO ADOPTION SERVICES, INC.

905 Noble St. El Paso, TX 79902

Phone: (915) 542-1086

Fax: (915) 544-7080

E-mail: daenat@epadoption.org

Web site: www.epadoption.org

Services: Multi-service non-profit agency, advocacy and counseling services for women with unplanned pregnancies.

Eligibility: open

Fees: both parents/none; adoptive parents/sliding scale

Hours: 24 hour on call Accessible to Persons with Disabilities: N

Intake Procedure: Varies by case need

Geographic Area Served: open

Other: Secondary contact number (915) 630-3727

EL PASO CENTER FOR CHILDREN, INC., EL PASO (ADMINISTRATIVE) – SEE CENTER FOR CHILDREN EL PASO CENTER FOR CHILDREN – PASSAGES INDEPENDENT LIVING PROGRAM - SEE CENTER FOR CHILDREN

EL PASO CENTER FOR CHILDREN – RUNAWAY SHELTER AND SERVICES TO AT-RISK YOUTH (STAR) – SEE CENTER FOR CHILDREN- RUNAWAY SHELTER AND SERVICES TO AT-RISK YOUTH (STAR)

EL PASO CHILD GUIDANCE CENTER - SEE CHILD GUIDANCE CENTER, EL PASO



EL PASO COALITION FOR THE HOMELESS

6501 Boeing Drive, Suite H2, El Paso, TX 79925

Phone: (915) 843-2158

Fax: (915) 843-2184

Email: Camille Castillo ccastillo@elpbizclass.com

Services: The El Paso Coalition for the Homeless exists for the purpose of meeting the diverse needs of all homeless persons by helping those who are unable to transition toward self-sufficiency, those who are no longer able to live independently and those who are at risk of becoming homeless. It seeks to accomplish these goals through advocacy on behalf of the homeless, coordination of appropriate shelter and supportive social services, partnering among non-profit, private sector, and governmental entities, and impartial collaboration in securing and distributing funds for the homeless programs.

Eligibility: Membership in the El Paso Coalition for the Homeless is open to all who care about the issue of homelessness in our community: representatives of social and governmental agencies, religious congregations, and concerned citizens.

Fees: \$75 per year for agencies, \$50 per year for individuals

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Not a shelter; homeless individual or family can contact the coalition who will take steps to refer them to the appropriate agency and walk them through the process.

Geographic Area Served: El Paso County

EL PASO COUNTY COMMUNITY COLLEGE/RECRUITMENT & SCHOOL RELATIONS

919 Hunter, El Paso, TX 79915

Phone: (915) 831-2575

Fax: (915) 831-2315

E-mail: Angie Ruiz, Assistant Director of Recruitment & School Relations mruiz46@epcc.edu

Web site: www.epcc.edu

Services: Higher education courses for credit/non-credit; Dual Credit High School Program; evening/weekend classes, GED/ESL classes to include Distance Learning (on-line TV/audio-video conferencing); transfer credits

Eligibility: General population

Fee: Financial aid available- scholarships

Hours: Monday – Friday, 8 a.m. – 5 p.m.; other times by request.

Intake Procedure: Application process

Geographic Area Served: El Paso Region to include Sierra Blanca, Dell City, Tornillo, San Elizario, Anthony, Canutillo, and Ft. Hancock.

Other: El Paso Community College – “The Best Place To Start” & “Your Community Service Partner”



EL PASO COUNTY ATTORNEY, CHILD ABUSE AND NEGLECT UNIT

500 E. San Antonio, Room 503, El Paso, TX 79901

Phone: (915) 546-2050

Fax: (915) 546-2133

E-mail: Marilyn Munger Marilyn.Mungerson@epcounty.com or Tracy Almanzan Tracy.Almanzan@ca.epcounty.com

Services: Information on the prosecution of child abuse and neglect

Presentation/topics: Testifying in Child Abuse Cases

Fees: None

Hours: Monday – Friday, 8 a.m. - 5 p.m.

Geographic Area Served: El Paso County

EL PASO COUNTY ATTORNEY, ELDER PROTECTION UNIT

500 E. San Antonio, Room 503, El Paso, TX 79901

Phone: (915) 546-2050

Fax: (915) 546-2133

E-mail: Gabriella Edwards-Holguin Gabriella.Edwards@ca.epcounty.com

Services: Advocates for the well-being and protection of the elderly and disable of the community

Fees: None

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Geographic Area Served: El Paso County

EL PASO COUNTY ATTORNEY, FAMILY VIOLENCE UNIT

500 E. San Antonio, Room 503, El Paso, TX 79901

Phone: (915) 546-2050

Fax: (915) 543-3818

E-mail: Gabriella Edwards-Holguin gabriella.edwards@ca.epcounty.com

Services: Protective orders for victims of family or dating violence

Hours: Monday – Friday, 8 a.m. – 5 pm.

Intake Procedure: Call (915) 546-2050 or e-mail Gabriella Edwards-Holguin

Geographic Area Served: El Paso County

EL PASO COUNTY ATTORNEY, MHMR UNIT

500 E. San Antonio, Room 503, El Paso, TX 79901

Phone: (915) 546-2084

Fax: (915) 543-3818

E-Mail: Georgette Garcia-Kaufmann Georgette.Kaufmann@ca.epcounty.com



Services: MHMR - mental health/mental retardation questions regarding the court system. **Hours:** Monday - Friday, 8 a.m. - 5 p.m.

Intake Procedure: Call (915) 546-2084 or e-mail Georgette Garcia-Kaufmann

Geographic Area Served: El Paso County

EL PASO COUNTY DISPUTE RESOLUTION CENTER

Neighborhood Justice Office Stanton Professional Bldg. 1100 N. Stanton, Ste. 610 El Paso, TX 79902

Phone: (915) 533-4800

Fax: (915) 532-9385

Court Annexed Office (Dispute Resolution Center) El Paso County Courthouse 500 E. San Antonio, LL-115 El Paso, TX 79901

Phone: (915) 546-8189

Fax: (915) 533-1321

Services: Mediation for civil cases: neighbors, business, families, restitution, child welfare cases, special education mediation, probate, contract, personal injury, landlord/tenant, employers/employees, consumer/merchant, threats/assaults, uninsured motorist. Additional services: 40 hour basic mediation training; 32 hour family mediation training; community outreach and training in conflict resolution.

Fees: \$20 non-refundable filing fee at the time the mediation request is filed. There is no charge for a person who is unemployed, on a limited income, or has already filed a lawsuit. Family cases involving divorce, child custody or child visitations that are court-ordered to mediation are assessed a \$100 filing fee per spouse.

Hours: Monday – Thursday, 8 a.m. - 5:30 p.m.; Friday, 8 a.m. – noon

Intake Procedure: Go to El Paso County Dispute Resolution Center office; take pertinent names, addresses and phone numbers necessary to arrange the mediation session. Parties will be notified of the hearing by mail.

Geographic Area Served: El Paso County

Other: Available in English and Spanish

EL PASO COUNTY DOMESTIC RELATIONS OFFICE

500 E. San Antonio Room U-108, El Paso, TX 79901

Phone: (915) 834-8200

Services: The Child Support Division processes child support payments, provides customer service, and issues wage with holding orders. The attorneys in the Enforcement Division enforce court orders for child support and visitation. The social workers in the Family Court Services Division assist the courts in family law matters by acting as guardians ad litem, performing home studies, and providing a non-adversarial way for parties to resolve family law disputes regarding custody, visitation, and other issues. The Family Law Information Center of the DRO offers live presentations to groups about Texas Family Law, offers classes for the public about common family law topics, and has educational brochures and attorney referrals.



Eligibility: Varies, depending which services are sought.

Fees: Varies

Hours: Monday – Friday, 8 a.m. – 4:30 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Depends on Service

Geographic Area Served: El Paso County Court System

EL PASO COUNTY GENERAL ASSISTANCE

100 E. Yandell, El Paso, TX 79902

Phone: (915) 532-8850

Fax: (915) 544-6259

301 S. Schutz Blvd 1, El Paso, TX 79907

Phone: (915) 859-4101

Fax: (915) 859-4822

Web site: www.epcounty.com

Service: Financial assistance for families with no income; Project Care-pay Utility bills for needy with no service; referral to other agencies.

Eligibility: No income; for Project CARE, must meet poverty guidelines.

Fees: No Fees.

Hours: Monday – Friday, 8 a.m. – 4 p.m.

Intake Procedure: Client walk-in, appointment, referral.

EL PASO COUNTY JUVENILE DRUG COURT 409TH District Court

6400 Delta Dr. El Paso, TX 79905

Phone: (915) 849-2522

Fax: (915) 849-2699

E-mail: Rosie Medina rmedina@epcounty.com

Services: Intensive substance abuse treatment, drug testing, supervision and judicial contact

Eligibility: Post-adjudicated youth, ages 14-17

Fees: No fees

Hours: Not applicable

Intake Procedure:

Geographic Area Service: County

EL PASO COUNTY JUVENILE Probation Department

6400 Delta, El Paso, TX 79905

Phone: (915) 849- 2694



Fax: (915) 849-2002

Email: Israel Tena-Community Engagement Supervisor ITena@epcounty.com

Services: Community Service, (Community Improvement Program), assist with general clean ups from painting/graffiti removal/trash and debris to event set ups at parks, schools, government, hospitals, health and social service agencies.

Eligibility: Non-profit organizations/faith groups/county and city government

Fees: None

Hours: Monday-Saturday 8 a.m. – 5 p.m.

Intake: Agency Referrals

Geographic Area Served: El Paso County

Other: Assist the El Paso Community with volunteer work through collaborative efforts from our young adults and parents. You get service hours free of charge and the youth broaden their knowledge. Agencies willing to participate, please contact the Community Engagement Supervisor.

EL PASO DIABETES ASSOCIATION

2101 N. Oregon, El Paso, TX 79902

Phone: (915) 577-7254

Fax: (915) 598-3732

E-mail: Patricia Rodriguez prodriguez@epdiabetes.org

Web site: www.epda.org

Services: Diabetes screenings, presentations, specialized classes (see fees below) related to diabetes and weight control

Eligibility: Open

Fees: No charge for 60+, \$40 for under 60 years old; glucose screening \$5; A1C \$25; cholesterol \$25

Hours: Monday – Friday, 8:30 a.m. – 4:30 p.m.

Intake Procedure: Pre-register & prepay for classes; walk-in for screenings.

Geographic Area Served: El Paso County and surrounding areas.

Other: Children's camps for teens (ages 13-18) & children (ages 6-12)

EL PASO FEDERATION OF FAMILIES (EPFOF)

5304 El Paso Drive, El Paso, TX 79905

Phone: (915) 588-6852

E-mail: Angelique Martinez anmartinez@epcounty.com

Services: Provide families with needed emotional and informational support. Advocating for children and families to receive needed supports and services. Educate families about their rights and available family-centered services. The El Paso Federation of Families is a non-profit organization collaborating with schools, communities, governmental and private agencies and other advocacy organizations to achieve these ends.

Fees: none

Eligibility: Children and adolescents experiencing emotional, behavioral and/or mental illness and their families.

Hours: Monday – Friday, 8 a.m. – 5 p.m. Accessible to Persons with Disabilities: Y



Intake Procedure: Walk-in or call-in basis
Geographic Area Served: El Paso County

EL PASO FIRE DEPARTMENT – FIRE PREVENTION DIVISION

8600 Montana, El Paso, TX 79925

Phone: (915) 771-1090

Fax: (915) 771-1024

E-mail: FD-FDPublicEducation@elpasotexas.gov

Services: Fire Safety presentations, fire extinguisher training, career day, fire evacuation/drills fire inspections.

Eligibility: All ages

Fees: Free if within working hours

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: 2 to 3 weeks notice

Geographic Area Served: City of El Paso

EL PASO FIRST HEALTH PLANS, INC.

1145 Westmoreland Dr., El Paso, TX 79925

Phone: (915) 532-3778

Fax: (915) 532-2286

E-mail: acadena@epfirst.com Adriana Cadena

Web site: www.epfirst.com

Services: Medicaid, CHIP, CHIP Perinatal, Health Care Options (HCO) and Preferred Administrators insurance programs. HCO. Pre-natal classes for members to celebrate new baby's arrival and obtain information on benefits, prenatal and postpartum care, newborn care, breastfeeding, and car seat safety and family planning. Disease management classes for members on asthma management and nutrition. Community education presentations on various health topics including but not limited to nutrition, diabetes, and asthma.

Eligibility: Based on income and federal poverty level

Fees: Contingent upon health insurance plan enrolled. No fee for health education presentations.

Hours: Monday – Friday, 8 a.m. – 5 p.m. Walk-ins welcomed.

Intake Procedure: Fill out application and mail to the State. El Paso First can provide assistance with the application. Upon receiving welcome packet, member can choose which health plan to join.

Geographic Area Served: El Paso and Hudspeth counties

Accessible to Persons with Disabilities: Y



EL PASO HEALTHY MARRIAGE PROJECT - MODEL CITIES EL PASO

2267 Trawood, Suite E-2, El Paso, TX 79935

Phone: (915) 591-0404

E-mail: info@elpsaomarrriage.org

Web site: www.elpasomarrriage.org

Services: Six-week seminar that teaches time-proven strategies to achieve a happy marriage. The course includes manual and workbooks.

Eligibility: Open **Fees:** No cost; seminar, manuals and workbooks are free.

Hours: Office Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Application form, available online at www.elpasomarrriage.org/apply.php

Geographic Area Served: El Paso County

Other: Funding for this project provided by the U.S. Department of Health and Human Services, Administration for Children and Families, Grant 90FE005301

EL PASO INDEPENDENT SCHOOL DISTRICT – CENTER FOR CAREER & TECHNOLOGY

1170 Walnut Street, El Paso, TX 79930

Phone: (915) 545-5900

Fax: (915) 544-5976

E-mail: ccte@episd.org

Services: GED classes

EL PASO INDEPENDENT SCHOOL DISTRICT-HOMELESS LIAISON

6531 Boeing Dr., El Paso, TX 79925

Phone: (915) 230-2383

Fax: (915) 230-0380

Services: Enrollment assistance and services for students eligible under the McKinney-Vento Act.

Eligibility: Enrolled in or attempting to enroll in a EPISD school and living in a homeless situation as defined by the McKinney-Vento Act.

Fees: None

Hours: Monday – Friday, 8 a.m. – 4:30 p.m.

Intake Procedure: Application form, available online at www.elpasomarrriage.org/apply.php

Geographic Area Served: El Paso ISD



EL PASO INDEPENDENT SCHOOL DISTRICT - PARENTAL INVOLVEMENT

6531 Boeing Dr., El Paso, TX 79925

Phone: (915) 779-4211

Fax: (915) 771-1131

Email: Albert Segovia, Program Assistant afsegovi@episd.org

Web site: www.episd.org

Services: Monthly presentations on topics for parental involvement and various activities at each EPISD campus. Includes Anger Management presentations to parents, children, and EPISD staff (requires 45 minutes.)

Eligibility: Parents of EPISD students

Fees: None

Hours: School session hours Accessible to Persons with Disabilities: Y

Intake Procedure: Call for assistance or referral

Geographic Area Served: EPISD only

Other: Presentations in English and Spanish; translation

EL PASO INDEPENDENT SCHOOL DISTRICT - SAN JACINTO ADULT LEARNING CENTER

1216 Olive Avenue, El Paso, TX 79901

Phone: (915) 533-9072

Fax: (915) 544-7163

E-mail: sanjacinto@episd.org

Services: GED classes

Eligibility:

Fees: Varies

Hours: Monday -Friday, 8 a.m. – 4 p.m.

Intake Procedure: Contact office

Geographic Area Served: El Paso County

EL PASO INDEPENDENT SCHOOL DISTRICT – SCHOOL AGE PARENT CENTER

1170 Walnut Street, El Paso, TX 79930

Phone: (915) 915 545-5960

Fax: (915) 544-5834

E-mail: sapc@episd.org

Services: Education and services for pregnant and parenting teens

Eligibility:



Fees: None
Hours: Monday – Friday, 8 a.m. – 4 p.m.
Intake Procedure: Contact office
Geographic Area Served: El Paso

EL PASO LEGAL ASSISTANCE SOCIETY – see Texas Rio Grande Legal Aid, Inc

EL PASO MHMR-MENTAL HEALTH AND MENTAL RETARDATION Mental Health Services

1600 Montana Avenue, El Paso, TX 79902

Intake Services: (915) 887-3410
Client Rights: (915) 683-6578
Crisis Line: (915) 779-1800
Toll-free: 1-877-562-6467
Customer Service: (915) 887-3435
E-mail: Jesus Quiroga jquiroga@epmhm.org
Web site: www.epmhm.org
Services: Intake, ongoing assessment and screening for mental health services
Eligibility: all ages for intake of mental health services
Fees: Sliding fee scale, minimal fee.
Hours: 24 hours a day/ 7 days a week
Intake Procedure: Persons requesting services must be present as walk-in at intake (1600 Montana). Eligibility information and required documents are established at this time. **Geographic Area Served:** El Paso County
Other: 1600 Montana is the intake location for all mental health services for El Paso MHMR, adults and children. For mental retardation MR services see below.

EL PASO MHMR-MENTAL HEALTH AND MENTAL RETARDATION Mental Retardation Services

8730 Boeing El Paso, TX 79925

Phone: (915) 772-4446
Fax: (915) 783-6550
Web site: www.epmhm.org
Services: Provide prescriptions; presentations to large groups (how to register; available programs).
Eligibility: Mental retardation/MR (dual diagnosis) is qualifying criteria.
Fees: Insurance, Medicaid or sliding fee
Hours: Call; appointment only
Intake Procedure: Appointment only.
Geographic Area Served: El Paso County



Other: This is where you can register for Home & Community-based Services (HCS) interest list.

EL PASO MHMR-MENTAL HEALTH AND MENTAL RETARDATION

8929 Viscount Blvd. 2nd Floor, El Paso, TX 79925

Crisis Line: (915) 779-1800

El Paso Provider Group/ChAMHPs Children’s Behavioral Health Services

Main: (915) 629-2665

Fax: (915) 629-2680

Email: Christina Calderon ccalderon@eprovidergroup.org

Web site: www.epprovidergroup.org

Services: Child & Adolescent Psychiatric Services, Counseling Services, Rehabilitative Skills, Behavior Modification Training, Wrap-around Services and Parent Support Group

Fees: Sliding fee scale, minimal fee.

Hours: Monday –Friday, 8 a.m. – 5 p.m.

Intake Procedure: Persons requesting services must be present as walk-in at intake (1600 Montana). Eligibility information and required documents are established at this time.

Geographic Area Served: El Paso County

EL PASO PARKS & RECREATION DEPARTMENT

Administrative #2 Civic Center Plaza, El Paso, TX 79901

Phone: (915) 541-4331

Fax: (915) 541-4355

E-mail: parksandrec@elpasotexas.gov

Web site: www.elpasotexas.gov/parks

Services: Parks and Recreation Department Mission Statement : To develop, preserve and maintain quality open space facilities and provide opportunities for structured and unstructured recreational and leisure-time activities for all citizens of El Paso.

Eligibility: Ages 7-16, live in the area, parental consent.

Fees: None.

Hours: School year: Monday - Friday, 2:30 p.m. - 6:30 p.m.; Summer: Monday - Friday, 1 p.m.- 4 pm.

Intake Procedure: Walk-ins at the various locations.

Recreation Centers:

Armijo	700 E. 7th St. (79901)	(915) 544-5436
Carolina	563 N. Carolina Dr. (79901)	(915) 594-8934
Chihuahuita	3001 Charles Rd. (79901)	(915) 533-6909
Gary Del Palacio	3001 Parkwood Dr. (79925)	(915) 629-7312
Galatzan	650 Wallenberg Dr. (79912)	(915) 581-5182
L. F. Washington	3400 E Missouri Ave. (79903)	(915) 562-7071
Marty Robbins	1600 Vista del Sol Dr. (79935)	(915) 855-4147



Multipurpose	9031 Viscount Blvd. (79925)	(915) 598-1155
Nolan Richardson	4435 Maxwell Ave. (79924)	(915) 755-7566
Pavo Real	9301 Alameda Ave. (79907)	(915) 858-1929
Rae Gilmore	8501 Diana Dr. (79904)	(915) 751-4945
Seville	9301 Alameda Ave. (79907)	(915) 858-1929
Rae Gilmore	8501 Diana Dr. (79904)	(915) 751-4945
Seville	6700 Sambrano Ave. (79905)	(915) 778-6722
San Juan	701 N. Glenwood St. (79905)	(915) 779-2799
Veterans	5301 Salem Dr. (79924)	(915) 821-8909
Westside	7400 High Ridge Dr. (79912)	(915) 587-1623

Senior Centers:

Eastside	3200 Fierro Dr. (79935)	(915) 591-4292
Father Martinez	9311 Alameda Ave. (79907)	(915) 860-9131
Grandview Park	3134 Jefferson Ave. (79930)	(915) 566-1217
Hilos de Plata	4451 Delta Dr. (79905)	(915) 533-3207
Memorial Park	1800 Byron St. (79930)	(915) 562-4260
Polly Harris	650 Wallenberg Dr. (79912)	(915) 581-9525
San Juan	5701 Tamburo Ct. (79905)	(915) 772-8365
South El Paso	600 S. Ochoa St. (79901)	(915) 577-9870
Wellington Chew	4430 Maxwell Ave (79904)	(915) 757-2523

Indoor Pools:

Armijo	911 S. Ochoa St. (79901)	(915) 543-9598
Delta Pool	4451 Delta Dr. (79905)	(915) 542-0087
Hawkins	1500 Hawkins Blvd. (79925)	(915) 594-8031
Leo Cancellare	650 Wallenberg Dr (79912)	(915) 584-9848

Outdoor Pools:

Chelsea	819 Chelsea St. (79903)	(915) 775-4629
Grandview	3100 Jefferson Ave. (79930)	(915) 566-5586
Lionel Forti	1225 Giles Rd. (79915)	(915) 595-2756
Nations-Tobin	8831 Railroad Dr. (79904)	(915) 759-8434
Pavo Real	110 Presa Pl. (79907)	(915) 858-6315

Aquatics 911 S. Ochoa St. (79901) (915) 544-3556

In-Line Hockey 8831-Railroad Dr. (79904) (915) 757-2743

Shelter Rentals Civic Center Place, 6th Floor (915) 541-4331

Sports 4321 Delta Dr. (79905) (915) 534-0254

EL PASO POLICE DEPARTMENT

HEADQUARTERS	(915) 564-7000
POLICE NON-EMERGENCY	(915) 564-6900
CENTRAL REGIONAL COMMAND CENTER	(915) 577-5000
MISSION VALLEY REGIONAL COMMAND CENTER	(915) 872-3600
NORTHEAST REGIONAL COMMAND CENTER	(915) 759-2000
PEBBLE HILLS REGIONAL COMMAND CENTER	(915) 212-0190
WESTSIDE REGIONAL COMMAND CENTER	(915) 585-6000



CRIMES AGAINST CHILDREN	(915) 838-0049
DOMESTIC ABUSE RESPONSE TEAM (DART)	(915) 564-7365
DISPATCH	(915) 832-4400
GANG UNIT	(915) 564-7149
NARCO/STASH HOUSE	(915) 629-8600*
SAFE COMMUNITIES (TRAFFIC SAFETY EDUCATION)	(915) 564-7352
STEP (STUDENT TEAM EMERGENCY PREPAREDNESS)	(915) 564-7257
VICTIM'S SERVICES RESPONSE TEAM (VSRT)	(915) 564-7045
VICTIM'S SERVICE RESPONSE TEAM VOLUNTEERS	(915) 564-7368
VOLUNTEER SERVICES	(915) 564-7349
YOUTH INITIATIVE PROGRAM (YIP)	(915) 212-4747

**To report Mon-Fri, 7:30 a.m.-5:30 pm. (recording after hours). Provide name, address, description of subject/associates; description of activities, vehicle/license plate number.*

EL PASO PSYCHIATRIC CENTER

4615 Alameda Ave., El Paso, TX 79905

Phone: (915) 532-2202

24 hour crisis line: 779-1800

Fax: (915) 534-5587

Services: Mental health facility, crisis unit for adult and children.

Eligibility: Must be in crisis. No age limit.

Fees: Medicaid, private insurance, sliding fee scale.

Hours: 24 hours.

Intake: Emergency room walk-ins, referrals.

EL PASO PUBLIC LIBRARY

501 N. Oregon, Main Branch – 13 other locations throughout El Paso

Phone: (915) 543-5433

Fax: (915) 543-5410

E-mail: reference@elpasotexas.gov

Website: www.elpasolibrary.org

Services: EPPL provides library services including book, magazine, cd, dvd, and other materials for loan. School homework support, research, information search and referral. Special events, crafts story-times and developmental activities for children. Access to information, computers, Internet, Wi-Fi (some locations), books, DVDs, CDs, digital services & more. Free programs and classes (no library card needed).

Fees: Free (library cards are free for City of El Paso residents)

Hours: Monday - Sunday

Geographic Area Served: El Paso County

Other: Teen Hangout at all locations on Thursdays from 4:30-6:30 pm. Board and video games, crafts, movies, & other activities.



EL PASO REHABILITATION CENTER

1101 E. Schuster, El Paso, TX 79902

Phone: (915) 544-8484

Fax: (915) 496-0751

E-mail: Norma Perez Norma.perez@elprc.org

Web site: www.elprc.org

Services: Early Childhood Intervention Program: serves children with developmental delays or disabilities, 0-3 years of age. Provides physical, occupational and speech therapy, developmental rehabilitation, social work services, hearing and vision services, family counseling and more. El Papalote Inclusive Child Development Center: specializes in childcare for children with disabilities, ages 6 weeks to 5 years of age. Community Resources: services families that have children with disabilities, 0-21 years of age. Provides information and referral services, education and trainings, support groups, monthly newsletter, professional development, mentoring program for adolescents with disabilities, and assistive technology demonstration laboratory, housing counseling for first time home buyers with disabilities and some recreational activities for children with disabilities.

Presentation/topics: Children with disabilities

Eligibility: Varies by program

Fees: Depending on the program.

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Call for information

Geographic Area Served: El Paso County

EL PASO STATE CENTER

6700 Delta Drive, El Paso, TX 79905

Phone: (915) 782-6363

Fax: (915) 782-6336

Email: stephanie.ireland@dads.state.tx.us

Services: Mental Retardation residential program.

Eligibility: Call (915) 782-6329 for information.

Fees: Sliding Fee Scale, Medicare, Medicaid, and private Insurance.

FAMILY SERVICE OF EL PASO

6040 Surety Drive, El Paso, TX 79905

Phone: (915) 781-9900

Fax: (915) 781-9930

Services: Provide counseling in the areas of: relationships, child and adolescent problems, depression, anxiety, crime victims.



Eligibility: None
Fees: Sliding fee, insurance, Medicaid, CHIP
Hours: Monday – Friday, 8 a.m.- 8 p.m. or by appointment
Intake: Telephone call
Geographic Area Served: El Paso County

**FOCUS ON CHILDREN AND FAMILIES
EI PASO INDEPENDENT SCHOOL DISTRICT**

6531 Boeing El Paso, TX 79925

Contact: Laura Acosta
Phone: (915) 230-2382
Fax: (915) 230-0380

Services: The Focus on Children and Children and Families program is designed to provide both social services and therapy (individual/family) services at the assigned elementary campuses. Focus on Children and Families intervenes collaboratively with campus staff, on-site to provide direct assistance and support to families in terms of counseling, therapy, access to social services, and other resources.

Eligibility: Behavioral and/or emotional issues that affect the child’s academic progress. Children/Families experiencing effects from border/family violence, and children/families experiences issues related to military life.

Fees: None
Hours: Monday – Friday, 8 a.m. to 4:30 p.m. _
Intake Procedures: School Staff/Parent Referrals

Geographic Area Served: 18 EPISD Schools within the El Paso county:

Hughey	Aoy	Beall	Bliss	Powell
Clendenin	Coldwell	Crockett	Douglass	Dowell
Johnson	Fannin	Lamar	Newman	Logan
Moye	Roberts	Hart		

Other: The Focus On Children and Families program collaborates with UTEP Department of Social Work in accepting senior social work students for internships.

FORT BLISS ARMY COMMUNITY SERVICE

Bldg. 2494 Ricker Road, Fort Bliss, TX 79916

Phone: (915) 568-0768
Fax: (915) 568-4357

Services: Army emergency relief, financial counseling, family member employment program, parenting classes, stress management, domestic violence awareness and education.

Eligibility: Military ID card holders
Fees: None **Hours:** Monday – Friday, 7:30 a.m. – 4:30 p.m. Accessible to Persons with Disabilities Y
Intake Procedures: Walk-in or call-in basis
Geographic Area Served: West Texas and Southern New Mexico



MILITARY FAMILY LIFE CONSULTANT (MFLC) “When you need someone to listen.”

Phone: (915) 525-4330 or (915) 525-4449

Services: Provide support, coaching, education, and problem solving consultation; short term assistance; confidential consultations; no records made (except for Duty to Warn issues – threat to self or others; child, spouse, elder or sexual abuse). Issues supported include: 1) Life stress, 2) Work stress, 3) Marital & relationship conflict, 4) Communication 5) Parenting skills, 6) Multiple deployment & reintegration 7) Anger management 8) Combat stress.

Eligibility: All military personnel and their family members.

Fees: None

Hours: Open

Intake Procedure: None required. Informal telephone or on-post, face-to-face consultations.

Suggested referrals made as needed to existing military or civilian services.

Geographic Area Served: N/A

FORT BLISS ARMY SUBSTANCE ABUSE PROGRAM

Bldg. 2438 Cassidy Road, Fort Bliss, TX 79916

Phone: (915) 568-1033

Email: Robert Guile Robert.guile@bliss.army.mil

Services: Substance abuse/alcohol prevention presentations. Red Ribbon Month presentations.

Eligibility: Open

Fees: None

Hours: Monday – Friday, 7:30 a.m. – 4:30 p.m.

Intake Procedure: Call for presentation

Geographic Area Served: West Texas and Southern New Mexico

FORT BLISS EMPLOYEE ASSISTANCE PROGRAM

Bldg 2436 Cassidy Road., Fort Bliss, TX 79916

Phone: (915) 568-1033 or 568-7011

Fax: (915) 568-0709

Email: Martin R. Kleinen, Coordinator Martin.kleinen@emh10.Bliss.army.mil

Services: Job related stress or family issues and concerns **Eligibility:** All civilian employees and family members working at Fort Bliss, William Beaumont Army Medical Center (WBAMC), Doña Ana Range and McGregor Range. **Fees:** None Accessible to Persons with Disabilities: No, but accommodations will be made. **Hours:** 0630 – 1530, but flexible to accommodate work schedules.

Intake Procedure: Call and make appointment. **Geographic Area Served:** Not applicable



GIRL SCOUTS OF THE DESERT SOUTHWEST

9700 Girl Scout Way, El Paso, TX 79924

Phone: (915) 566-9433

Fax: (915) 565-1500

Email: info@gsdsw.org

Services: Girl Scouts is the nation's premier leadership organization for girls grades K-12. Our programs cover all subjects & topics, and follow the Discover, Connect, & Take Action learning module. We offer a variety of methods of participation to meet even the busiest girl's schedule.

Eligibility: Girls grades K-12; Volunteers ages 18 + w/ background check.

Fees: \$15/year; Financial Assistance available

Office Hours: Monday – Thursday, 8:30 a.m. - 6:30 p.m.; troop meetings vary from troop to troop; see website for calendar of events for council sponsored programs & activities.

Intake Procedure: register online via www.gsdsw.org or in person at any of our offices throughout the council.

Geographic Area Served: Southern New Mexico & West Texas

Other: Adult & Older Girl volunteer opportunities available. Bilingual curriculum available; see website or visit our office to learn about additional program pathways (summer camps, day camps, travel opportunities, In School Scouting, STEM (Science, Technology, Engineering, & Mathematics), career exploration/college prep, & self esteem workshops, & Awards programs) & trainings available.

GIRL SCOUTS OF THE DESERT SOUTHWEST-STUDIO 2B PROGRAM

9700 Girl Scout Way, El Paso, TX 79924

Phone: (915) 566-9433

Fax: (915) 565-1500

Services: A safe place for girls to meet with adult volunteer advisors to help girls realize their full potential.

Eligibility: Girls, ages 11 – 17

Fees: \$10 per year (financial assistance available)

Hours: Set by each group

Intake Procedure: Registration with adult volunteer advisor.

Geographic Area Served: West Texas and Southern New Mexico

Other: Call and volunteer to be an adult advisor.

H.A.N.D.S. HELPING ALL NEIGHBORS DEVELOP SELF-SUFFICIENCY

5304 El Paso Dr. El Paso, TX 79905

Phone: (915) 772-4001

Fax: (915) 772-4001

Email: Irene Galindo hands5111@sbcglobal.net



Services: Counseling, self-esteem rebuilding, anger management, coping skills, social skills rebuilding, parenting classes, to individuals released from prison, ail, on probation/parole, in substance abuse recovery, homeless or with mental health issues.

Eligibility: Anyone not arrested and or convicted of a sex-related offense.

Fees: None

Hours: Monday - Friday, 8 a.m. – 5 p.m.

Intake Procedure: ID, conditions of parole/probation; letter if referral. By appointment only.

Geographic Area Served: El Paso County

Other: Other services include a food pantry and clothes closet. All services are provided based on client's individual needs. H.A.N.D.S. is an Access To Recovery (ATR) service provider.

HEALTH AND HUMAN SERVICES COMMISSION (HHSC)

State Office Bldg. 401 E. Franklin, Suite 450, El Paso, TX 79901

Phone: (915) 834-7500

TDD: (915) 834-7501

Fax: (915) 834-7522

Services: Financial, medical, social aid to Texans in need.

Eligibility: Varies by program (if eligible for TANF, all family members get Medicaid with it. If the family doesn't qualify for Medicaid based on the needs test, HHSC will assist with CHIP.

Fees: None.

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake: Depends on programs.

Geographic Area Served: See zip codes below to apply for FOOD STAMPS, TANF, AND ADULT MEDICAID.

Office Locations:

Canutillo Office, 6621 Doniphan (915) 877-3112; TDD 877-6154 Handles 79821, 79932, 79835

Eastside Office, 11295 Edgemere (915) 593-0272/TDD 629-3243 Handles 79936 & 79938

El Paso Drive Office, 5150 El Paso Dr. (915) 772-8383; TDD 775-4593 Handles 79901, 79905, 79906, 79916, 79918

Fabens Office, 206 SE Eighth St. (915) 764-3394; TDD 764-6028 Handles 79838, 79839, 79853

Lomaland Office, 1314 Lomaland (915) 595-6711; TDD 599-5293 Handles 79925, 79935

Lower Valley Office, 215 Padres (915) 859-9165; TDD 858-8385 Handles 79907

Midtown Office, 2300 E. Yandell (915) 534-7314; TDD 747-4509 Handles 79902, 79903, 79912,

79922, 79930

Mission Valley Office, 10640 North Loop Dr. (915) 851-1917; TDD 791-8698 Handles 79836, 79849, 79927, 79928

Mountain View Office, 7400 Diana (915) 759-7667; TDD 759-3498 Handles 79904, 79914, 79920, 79924, 79934, 79931

Riverside Office, 7904 Alameda (915) 858-9699; TDD 858-7799 Handles 79915

Children's Medicaid Center 2-1-1, select language, select option 2.



CHIP Children's Health Insurance Program 2-1-1, select language, select option 2.
Other: Aged/Disabled Medicaid; other services, applications & information: (915) 775-4591.
Websites: www.hhsc.state.tx.us; www.yourtexasbenefits.com
www.texascommunitypartnerprogram.com www.hhsc.state.tx.us .

HELPFUL NUMBERS

Adult Protective Services	1-800-252-5400
Animal Control:	(915) 842-1000
Border Patrol:	(915) 834-8350
Child Protective Services	1-800-252-5400
Child Support Division	1-800-252-8014
Crime Stoppers	(915) 566-8477
Developmental Services (housing compliance)	(915) 541-4800
Electric Company Emergencies:	(915) 877-3400
Environmental Enforcement (code violations)	(915) 774-4500
Environmental Enforcement (main number)	(915) 774-4500
EPPD Headquarters	(915) 564-7000
F.B.I.	(915) 834-5000
Graffiti Hotline	(915) 621-6789
Health Department Nuisance Complaints	(915) 543-3551
Humane Society	(915) 532-6971
Illegal Dumping (city)	(915) 774-4500
Illegal Dumping (county)	1-888-635-7276
Police Non-emergency	(915) 832-4400
Parks and Recreation	(915) 541-4331
Sanitation (dead animals)	(915) 621-6700
Southern Union Gas Emergency	(915) 562-2003
Street Department	(915) 621-6750
Volunteer Action Center	(915) 533-1039
Volunteer Action Center	Email: rbeltran@unitedwayelpaso.org

HIGH SKY CHILDREN'S RANCH – STAY TOGETHER PROGRAM

909 South Knox, Fort Hancock, Texas 79839

Phone: (915) 769-3929

Fax: (915) 769-1002

Toll free: 1-866-210-4563

Email: Sonia Juarez soniajua@gmail.com

Services: Assistance to help resolve concern family crisis; 24-hour crisis intervention, skilled base curriculum, in-home consultation, parent and youth workshops, short term respite care for runaways.

Eligibility: family with children age 0-18th birthday



Fees: None

Hours: 24 hours a day, 7 days a week Accessible to Persons with Disabilities: Y

Intake Procedure: Referral from agency or family member.

Geographic Area Served: El Paso to Tom Green County (33 counties in Texas), Hudspeth, Culberson counties and Tornillo

Other: High Sky Children's Ranch is dedicated to healing child abuse and promoting family wholeness, funding provided by the Texas Department of Family and Protective Services.

HOME PROGRAM – EL PASO CENTER FOR CHILDREN

1155 Westmoreland, Suite 209, El Paso, Texas 79925

Phone: (915) 772-4170

Fax: (915) 772-4986 835

Zaragoza Road, Suite K, El Paso, TX 79907

Phone: (915) 872-8848

Fax: (915) 873-8858

Email: Rosalie Montoya rmontoya@epccinc.org

Web site: www.epccinc.org

Services: Marriage Education "Within Our Reach" for random selected-by-computer couples; 16-week sessions; daycare, transportation assistance and dinner with \$50 gift card to thank couple for completed interview process.

Eligibility: Adults (18 years or older), married or consider themselves a couple, have a child/children under the age of 15 and/or are pregnant, low income; couple must not be experiencing family violence.

Fees: None. Federally-funded program

Hours: 5:30 p.m. – 8 p.m., on either Monday through Friday

Intake Procedure: Call for appointment

Geographic Area Served: Zip codes 79903, 79930, 79927 and 79907

HOPE IS ON THE RISE

10764 Limas – Administrative office El Paso, TX 79935

Executive Director: Cesar F. Prieto

Phone: (915) 740-5449

Email: cfdav7@peoplepc.net

Services: A community faith-based six-month program that provides youth offenders a opportunity to develop a trade or skill during their probationary period. Certified courses such as auto mechanics, masonry, refrigeration/air-conditioning, landscaping for males and cosmetology, sewing, culinary, for females. Transportation can be provided.

Eligibility: Juveniles, ages 10-16 (males & females); Young adults, ages 17 & 18 (males & females)

Fees: None

Hours: Monday - Friday, 6-9 p.m.; Saturday, 1-4 p.m.

Intake Procedure: Call for orientation.



Geographic Area Served: El Paso County
Other: Non-profit charter received January 2005.

HOUCHEN COMMUNITY CENTER

609 S. Tays, El Paso, TX 79901

Phone: (915) 533-6445
Fax: (915) 532-7238
Email: houchendaycare@sbcglobal.net
Services:

Young Life High School Bible Study – open to all schools
Weight room \$16.50 per month
Karate for Children, ages 4-12 years, \$16.50 per month
Kickboxing Aerobics, ages 16 up, \$16.50 per month
Los Duros body boxing, 6th grade to post high school, \$16.50 per school year
Mujeres Fuertes, 6th grade to post high school, \$16.50 per school year
Open gym, Monday – Thursday, 4 p.m. – 8 p.m.

Eligibility: Varies by activity.

Fees: Varies by activity.

Hours: Monday – Thursday, 4 p.m. – 8 p.m. (open gym); Tuesday/Thursday, 6:15 p.m. - 8:15 p.m. (Los Duros); Tuesday/Thursday (Los Duros); Monday/Wednesday (Las Mujeres Fuertes) 6:15 p.m. – 8:15 p.m.; Monday/Wednesday/Friday, 4 p.m. (children's karate)

Intake Procedure: Walk-in

Geographic Area Served: El Segundo Barrio and south central area.

HOUSE OF HOPE

1100 Rio Bravo, Suite 309, El Paso, TX 79902

Phone: (915) 915 351-7643
Fax: (915) 544-9600
Web site: www.houseofhope@elp.org
Services: Pregnancy testing; limited obstetrical ultrasound for confirmation of pregnancy, classes and material assistance.
Eligibility: Must first come to center for pregnancy test.
Fees: None
Hours: Monday, Tuesday, Thursday, and Friday, 9 a.m. – 5 p.m. and Wednesday, 1 p.m. – 7 p.m.
Intake Procedure: Visit office to fill out forms.
Geographic Area Served: El Paso County



HOUSING AUTHORITY OF THE CITY OF EL PASO – RESIDENT SERVICES

5300 E. Paisano, El Paso, TX 79905-2931

Phone: (915) 849-3804

Fax: (915) 778-7864

Email: Lynn Shelton lshelton@hacep.org

Services: Provide safe, fun in-house sports league play; enhance education, life skills through activities, case management and other services to assist residents to achieve self-sufficiency.

Eligibility: Must be a public housing or Section 8 resident

Fees: None **Hours:** Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Must be a public housing or Section resident.

Geographic Area Served: City-wide among several housing communities and Section 8 assisted residents.

HOUSING AUTHORITY OF THE CITY OF EL PASO – HOUSING

ASSISTANCE 5300 E. Paisano, El Paso, TX 79905

Phone: (915) 849-3742

Fax: (915) 849-3859

Email: Laura Andrade landrade@hacep.org

Web site: www.hacep.org

Services: Housing assistance for low-income families and individuals

Eligibility: Based on: (a.) annual gross income; (b.) if individual is elderly, a person with a disability, or as a family; and, (c.) U.S. Citizen or eligible immigration status. To qualify, must meet the low-income limits as set forth by HUD, have a good rental history, and adult member(s) criminal background check will be reviewed to ensure they will not pose a threat to the health, safety, or right to peaceful enjoyment of the premises by other residents or agency employees.

Fees: Eligible applicant/tenant will pay 30% of their adjusted annual income as rent. In some cases, tenants are responsible for utilities.

Hours: Office, Monday – Friday, 8 a.m. – 5 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Individual/family is placed on a wait list once a pre-application has been submitted, provided the wait list is open. Applicant is placed on the wait list according to the date and time a pre-application is submitted.

Geographic Area Served: City of El Paso

HOUSING AUTHORITY OF THE CITY OF EL PASO – YOUTH PREVENTION UNIVERSAL (YPU) PROGRAM

5300 E. Paisano, El Paso, TX 79905-2931

Phone: (915) 849-3665

Fax: (915) 849-3710

Services: Substance abuse prevention program for youth ages 11-14 years old. This program is



offered throughout the Public Housing Complexes as an after school program utilizing the All Stars curriculum.

Eligibility: 11-14 years of age

Fees: None

Hours: 1 ½ hrs. twice a week, flexible schedule for approximately three months.

Intake Procedure: Call 849-3665 for more information

Geographic Area Service: Public Housing Complexes only

IMAGINE ENTERPRISES

P.O. Box 4922, El Paso, TX 79914

Phone: (915) 751-8463

Fax: (915) 751-8464

Toll free: 1-888-635-6688

Website: www.imagineenterprises.com

Email: Frank Perez frank2perez@aol.com

Services: Provides social security work incentive planning and assistance to students and individuals with disabilities entering the workforce.

Eligibility: Individuals on SSI or SSDI social security benefits, ages 14 through 64.

Fees: No charge

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Assistance provided telephonically & by appointment

Geographic Area Served: West Texas, El Paso and Panhandle

IN SESSION DENISE MONTALVO, LPC, NCC, P.A

6044 Gateway East, Suite 368 El Paso, Texas 79905

Phone: (915) 760-8999

Fax: (915)760-8998

Email: in-session@sbcglobal.net

Services: Treatment for Trauma, Abuse, and Domestic Violence.

Eligibility: All ages

Fees: Insurance, self pay.

Hours: Monday - Friday 9:00 a.m. - 6:00 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Call

Area Served: El Paso County

INTERNATIONAL BUSINESS COLLEGE

1155 N. Zaragoza, Suite 100, El Paso, TX 79907

Phone: (915) 859-0422

Fax: (915) 859-4142



5700 Cromo Drive, El Paso, TX 79912

Phone: (915) 842-0422

Fax: (915) 585-2584

Web site: www.ibcelpaso.edu

Services: Provide training in medical assistant, medical office administration, medical records & health information technician, administrative assistant, legal office administration, computerized accounting, and office technology. Associates Degree in Business Administration offered at eastside location. GED classes available. Financial aid available to those who qualify. Job placement assistance provided. Day and evening classes available.

Eligibility: 17 and older.

Fees: Tuition varies with length of program; financial aid is available.

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Walk-in and by appointment

Geographic Area Served: El Paso County

Other: Two locations/Associates Degree in Business Administration offered at eastside location.

JEWISH COMMUNITY CENTER

405 Wallenberg Dr. 79912

Phone: (915) 584-4437

Fax: (915) 584-0243

Services: Cultural, recreational, health services, early childhood education, financial assistance for needy families, summer teenage swim league and daycare from 18 months to kindergarten

Fees: Sliding fee scale

Hours: Varies

Intake Procedure: Call or visit

Geographic Area Served: N/A

JEWISH FAMILY & CHILDREN'S SERVICE (JFCS)

401 Wallenberg, El Paso, TX 79912

Phone: (915) 581-3256

Fax: (915) 833-5743

Service: Bilingual family and child counseling; parenting classes, marital enrichment classes, child abuse treatment groups, adolescent groups, services to aging, community presentations

Eligibility: Mental health counseling to anyone in need, regardless of religion.

Fees: Sliding Scale Fee; Medicaid, insurance, TRIAD funds available to serve military personnel who are/have been deployed to Iraq or Afghanistan, as well as their families.

Hours: Monday/Wednesday/Thursday, 8:30 a.m. – 5 p.m.; Tuesday, 11 a.m. – 8 p.m.; Friday, 8:30 a.m. – 4 p.m.



Intake Procedure: Please call for appointment 581-3256, ext. 10

**JUVENILE CASE MANAGEMENT: INTERVENTION AND PREVENTION PROGRAM
EL PASO MUNICIPAL COURT**

810 E. Overland, El Paso, TX 79901

Phone: (915) 546-2940; (915) 546-2975

Fax: (915) 546-2939

Services: Case Management Program for repeat and high risk offenders. Services to include; home/school visits, grade/attendance tracking, Strengthening Families/Anti-Bullying/Offense related classes, and referrals to services.

Eligibility: Repeat and high risk youth

Fees: None

Hours: M-F, 8 a.m. – 5 p.m.

Intake Procedure: Municipal Court Judge Court Order.

Geographic Area Served: City of El Paso.

EL PASO COUNTY JUVENILE PROBATION DEPARTMENT

6400 Delta, El Paso, TX 79905

Phone: (915) 849-2694

Fax: (915) 849-2002

POC: Israel Tena-Community Engagement Supervisor

ITena@epcounty.com

Services: Prevention/Intervention, Substance abuse presentations.

Eligibility: Ages 10-17

Fees: None Accessible to Persons with Disabilities: Y

Hours: Varies

Geographic Area Served: El Paso County

Other: Facility tours, contact James Martinez (915) 849-2598

JUVENILE PROBATION DEPARTMENT – PROJECT LIBERTAD

6400 Delta, El Paso, TX 79905

Phone: (915) 849-2689

Fax: (915) 849-2577

Email: www.elpasocounty.com

Services: Screening and referral to various programs, i.e., Ropes Course, the Drug Offender Program, Minors in Possession and treatment and counseling, if necessary

Eligibility: Ages 10-17 & resident of El Paso

Fees: None

Hours: M-F, 8 a.m. – 5 p.m. Accessible to Persons with Disabilities: Y



Intake Procedure: Call our office to schedule an appointment, must be accompanied by parent or legal guardian.

Geographic Area Served: El Paso

LA POSADA HOME, INC.

1020 N. Campbell, El Paso, TX 79902

Phone: (915) 544-4595

Fax: (915) 544-2373

Web site: www.LaPosadaHome.com

Services: Transitional shelter for women and their dependent children – no boys over age

Eligibility: No history of arson

Fees: None

Hours: 24 hours a day/7 days a week

Intake Procedure: Interview with a caseworker

Geographic Area Served: Open

LA POSADA TLC – TRANSITIONAL LIVING CENTER

1930 Bassett El Paso, TX 79901

Phone: (915) 532-8498

Fax: (915) 577-9892

Email: laposadatlc@yahoo.com

Services: Apartments for transitional living/no more than 2 years.

Eligibility: Women & couples, age 18 and over/children of all ages

Fees: Pay rent on sliding scale

Hours: Office 9 a.m. – 5 p.m.

Intake Procedure: Appointment for interview

Geographic area served: El Paso area

LAS AMERICAS IMMIGRANT ADVOCACY CENTER

1500 E. Yandell, El Paso, TX 79902

Phone: (915) 544-5126

Fax: (915) 544-4041

Web site: www.las-americas.org

Services: Immigration, unaccompanied undocumented minors, immigrant women's empowerment group for victims of domestic violence, political asylum, detained juveniles, community-organizing group for women, Poder De Las Mujer

Fees: None

Hours: Monday – Friday, 9 a.m. -5 p.m.

Intake Procedure: Appointment



Geographic Area Served: El Paso and surrounding counties

LEE AND BEULAH MOOR CHILDREN'S HOME

1100 Cliff Drive, El Paso, TX 79902

Phone: (915) 544-8777

After hours line: (915) 497-6605

Fax: (915) 532-1368

Web site: www.leemoor.org

Services: Residential foster care for children; unwed mother counseling; licensed adoption agency; in-home counseling for children and parents; many services for troubled and displaced children and their families.

Eligibility: Age 0-18, legal resident of U.S.

Fees: Sliding Scale fee.

Hours: Monday - Friday, 8 a.m. – 5 p.m.

Intake: Worker/Client phone, some walk-in, and more.

LOVE OF LIFE PREGNANCY CENTER

8888 Dyer. Suite 315, El Paso, TX 79924

Phone: (915) 755-1222

Email: Cindy Peters cindy_peters@juno.com

Services: Free pregnancy test, prenatal class, parenting (parenting awareness, time management, budgeting), N.O.T., "Life Hurts/God Heals", a 13 week program for 7th-12th grade girls, women's arts/crafts & life skills class, youth & Bible club, court mandated tobacco/parenting classes, counseling, mentoring, and community service hours. On availability, baby diapers/ formula/food, baby/infant/toddler clothing, men/women/maternity clothing.

Eligibility: Pregnant teens, teen parents and families up until the youngest child reaches the fifth birthday.

Fees: Stop Smoking Class \$5; court mandated parenting class \$25.

Hours: Tuesday, noon – 6 p.m.; Wednesday, noon – 5 p.m.; Thursday, 1:30 - 6 p.m.; Friday, noon – 6 p.m.; Saturday, classes only.

Intake Procedure: Fill out intake form. Accessible to Persons with Disabilities: Y

Geographic Area Served: El Paso and neighboring towns, Juarez

Other: 501 (c3) non-profit tax exempt, faith based. No paid staff; volunteers and mentors are needed. We accept clothing, household items.

LUTHERAN SOCIAL SERVICES

5959 Gateway West, Suite 244, El Paso, TX, 79925

Phone: (915) 598-5410



Fax: (915) 598-6220

Web site: www.lsss.org

Services: Foster care, adoption, birthparent counseling.

Eligibility: Resident

Fees: None to birthparent/sliding fee scale to adoptive parents.

Hours: Monday Friday, 8: 30 a.m. – 5 p.m.

Intake Procedure: Referral, walk-in, appointment preferred.

Geographic Area Served: El Paso

Services: Unplanned Pregnancy Services (UPS) provides unplanned pregnancy for women in crisis pregnancy; provides services to families desiring to adopt; Families can adopt from the state-managed care system or from the private Domestic Adoption Program with Lutheran Social Services.

Eligibility: Determined on a case-by-case basis.

Fees: Through the Domestic Adoption Program fees are based on income. In the UPS program there is no fee, nor in the State-managed care program.

Hours: 8:30 a.m. to 5 p.m. Accessible to Persons with Disabilities Y

Intake Procedure: By Appointment only

Geographic Area Served: El Paso area and Texas

Maximus, Inc.-STAR, STAR PLUS and Texas Health Steps

Address: 4000 S IH 35, Austin, Texas 78704

Phone: (915) 241-6720

Services: Outreach Counselors educate Medicaid recipients and community agencies about Texas Health Steps and enroll Medicaid recipients in the STAR/STAR PLUS Program.

Eligibility: Medicaid eligible

Fees: None

Hours: Flexible hours to meet the needs of the community.

Geographic Area Served: El Paso, Hudspeth, Culberson and Jeff Davis Counties.

MIRACLE LEAGUE OF EL PASO

1312 Morgan Marie, El Paso, TX 79936

Phone: (915) 872-9249

Fax: (915) 872-8549

Email: Sandie Sparkes Olivar sandieelp@aol.com

Web site: miracleleagueofelpaso.org

Services: Provides opportunity for children with any physical and/or mental disability to play baseball.

Eligibility: Age 3 & older Accessible to Persons with Disabilities: Y

Fees: \$35 registration; player scholarship available

Hours: Saturdays, 9 a.m. – 4 p.m.

Intake Procedure: Online registration form or mail to above address

Geographic Area Served: El Paso, Juarez, and surrounding communities



METHODIST CHILDREN'S HOME EL PASO OUTREACH

5959 Gateway West, Suite 670, El Paso, TX 79925

Phone: (915) 781-0005

Fax: (915) 781-0006

Email: Beatrice Bejarano ocbeatrice@hotmail.com

Web site: www.methodistchildrenshome.org/insideout.html

Services: Counseling, parenting classes, workforce readiness counseling, resources referrals, financial assistance, and transition assistance for incarcerated parents.

Eligibility: Anyone who has a child living with them 0-17 yrs old

Fees: None

Hours: Flexible Accessible to Persons with Disabilities Y

Intake Procedure: Call office (915) 781-0005 and make an appointment to come to the office or have the worker go to the home for the intake.

Geographic Area Served: All of El Paso and Las Cruces areas

Other: Our partnership and parenting program identifies family strengths and provides tangible services to help families become self sustaining.

Molina Healthcare of Texas

445 Executive, Ste. 100, El Paso, Tx. 79902

Phone: Member Services at (866) 449-6849

Fax: (915) 351-2625

E-mail: monica.esparza@molinahealthcare.com

Web site: www.molinahealthcare.com

Services: Medicare, Medicaid (STAR and STAR+PLUS), Marketplace Exchange Insurance Education presentations on various health topics: Marketplace (Affordable Care Act), Texas Health Steps and Children of Migrant Families, Oral Health, Women's Wellness, Immunizations, Diabetes, Cervical Cancer, Nutrition, Diabetes, Drugs and Alcohol, Stress management, Eating disorders, Depression, Asthma, Smoking, Understanding Medicaid and Senior Health.

Eligibility: Based on Medicaid Income Guidelines (Federal Poverty Level)

Fees: Contingent upon health insurance plan enrolled i.e., Marketplace Exchange. No fee for health education presentations.

Hours: Monday – Friday, 8 a.m. – 5 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Assist with Application Process

Geographic Area Served: El Paso and Hudspeth counties

VTO Program – Molina STAFF gives back the community by volunteering. For More information please reach out to Monica Esparza at 915-491-9679.



MONTWOOD WELLNESS CENTER, TEXAS TECH DEPT. OF PEDIATRICS

11950 Bob Mitchell Drive, El Paso, TX 79936

Phone: (915) 856-5760

Fax: (915) 856-5768

Services: Provides well child check-ups 0-19, sick visit (Immunizations by appt).

Eligibility: 0-19 yrs.

Fees: Medicaid, insurance, discount programs, self pay. Please call the center to verify coverage.

Hours: 8 a.m. - 6 p.m.

Intake Procedure: Call for appointments and walk-ins

Geographic Area Served: El Paso County Area

MOTHERS AGAINST DRUNK DRIVING (MADD)

7500 Viscount, Suite 295, El Paso, TX 79925

Phone: (915) 779-1987

Fax: (915) 779-2084

Email: west.tx@madd.org

Web: www.madd.org

Services: Victim services, activism, education

Eligibility: Victims of alcohol –related crashes

Fees: none

Programs: Youth, Volunteer, Community Service, MIP, VIP, Presentations all ages

Hours: Monday – Friday, 8 am- 5 pm

Intake procedure: Office Visit

Geographic Area Served: West Texas Region

MOTIVATION EDUCATION & TRAINING, INC. (MET)

1359 Lomaland Dr. Room 701, El Paso, TX 79935

Phone: (915) 598-9071

Fax: (915) 598-2967

Email: elpaso@metinc.org

206 8th St., Fabens, TX 79838

Phone: (915) 887-2792

Fax: (915) 887-2798

Email: fabens@metinc.org

Services: Migrant and seasonal agriculture workers and family members. Employment, classroom training, work experience training. On-the-job training.



Presentation/topics: Vocational training for migrant, seasonal farm workers, dependents

Eligibility: Agricultural worker and dependents. "Have you or your parents worked in agriculture during the last 24 months? You could qualify for training or for employment services."

Fees: None

Hours: Monday – Friday, 8 a.m. -4:30 p.m.

Intake Procedure: Approximately 2 ½ hours. See documents needed to qualify below.

Geographic Area Served: El Paso County and surrounding area.

Other: MET provides services in twelve other offices in Texas, four in Louisiana, four in Minnesota, two in North Dakota, and 1 in Wyoming.

Documents needs to Qualify:

1. Document establishing your identity (passport/ID or valid US driver's license)
2. Social security card(s) -spouse and/or dependents
3. Birth certificate(s) -spouse and/or dependents.
4. Marriage certificate
5. Documents establishing agricultural work performed within the last 24 months and earnings of at least \$800 during a 12-month period along with documents for any non-agriculture work performed (check stubs or receipts, W-2 forms, wage statement)
6. All household income
7. Most recent income tax form and marriage certificate
8. Registration with the Selective Service if born after 1959 and entered the US before age 26.
9. If applicable, information on any social security, food stamp, or unemployment benefits that are being received or that have been received in the last 24 months.

N.A.P.M. EL PASO, INC.,

P.O. Box 971806, El Paso, TX 79997-1806

Phone: (915) 581-8954

Web site: www.napmelpaso.org

Services: Free ISM membership, educational and training opportunities to full time UTEP students.

Eligibility: Full time UTEP Business students.

Fees: Free for UTEP students in the business area.

Hours: Monthly meetings plus seminar and study group events.

Intake Procedure: Contact membership chairperson and/or academic advisor.

Geographic Area Served: El Paso/Las Cruces/Juarez Mexico

NATIONAL SUICIDE PREVENTION LIFELINE

Lifeline: 1-800-273-TALK (8255)

TTY: 1-800-799 4TTY (4889)

Web site: www.suicidepreventionlifeline.org



Services: Provide immediate assistance to individuals in suicidal crisis by connecting them to the nearest available crisis center in their area - suicidal prevention and intervention services through a toll-free telephone number.

Eligibility: N/A

Fees: None

Hours: 24 hours a day/7 days a week

Intake Procedure: N/A

Geographic Area Served: Nationally

Other: This is the only national suicide prevention and intervention telephone resource funded by the Federal Government. It is a network of local crisis centers providing suicide prevention and intervention services through a toll-free telephone number.

NEW BEGINNINGS OUTPATIENT SERVICES, INC.

6044 Gateway East Suite 610, El Paso, TX 79905

Phone: (915) 771-0990

Fax: (915) 771-0991

Services: Adolescent substance use counseling; Adult substance use counseling; drug prevention children & adolescents; gambling Counseling.

Eligibility: N/A

Fees: Medicaid, Private Insurance, Flexible payment plans

Hours: Monday – Friday, 9 a.m. – 8 p.m.; Saturday, 9 a.m. – 2 p.m.

Intake Procedure: Call for appointment

Geographic Area Served: El Paso & County

OFFICE OF THE ATTORNEY GENERAL - CRIME VICTIMS SERVICES

401 E. Franklin, Suite 530 El Paso, TX 79901

Phone: (915) 834-5815

Fax: (915) 542-1546 or 457-4426

Toll-free: 1-800-983-9933

Email: Christine Kruhalski Christine.Kruhalski@oag.state.tx.us

Web site: www.oag.state.tx.us

Services: Financial assistance to victims of violent crime (such as counseling services, transportation, medical, funerals, lost wages, rent, and relocation. Provide pamphlets, brochures, training, seminars, presentations regarding crime victims, consumer fraud, and child abuse.

Eligibility: Anyone who lives in the U.S. or Texas. Citizenship is not a requirement

Fees: None

Hours: Monday – Friday, 8 a.m. to 5 p.m. (office); anytime for training events.

Intake Procedure: Through law enforcement

Geographic Area Served: West Texas



OPERATION NOEL

P.O. Box 981021, El Paso, TX 79998-1021

Phone: (915) 496-8401

Web site: www.operationnoel.org

Services: Provides new coats to some of the neediest children in the region.

Eligibility: Coats of children up to 12 years of age.

Fees: None

Intake Procedure: Must be registered with Operation Noel. Counselors/agencies-organizations working with youth can register on-line prior to August. Each August those who have already registered would be notified to start their order requests. The allowed duration to turn in orders would be August - Nov. 1st. Orders would start being distributed mid-Nov., with all coats distributed by Dec. 15th. After Dec. 15th, any coats left over can be requested, whether or not you are a registered Operation Noel entity. After Dec. 15th, call Nydia at Ripley Apparel (they make the coats), at 581-2564 or Valerie (Operation Noel sponsor) 596-8401.

Other: Operation Noel is a holiday fundraising campaign of the El Paso Times, JD Williams Insurance Co., and Channel 4-KDBC, which provide 16,500 winter coats to some of the neediest children in the region. Operation Noel gladly accepts monetary donations.

OPERATION SANTA CLAUS Op Santa Inc.,

P. O. Box 16270, Fort Bliss, TX 79916

Phone: (915) 568-1010

Services: Refurbishes used toys, fixes up donated bicycles and converts monetary donations into new toys to distribute to Fort Bliss and El Paso families in need during the holidays

Eligibility: Call office

Fees: None

Intake Procedure: **Other:** Operation Santa accepts donations year-round. Make check payable to Operation Santa Claus and mail to above address; receipts are available. Accepts used toys and bicycles.

OPPORTUNITY CENTER FOR THE HOMELESS - EMERGENCY NIGHT SERVICE

1208 Myrtle Avenue, El Paso, TX 79901

Phone: (915) 577-0069

Fax: (915) 544-2459

Services: The Opportunity Center operates the Emergency Shelter Program for homeless men and women and the Day Resource Center program that offers a variety of services to include clothing closet, meal program, showers and case management.

Eligibility: Must be homeless

Fees: None Accessible to Persons with Disabilities: Y

Hours: Day Resource Center (Agency Programs) Monday – Friday, 8 a.m. – 5 p.m.; Emergency Night



Shelter Monday – Sunday, 5 p.m. - 6a.m.; Day Resource Center open 24 hours a day for refuge for the homeless

Intake Procedure: Client must complete application and intake packet for night shelter and agency services.

Geographic Area Served: El Paso County

OPPORTUNITY CENTER FOR THE HOMELESS, SERVING AGES 16-23

1208 Myrtle Avenue, El Paso, TX 79901

Phone: (915) 577-0069 ext. 274

Cell: (915) 204-2127

Fax: (915) 544-2459

Email: Michelle E. Minjarez, BSW, Case Worker dramea_3@yahoo.com

Services: Find housing (priority for foster care clients), obtain birth certificates/Texas ID's, replace social security card. Links to GED programs, help with job counseling, find employment, and self-sufficiency through savings program.

Eligibility: Ages 16-23

Fees: None

Hours: (Office) Monday – Friday, 8 a.m. – 5 p.m. (or call cell)

Intake Procedure: Call; advise if transportation needed.

Geographic Area Served: El Paso County

Other: El Paso Area Foster Parent Association – on-site crisis intervention for foster parents, available 24 hours a day, 7 days a week. Call Michelle E. Minjarez, BSW, at (915) 204-2127

OUTREACH HEALTH SERVICES

10501 Gateway West, Bldg. 12 Suite 101, El Paso, TX 79925

Phone: (915) 595-8729 **Fax:** (915) 595-6781

Email: Eva Becerra evab@outreachhealth.com

Services: Skilled Nursing – Providers Services, Adult Day Care-Pediatrics

Eligibility: Medicare & Medicaid Accessible to Persons with Disabilities: Y

Fees: Variable **Hours:** 8 a.m. – 5 p.m.

Intake Procedure: Call (915) 774-0271

Geographic Area Served: 7 Counties (Brewster, Culberson, El Paso, Hudspeth, Jeff, Davis, Presidio)

Partners Resource Network - PEN Project

Coordinating Office: 1001 Main St., Suite 701, Lubbock, TX 79401

Coordinating Office Phone: (806) 762-1434

Toll free for parents: (877) 762-1435

Website: www.PartnersTX.org



Region 19 Coordinator: Bonnie Perez (915) 502-1309

Email: bperezpen@sbcglobal.net

Services:

Assistance: Preparing for an ARD/IEP meeting; Understanding a child's records; Linking with Another Parent; Organizing a Parent Support Group; Preparing for mediation; Record Keeping & Letter Writing; Early Childhood Intervention

Information & referral : Educational Rights; Special Education Services; Disabilities and Challenging Needs; Regional, State, and National Resources; Parent Support Groups; Statewide Membership Organizations

Workshops: Parenting a Special Needs child, Educational Rights, ARDs and IEPs, Positive Behavioral Supports, Transition Planning; Evaluations, Assertiveness and Communication, Parent/Professional Partnerships, Parent Leadership Training.

Eligibility: Parent of children with ALL TYPES of disabilities; Professionals who work with individuals with disabilities

Fee: None

Hours: Monday – Friday, 8 a.m. – 5 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Call or email

Geographic Area Served: El Paso, Hudspeth counties

PASO DEL NORTE CIVIL RIGHTS PROJECT

2211 E. Missouri, Suite 100, El Paso, TX 79903

Phone: (915) 532-3799

Fax: (915) 532-0621

Email: Paulina Baca Paulinatcrp@yahoo.com

Web site: www.texascivilrightsproject.com

Services: Assist undocumented victims of domestic abuse in filing VAWA Self Petitions and work authorizations.

Eligibility: Persons needing above service, especially low-income individuals.

Fees: None

Hours: Monday – Friday, 9 a.m. – 6 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Referrals and phone calls

Geographic Area Served: El Paso, Brewster, Culberson, Hudspeth, Jeff Davis, Pecos, Presidio, Reeves, Terrell, Crane, Ector, Howard, Maverick, Midland, Nolan, Curry, Taylor, Tom Green, Ward, Webb, Zavala.

PASO DEL NORTE FOOD BANK

300 S. Ochoa St., El Paso, TX 79901



Phone: (915) 544-5592

Fax: (915) 544-1775

Services: Food items

Eligibility: Open

Fees: None

Hours: Distributions on Monday/Tuesday/Thursday, from 2 – 4 p.m.

Intake Procedure: Food bank – need letter of referral from social service agency or counselor, social security number, and picture I.D.

PEAK BEHAVIORAL HEALTH SERVICES, LLC

5065 McNutt Rd. Santa Teresa, New Mexico 88008

Toll Free: 1-888-599-9808

Phone: (575) 589-3000 (915) 589-3000

Fax: (575) 589-3116

Email: Xavier Alvarez xalvarez@strategicbh.com

Web site: www.psolutions/facilities/Peak

Services: In-patient and out-patient psychiatric and substance abuse treatment - care for children, adolescents and adults who suffer with psychiatric and chemical dependency issues, offering evaluation and diagnosis, treatment components, family treatment, and aftercare.

Eligibility: Free Confidential Assessments

Fees: Accepts New Mexico and Texas Medicaid, Medicare, private insurance, and Tri-care provider.

Hours: Open 24 hours a day/7 days a week

Intake Procedure: Referral and assessment by appointment or walk-in.

Geographic Area Served: New Mexico and West Texas

Other: ROPES course offered for groups depending on availability.

PFLAG EL PASO (PARENTS, FAMILIES AND FRIENDS OF LESBIANS AND GAYS)

222 Alan-a-Dale, El Paso, TX 79924

Phone: (915) 751-9046 or 497-1813

Email: camundso@elp.rr.com

Web site: www.geocities.com/pflagelpaso

Services: provides opportunity for dialogue about sexual orientation and gender identity, and acts to create a society that is healthy and respectful of human diversity.

Eligibility: Open to all

Fees: None

Hours: 24 hours per day/7 days per week

Intake Procedure: None required

Geographic Area Served: El Paso area

Other: PFLAG, a tax-exempt, nonprofit organization, is the nation's foremost family-based organization committed to the civil rights of gays, lesbians, bisexual and transgender persons. The National PFLAG office located in Washington, D.C. is not affiliated with any political or religious institution.



PFOX (PARENTS AND FRIENDS OF EX-GAYS AND GAYS LIGHTHOUSE MINISTRIES OF EL PASO)

2819 North Copia, El Paso, TX 79904

Phone: (915) 274-9153

Email: LighthouseministriesofElPaso@hotmail.com

Website: www.PFOX.org

Services: Homosexuality help support group; dealing with homosexuality and the issue of "self-determination" for individuals with problems of sexual orientation, and offering support and resources for parents wanting to know about the issue of homosexuality and how change of sexual orientation is possible.

Presentation/topics: "Homosexuality, its root causes, its mutability, and how families can respond to family members with this orientation."

Eligibility: All ages, non-denominational

Fees: None **Hours:** Meetings normally held the first Monday night of the month at 7 p.m. (to confirm meetings, you may call 915-274-9153.)

Intake Procedure: Open

Geographic Area Served: Open

PREGNANCY HELP CENTER OF EL PASO

2301 N. Lee Trevino one block north of Hanks High School inside Vista Hills Church

Phone: (915) 591-1343 (24 hours)

Web site: www.pregnancyhcep.org

Services: Free pregnancy tests, pregnancy termination risk information, sexual health information, baby clothes, maternity clothes, and diapers (must attend a class first), parenting classes, pregnancy loss counseling, and more.

Eligibility: N/A

Fees: None

Hours: Mondays, 4 p.m. – 8 p.m. (last pregnancy test at 7:30 p.m.) Tuesday/Thursday/Friday, 9 a.m. – 5 p.m. (last pregnancy test at 4:30 p.m.) Clothing distribution days: first and third Mondays of the month: 6:45 p.m.- 7:30 p.m. (Class 6 p.m. – 6:45 p.m.) first and third Tuesdays of the month: 10:15 a.m. – 11:30 a.m. (Class 9:30 a.m. – 10:15 a.m.) Clients are required to attend a class and receive a voucher before receiving clothing, diapers, formula, and maternity clothes...

Geographic Area Served: El Paso

Other: Peer to Peer abstinence presentations

PREVENT BLINDNESS TEXAS – WEST TEXAS BRANCH

6044 Gateway East, Suite 220, El Paso, TX 79905

Phone: (915) 775-1200

Fax: (915) 775-1201



Email: PB FARWESTTX@aol.com

Web site: www.Preventblindness.org/TX

Services: The mission of Prevent Blindness Texas is to prevent blindness, preserve sight and enhance and extend the vision life of all Texans. Programs to accomplish this include free vision screening (infants to adults), training and certification of vision screening volunteers, education programs and free eye exams and glasses to eligible clients.

Eligibility: To qualify for the free eye exams and glasses, the client must not have any insurance that will cover the expense and be within income guidelines. Call for details and applications.

Fees: None for the services.

Hours: Monday – Friday, 8 a.m. – 4 p.m., and by appointment.

Intake procedure: Application for eye exams/eyeglasses

Geographic Area Served: El Paso and surrounding counties.

Other: 80% of what a child learns is learned visually. Eye disorders and diseases can lead to delayed development in children and an inability to function productively in adults. Screening and follow up care can prevent loss of vision and resulting difficulties.

PROJECT ARRIBA (ADVANCED RETRAINING & REDEVELOPMENT INITIATIVE IN BORDER AREAS)

1155 Westmoreland, Suite 235, El Paso, TX 79925

Phone: (915) 843-4055

Fax: (915) 843-4078

Email: info@projectarriba.org

Web site: www.projectarriba.org

Services: To Provide long-term, high skilled training and case management services to eligible low income participants who require the occupational skills necessary to access jobs in hard to fill demand occupations that pay a living wage with benefits and a career path.

Eligibility: Call office for details

Fees: None

Hours: Monday – Friday, 8 a.m. – 5 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Call for orientation dates

Geographic Area Served: El Paso County

PROJECT BRAVO-EL PASO COMMUNITY ACTION AGENCY

4838 Montana, El Paso, TX 79902 – administrative office

Phone: (915) 562-4100

Fax: (915) 562-8952

Services: Help with electricity/gas bills; help with back rent or home mortgage payment more than 30 days in arrears (based on available funds); help with weatherizing home; adult education for G.E.D., ESL, and citizenship classes; job placement assistance; affordable rental apartments.

Eligibility: Based on needs assessment, income level

Fees: None



Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake: Call office for target area locations

Geographic Area Served: El Paso County

Other: GED Classes at the Ysleta branch, 400 S. Zaragoza (915) 629-7664 or 311 Eucalyptus Street 542-2624

PROJECT BRAVO PATIENT ASSISTANCE PROGRAM (PAP) NICOTINE REPLACEMENT THERAPY (NRT)

4838 Montana, El Paso, TX 79902 - Administrative office

Phone: (915) 562-4100

Fax: (915) 562-8952

Services: Provide nicotine replacement therapy (NRT), the nicotrol inhaler and nicotrol NS.

Eligibility: Low income. Most Pharmaceutical Companies base income on the 2006 Federal Poverty Guideline, but some have higher income allowance. All interested clients are encouraged to go through the process; some cases with higher incomes are eligible based on several expenditures the client might have.

Fees: \$10 initial processing fee that covers all the medications the client needs; \$5 renewal

Hours: Monday – Friday, 8 a.m. - 5 p.m.

Intake: Call for appointment: 915-562-4100, ext. 126, Patient Assistance Program (PAP) Application Processing Center. The process takes about 2-6 weeks depending on the program. Once the client receives the medications they will receive a supply for three months. The client will need to renew their applications every three months.

Geographic Area Served: El Paso County

Other: The Patient Assistant Program (PAP) has been in operation since 2002. The medication is provided by U.S. Pharmaceutical Companies.

PROJECT VIDA

3607 Rivera, El Paso, TX 79905

Phone: (915) 533-7057

Fax: (915) 533-7158

Northeast Family Practice, primary health care site: 4875 Maxwell St., El Paso, TX 79904

Email: Bill Schlesinger bschlesinger.pv@tachc.org

Services: Primary care health services, family planning, behavioral health service and counseling, micro-enterprise loans and technical assistance, after school, day care. Transitional living for homeless families, apartments for low and moderate-income families.

Eligibility: Open

Fees: Varies with services. Sliding scale for health services; fees for child care; no fees for after school, monthly returnable deposit for transitional living center, rents for apartments, fees for loans but not for loan applications or technical assistance.

Hours: Monday – Friday, 8 a.m. – 5 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Registration



Geographic Area Served: El Paso area

PROJECT VIDA HEALTH CENTER: TEEN OUTREACH PROGRAM(R)

3607 Rivera Avenue, El Paso, Texas 79905

Phone: (915) 533-7057 ext 237, 238

Services: TOP is an evidence based youth development program offered to youth aged 12-21 parenting or non-parenting which has been proven to foster academic success and prevent teen pregnancy. Based upon the principles of youth teens with the necessary supports and opportunities to prepare for successful adulthood and avoid problem behavior.

Eligibility: Youth 12-21 years

Fees: None

Hours: Monday – Friday, 8 a.m. – 5:30 p.m.

Intake Procedure: Agency referral

Geographic Area Served: El Paso county

Other: Volunteers (age 18 and above) are always needed.

RECOVERY ALLIANCE

6000 Welch #22, El Paso, TX 79905

Phone: (915) 594-7000

Fax: (915) 594-8420

Email: Rosa Jennings rjennings@recoveryalliance.net

Services: Support group/dual diagnosis

Eligibility: Open

Fees: None

Hours: Monday – Friday, 8 a.m. – 5 p.m. (office) Accessible to Persons with Disabilities: Y

Intake Procedure:

Geographic Area Served: El Paso area

Other: Recovery Alliance has a residential 30-day peer recovery for adults only; please see Casa Vida de Salud.

REGION 19 ESC– HOMELESS PROGRAM

6611 Boeing Dr., El Paso, TX 79925

Phone: (915) 780-5338

Fax: (915) 780-5016

Web site: www.esc.19.net

Services: Provides educational tutorial services for homeless students residing in six school districts in rural and urban areas of El Paso County. Ensures that all homeless students, particularly those



residing in the targeted substandard subdivision known as “colonias”, are able to enroll, attend and success in school.

Eligibility: Homeless students

Fees: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Phone contact

Geographic Area Served: El Paso and Hudspeth Counties

REGION 19 – MIGRANT EDUCATION PROGRAM

6611 Boeing Dr., El Paso, TX 79925

Phone: (915) 780-5309

Fax: (915) 780-5016

Web site: www.esc19.net

Services: The Migrant Program works collaboratively with school districts, as well as regional, state, and interstate agencies in an effort to provide high-quality academic and social opportunities for migrant students. Migrant staff serve as advocates for migrant students and design programs to help migratory students overcome education disruption, cultural and language barriers, social isolation, various health-related problems and other factors that inhibit the ability of migrant students to do well in school.

Eligibility: Assessment of eligibility handled by trained recruiters to determine qualifications for program.

Fees: None

Intake Procedure: Call Hotline (915) 780-5309

Geographic Area Served: El Paso and Hudspeth Counties.

RESCUE MISSION

1949 West Paisano, El Paso, TX 79922

Phone: (915) 532-2575

Fax: (915) 532-2762

Services: Short term aid for needy; lodging & meals for 3 nights; clothing, household furnishing; 2 showers per day; food for needy when available. Assist in job placement; counseling, other basic needs.

Eligibility: Need; any state

Fees: None.

Hours: 7 days a week/24 hours a day

Intake Procedure: Walk-ins; need ID or social security

Geographic Area Served: El Paso area

RIO GRANDE COUNCIL OF GOVERNMENTS - AREA AGENCY ON AGING



1100 N. Stanton St. #610, El Paso, TX 79902

Phone: (915) 533-0998

Fax: (915) 544-5402

Email: Rosa M. Rangel, Information & Referral Specialist rosar@riocog.org

Web site: www.riocog.org

Services: Provide information & referral and refer appropriately. Grandparents Raising Grandchildren Caregiver Support Group.

Eligibility: Must be 60 years of age or older.

Fees: None

Hours: Monday – Thursday, 8 a.m. – 5:30 p.m.; Friday 8 a.m. - noon

Intake Procedure: call or visit office

Geographic Area Served: El Paso, Brewster, Culbertson, Jeff Davis, Presidio, and Dona Ana counties.

SALVATION ARMY (THE)

Administrative office 4300 E. Paisano, El Paso, TX 79905

Phone: (915) 544-9811

Fax: (915) 544-7469

Services: Social services: emergency food assistance; emergency shelter for families Senior citizen housing: 3926 Bliss Avenue. Church services: Programs include youth, women’s ministry, Bible study and Sunday morning worship activities; locations at 4900 Hercules Avenue (915) 755-4168 and Temple Corps (Spanish), 520 East Road (915) 592-9099. Thrift Store, 3920 Morehead (915) 565-6937) – Household/clothes at nominal prices; for items at no cost, visit the Paisano office for voucher.

Eligibility: Determined by need/some cases legal residency required.

Fees: None

Hours: Monday – Friday, 9 a.m. – 4 p.m.

Intake Procedure: Appointment/ referral; walk-ins must bring ID, social security card/birth certificate & rent receipts verifying residency (at least one person needs to be legal resident/citizen). (915) 532-8498.

Geographic Area Served: El Paso County

SEABORNE CHALLENGE PROGRAM – NATIONAL GUARD

P.O. Box 16929 Galveston, TX 77552-6929

Toll-free: 1-866-SEA-BORN

Web site: www.ngycp.org

Services: A program that provides education, training, career development and service to the community for at risk youth who are not performing well in high school. Seaborne addresses the distressing economic and social problems that result when students drop out of school (more on page 3).

Eligibility: Males or females, ages 16-18 years on or before the first day of the class, U.S. citizen & Texas resident; willing and able to remain drug free ; no felony charges nor convictions; not meeting



their educational potential; sincere desire to change the direction of their life, and does the work required to apply for this highly competitive position.

Fees: None

Hours: On site at Seaborne campus for 5 ½ months; then return home under tutelage of designated mentor for 1 year to continue education and training.

Intake Procedure: Submit packet (obtain from web site)

Geographical Area Served: Texas

SEXUAL TRAUMA & ASSAULT RESPONSE SERVICE (STARS)

710 N. Campbell, El Paso, TX 79902

Phone: (915) 533-7700

Fax: (915) 533-6727

Web Site: www.starelpaso.org

Services: Respond to all victims of sexual assault, to provide public education or awareness of sexual assault, supportive counseling to victims and family members of sexual assault and sexual abuse.

Eligibility: Age 13 and above

Fees: None

Hours: Monday – Thursday, 8:30 a.m. – 5 p.m. Friday, 8:30a.m.-12:00p.m.

Intake: Appointment

Geographic Area Served: El Paso and outlying areas

SIERRA CLUB, INNER CITY OUTINGS (I.C.O.)

Contact: Ted Mertig

Phone: (915) 852-3011

Cell: (915) 203-4911

Email: tmertig@earthlink.net

Web site: www.ico.sierraclub.org/elpaso/pages/home.htm

Services: Environmental education for inner city youth and others who may lack the opportunity for experiences in nature, such as camping, canoeing, biking, fishing, and community service projects (generally one outing per month). I.C.O. is an outreach program of the Sierra Club and provides volunteer guides, lends equipment, and assists with costs of activities.

Fees: None

Hours: Monday – Friday, 8 a.m. – 8 p.m. Accessible to person with disabilities Y

Intake Procedure: Group outings are formally approved at the monthly steering committee meeting which meets

6:30 p.m. the first Friday each month in conference room at Family Service of El Paso, 6040 Surety Dr.

Geographic Area Served: El Paso and outlying areas.

Other: ICO operates from a small, active volunteer leader base, always open for new recruits to help lead trips. Organizations seeking activities for their target populations can easily get involved. You don't have to be a wilderness expert, but be patient with children, reliable, and enjoy the outdoors (background checks required for Certified ICO leaders).



SIERRA PROVIDENCE TEEN HEALTH RESOURCE CENTER

Contact: Priscilla Salcido

Phone: (915) 577-8336

Fax: (915) 886-9911

Email: Priscilla.salcido@tenethealth.com

Services: The Sierra Providence teen outreach program is designed to provide you with information

about basic health care and community resources. Our professional staff is here to answer your questions. If you think you are pregnant, the center offers:

- Free pregnancy testing
- Physician Panel Services (Need a doctor-we can help)
- Scheduling of doctor's appointments
- Prenatal education and basic infant care classes

Medicaid eligibility program representative at each teen center. Will assist in completing Medicaid/CHIP application, if eligible.

For more information, please com by our offices or call, Monday-Friday 8:30a.m. to 5:30p.m. Closed daily 1:00p.m. to 2:00p.m.

- 4717 Hondo Pass, Suite A
915-755-TEEN (8336)
- 8899 Alameda, Suite 120
915-532-TEEN (8336)
- 907 Chelsea, Suite D
915-532-TEEN (8336)
- 12210 Montwood, Suite 101
915-855-TEEN (8336)
- 5000 Doniphan, Suite 109
915-584-TEEN (8336)

- **200 Franklin, Suite 500, Anthony TX 79821**
915-577-TEEN (8336)
- 2400 N. Oregon, Suite D
915-351-TEEN (8336)

Fees: None

Accessible to person with disabilities: Y

Intake Procedure: No appointment necessary

Geographic Area Served: El Paso County/New Mexico/Mexico

Other: Services not only for Teens/no solo para adolescentes - for all women/para todas mujeres

65th DISTRICT COURT FAMILY DRUG TREATMENT COURT

500 E. San Antonio, 11th Floor, El Paso, TX 79901



Phone: (915) 834-8216

Fax: (915) 546-2163

Services: Assist parents who have a drug or alcohol problem that has affected their ability to care for their children and who want help for that problem. Once accepted into the program a court order will be issued including a comprehensive service plan designed to address the specific needs of the parent and their children.

Eligibility: (1) Intervention Drug Court-CPS has removed children (2) Family Preservation Drug Court- Prior to CPS removing children (3) Voluntarily (4) Participate in program to get sober, if they want their children back.

Fees: None

Hours: 8 a.m. – 5 p.m.

Intake Procedure: Cases will be referred by the Child Welfare Court/CPS/County Attorney/Parent's Attorney

Geographic Area Served: El Paso County.

SOCORRO INDEPENDENT SCHOOL DISTRICT - COMMUNITY EDUCATION PROGRAM Rio Vista

Annex Building, 313 S Rio Vista Rd., El Paso, TX 79927

Phone: (915) 937-1700

Fax: (915) 937-1701

Services: Community Education provides assistance and education to the people of the Socorro community through Adult Basic Education and Family Literacy programs. English as a second language (ESL), and GED (English and Spanish) and computer classes, day time classes, held Monday – Friday at the Community Learning Center, 313 S. Rio Vista Road and H.D. Hilley Elementary at 693 N. Rio Vista Road. Evening classes for ESL and GED are held Monday – Thursday, from 6 – 8 p.m., ESL classes at El Dorado High School, 12402 Edgemere and Sierra Vista Elementary, 1501 Bob Hope. ESL and GED offered at the Community Learning Center and Jane A. Hambric School, 3535 Nolan Richardson. Saturday classes for ESL and GED available 8:30 a.m. – 12:30 p.m. at the Community Learning Center.

Fees: Free

SOUTHWEST CHAPTER AUTISM SOCIETY OF AMERICA

1340 Murchison St., El Paso, TX 79902

Phone: (915) 772-9100

Fax: (915) 313-0405

Email: www.swasa@sbcglobal.net

Web site: www.swasa.com

Services: Provide information and support for persons within the autism spectrum and their families.

Fees: None Accessible to person with disabilities: N

Hours: Vary



Intake Procedure: Call for appointment

Geographic Area Served: El Paso County, Southern New Mexico, Juarez

STATE BAR OF TEXAS

Lawyer Referral Information Service helps find lawyers for persons in counties where there is no local lawyer referral service. Call 1-800-252-9690 or 1-877-9TEXBAR toll free. The Lawyer Referral Service staff will give you a lawyer contact. When you call to schedule a meeting, please tell them you were referred by the State Bar of Texas. Your 30 minutes of legal consultation will cost \$20. After the initial half-hour, you and the attorney can negotiate fees, if you decide to authorize the lawyer to take on your legal problem.

SUPERIOR HEALTH PLAN

6070 Gateway East, El Paso, TX 79905

Phone: (915) 778-7835

Fax: 1-866-626-6072

Email: msanchez@centene.com

Web site: www.superiorhealthplan.com

Services: Managed health care company providing health care within STAR (Medicaid), Children's Health Insurance Program (CHIP), CHIP Perinatal Care and STAR Health in many cities and counties across Texas.

Eligibility: Based on household income and federal poverty guidelines.

Fees: Based on family income for CHIP.

Hours: Office hours Monday - Friday, 8 a.m. – 5 p.m. (nurses available 24 hours)

Intake Procedure: Visit www.yourtexasbenefits.com, nearest WIC office or call 211

Geographic Area Served: El Paso, Lubbock, Amarillo, Austin, San Antonio, Corpus Christi and Hudspeth

SVM DEFENSIVE DRIVING DRUG & ALCOHOL AWARENESS PROGRAM

5736 Trowbridge, El Paso, TX 79925

Phone: (915) 843-0386

Fax: (915) 772-3655

Email: Sandra Viviana Marquez svmdefensivedrive@sbcglobal.net

Services:

Drug & Alcohol Awareness Program, Certified by State of Texas -Consciousness class to help minors understand the damaging effects of alcohol and other drugs, includes graphic videos, class participation, statistics, lecture and final exam. Referrals to outside sources available. Classes in English and Spanish.

Eligibility: Open for all minors (prevention course). If court-ordered, provide the name of the



court.

Fees: \$40

Intake Procedure: Call for an appointment. Register by phone; provide your name and phone number.

Geographic Area Served: El Paso, Socorro, Horizon, Vinton, San Elizario.

Defensive Driving, Certified by State of Texas -Class to dismiss moving traffic violation; English/Spanish.

Eligibility: If needed for court order, provide the name of the court.

Fees: \$25 at main office, 5735 Trowbridge; \$30 inside Cici's Pizza (east, far east & west side) & includes meal; \$31 inside Mexican Restaurant Carnitas Tio Juan, meal included.

Intake Procedure: Call for an appointment. Register by phone; provide your name and phone number.

Geographic Area Served: El Paso, Socorro, Horizon, Vinton, San Elizario.

TEXAS A & M UNIVERSITY COLONIAS PROGRAM

10400 Socorro Rd., El Paso, TX 79927

Phone: (915) 860-9528

Toll-free: 1-888-PRC-TEXX

Fax: (915) 860-9573

Email:

Susan Hernandez shernandez@archmail.tamu.edu

Juan C. Garcia jcgarcia@archmail.tamu.edu

Victor Parra vparra@archmail.tamu.edu

Website: www.prc10.org

Services: Clearinghouse for distribution of literature related to alcohol, tobacco and other drugs; library of research material and videos; presentations (see below).

Eligibility: No requirements

Fees: All services are free to the consumer

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Walk in basis

Geographic Area Served: DHHS Region 10 (El Paso, Hudspeth, Culberson, Jeff Davis, Presidio, and Brewster) **Other:** Presentation topics: Alcohol Cocaine Ecstasy Heroin Inhalants Marijuana

Methamphetamines Tobacco

TEXAS ACCESS ALLIANCE TEXAS STAR / TEXAS HEALTH STEPS OUTREACH AND INFORMING

221 N. Kansas Ste 600, El Paso, TX 79901



Phone: (915) 544-1962

Fax: (915)544-1519

Regional Manager: Linda M. Hendry

Email: linda.m.hendry@txaccess.com or monicaesparza@maximus.com

Services: Enrollment and Health Education Services to Medicaid Eligible Clients.

Hours: Monday – Friday, 8 a.m. -5 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Outreach to Medicaid eligible's - to include pregnant women and children

Geographic Area Served: for STAR Program: El Paso County; for Texas Health Steps: El Paso, Hudspeth Culberson, Jeff Davis, Brewster and Presidio counties

TEXAS AGRILIFE EXTENSION SERVICE

190 San Elizario Rd, P.O. Box 929, Clint, TX 79836

Phone: (915) 851-2515

Fax: (915) 851-5312

Web site: <http://elp.tamu.edu>

Services:

4-H Youth Development: Contact Jimmy Rodgers, Agent Offers informal education programs that teach leadership skills, self-esteem, decision-making and helps develop goals, speaking skills and exercising power of choice. 4-H activities for youth 9-19 years old include community youth programs and clubs and after school programs at numerous sites. 4-H Clover Kids for K-2nd grade.

Better Living for Texans (BLT): contact Socorro Moreno, Assistant Assists limited resource families to increase well being, maximize resources through budgeting/sound decision-making, and economical/nutritional food choices.

Expanded Nutrition Program (ENP): Contact Inez Burcham, Agent, 5100 El Paso Drive, 79905, (915) 772-0475 Fax (915) 771-6502. Teaches (series of classes) nutrition, food safety, budgeting and physical activity to low-income families with children, pregnant women and youth. Classes can take place in schools and clinics. Nutrition classes targeting 3rd and 4th grade conduct food demonstration to illustrate low-cost nutritional recipes. Family and Consumer Science; Contact Virginia Alonso, Agent Provides education information on family/family member issues such as resource (money) management, family relations, child development, health education, and nutrition and food safety.

Natural Resources -Earth Kind Information on alternatives to pesticides and harsh chemicals, how to recycle yard waste, proper pesticide usage, nutrient management and conservation through the use of workshops, and displays at local events. Master Naturalists help disseminate information on our local Chihuahuan Desert.

Agriculture: Contact Dr. Jaime Iglesias Commercial dairy and crop producers educational support in the areas of laws and regulations, improved farming cultural practices, up-to-date insect pressure information, marketing information and the latest research based information in order to "fine tune" our agriculture production skills.

Community and Economic Development: Contact Orlando Flores, Agent Program works within



the community providing research based information and educational programs in the areas of small business/agribusiness and rural housing programs, also supports events and tourism in El Paso's historic Mission Valley.

Entomology: Contact Dr. Salvador Vitanza Information on Integrated Pest Management to help farmers monitor agricultural pests in cotton, pecan and other crops. Proper Pesticide Use offers information on type of pesticide to use and how to safely treat for common household and plant pests. Extension also assists the public in identifying pests and what methods to use for control.

Horticulture: Contact Daphne Richards, Agent Public information on care of plants and vegetables in the El Paso area - how to plant/what chemicals to use. Water Smart tips are topics of information for homeowners through various horticulture programs and workshops. Master Gardeners, a trained volunteer group, answer questions on plants via phone and local events as well as work on demonstration plots with native/various plants well adapted to the El Paso area.

AmeriCorps: contact Louise Lake, Program Manager The Upper Rio Grande Water Conservation Corps is an AmeriCorps program with community volunteers/members who work to provide educational training and resources to the community in the areas of water conservation and environmental education. The members promote civic engagement in local service projects for community groups. Programs and activities cover all age groups, youths and adults.

Eligibility: Varies by program

Fees: 4-H - None (some projects may require an investment to get started); fees vary with other programs

Hours: Monday – Friday, 8 a.m. – 5 p.m. (office) Accessible to Persons with Disabilities Y

Intake Procedure: Contact office

Geographic Area Served: El Paso County

Other: Texas AgriLife Extension Service is a state educational agency of the Texas A&M University System in partnership with the County of El Paso.

TEXAS DEPT. OF PROTECTIVE & REGULATORY SERVICES (TDPRS)– See Child Protective Services

TEXAS DEPT. OF TRANSPORTATION -MEDICAL TRANSPORTATION PROGRAM

Toll free: 1-877-633-8747

Email: Marta E. Saldaña msaldan@dot.state.tx.us

Web site: http://www.dot.state.tx.us/services/public_transportation/medical_transportation

Services: Transportation to medical appointments. May use Sun Metro Bus system within city of El Paso.

Eligibility: Current and eligible Medicaid benefits

Fees: None Accessible to Persons with Disabilities: Y

Hours: Transportation available Monday - Saturday; Intake hours to schedule are Mon. – Fri., 8 a.m. – 5 p.m.

Intake Procedure: Call toll-free 1-877-633-8747 during intake hours (Mon.-Fri., 8 a.m. – 5 p.m.) with a 48-hour notice of appointment time.

Geographic Area Served: 36 counties of West Texas

Other: Van service available in areas where mass transit is not available.



TexasLawHelp.org is a web site that provides free, reliable legal information to those who cannot afford legal help: protection from domestic violence; divorce; landlord-tenant issues; wills; debt collection; Medicare and Medicaid; child custody; disability issues. Also available: a listing of legal aid offices and volunteer legal programs in your community that provides free or low-cost legal aid to eligible individuals. If you do not qualify for legal aid, you can contact the El Paso Bar Association at (915) 532-7052 or the State Bar of Texas Lawyer Referral Service at 1-800-252-9690 for information about reduced-fee legal help.

TEXAS LION'S CAMP

8888 Dyer, Suite 315, El Paso, TX 79924

Phone: (915) 757-6566

Fax: (915) 755-3413

Services: Camp for handicapped & diabetic children; transportation included. Camp session is 1 week in July. Register January-February; must have a doctor's health form that is no more than 6 months old. First come-first serve.

Eligibility: Texas residents

Fee: None Accessible to Persons with Disabilities: Y

Intake Procedure: Call 757-6566 for application/information

Geographic Area Served: Texas

Other: Texas Lion's collects old eyeglasses for repair and redistribution to indigent areas.

TEXAS MEDICAL AND HEALTHCARE PARTNERSHIP (TMHP)

P.O. Box 204270 MC-C04, Austin, TX 78720-4270

Phone: (915) 779-2249 or (915) 921-0174

Fax: (915) 779-2100 or (915) 921-1672

E-mail: Elizabeth.chavez@tmhp.com

Service: Serves clients with administered Medicaid (Texas Health Network). Provides health education and case management services.

Fee: None

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Direct contact.

Geographic Area Served: El Paso until Sept. 06; Hudspeth, and Culberson counties

TEXAS RIO GRANDE LEGAL AID, INC.

1331 Texas Ave. El Paso, TX 79901

Phone: (915) 585-5100



Fax: (915) 544-3789

Intake Toll Free Numbers: 1-866 988-9996 or 1-888-988-9996

Web site: www.TRLA.org

Services: Legal assistance and guidance in civil matters to income-eligible El Pasoans, such as: divorce cases involving domestic violence, custody; public benefits, such as food stamps denials; housing issues such as evictions, disability rights, wills and other estate matters, power of attorney for medical/school/financial needs, consumer protection, displaced workers, employment matters including farm worker cases, and other issues.

Eligibility: Must be indigent.

Fees: No fees

Hours: Monday – Thursday, 8 a.m. – 9 p.m.

Intake Procedure: Call for appointment.

Geographic Area Served: West & South Texas, including Travis County

Other: (formerly El Paso Legal Aid Assistance Society and Texas Rural Legal Aid)

TEXAS YOUTH COMMISSION - SCHAEFFER HALFWAY HOUSE

12451 Garment Road, El Paso, TX 79938

Phone: (915) 856-9324

Fax: (915) 856-9326

E-mail: Frank Rios Frank.Rios@tyc.state.tx.us

Web site: www.tyc.state.tx.us

Services: Medium restriction facility (24-bed) for male youths, ages 15 to 19, placed by court order. Community-related services include:

- 1) Presentations - juvenile delinquency prevention presentations to elementary, middle and high schools. Topics: drugs & alcohol, intervention strategies for high-risk behaviors, gang-related topics
- 2) Intervention -limited professional counseling (initial consultation/referral) to youths and their parents.

Available to speak with school counselors/parents concerning at-risk behaviors.

Eligibility: Juvenile must be court committed for facility placement; no requirements for community services

Fees: None

Hours: Monday – Friday, 8 a.m. - 5 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Court-committed. Call office to request presentation and/or counseling.

Geographic Area Served: El Paso community

Other: College and university internships slots available.

THINK COLLEGE NOW EL PASO COLLABORATIVE FOR ACADEMIC EXCELLENCE UNIVERSITY OF TEXAS AT EL PASO

500 W. University, Education Building, Room 413, El Paso, TX 79968

Fax: (915) 747-5144



Contact: Elda Acosta, Coordinator

Phone: (915) 747-8778

Email: eacosta6@utep.edu or

Contact 2: Isela Peña, Coordinator

Phone: (915) 747-8638

Email: ipena3@utep.edu

Services: Presentations to classrooms to encourage all students to enroll in the Recommended High School Program, or above, to graduate as Texas Scholars. Incentives and recognition: local employers, with school district personnel, work to ensure that students remain enrolled in the Recommended High School Program throughout high school.

Eligibility: Open

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure: Call office

Geographic Area Served: Open

UNIVERSITY MEDICAL CENTER, WOMEN'S HEALTH CENTER

4824 Alberta, Suite 403, El Paso, TX 79905

Phone: (915) 532-5454

Fax: (915) 521-7980

Services:

For women -paps, birth control, STD's screening and treatment if necessary, counseling.

For men: STD's screening and treatment, testicular and prostate exams.

Community presentations/education: STD's HIV/AIDS BCM's Sexual Responsibility- Teen Pregnancy Prevention How to Talk to Your Kids About Sexuality, Growth and Development Parenting "P.S. I Love" You program Teen Advisory Board - 14 week training, starting mid October every year, a Teen Peer Education Program for 7th and 8th graders only, where teens learn how to help themselves and others.

Eligibility: 19 years and older/income based; for 18 years and under, all services are free of charge and confidential (parent permission not required.)

Fees: Income based

Hours: Monday – Friday, 8 a.m. – 5 p.m.; Wednesday, 11 a.m. – 8 p.m.; Saturday, 8 a.m. - noon

Intake: Referrals, walk-in.

Geographic Area Served: El Paso County

UNIVERSITY MEDICAL CENTER TRAUMA DEPARTMENT – INJURY PREVENTION AND EDUCATION

4815 Alameda Ave. El Paso, TX 79905

Phone: (915) 521-7556

Fax: (915) 521-7709



Services: Community outreach injury prevention education through presentations and safety/health fairs. Professional trauma educational courses are also offered. Thomason Trauma Department is the lead agency for Safe Kids El Paso coalition. Safe Kids is one of more the 450 coalitions in 16 countries that bring together health and safety experts, educators, corporations, foundations, governments and volunteers to educate and protect families. Their mission is to prevent incidental childhood injury, a leading killer of children 14 and under.

Eligibility: Open to all

Fees: None

Hours: Monday - Friday, 8 a.m. - 5 p.m.; after hours if requested

Intake Procedure: Call office for appointment

Geographic Area Served: El Paso County and Region

TOTAL QUALITY MANAGEMENT EDUCATION CENTER

2104 E. Yandell Ste. E-1, El Paso, TX 79903

Phone: (915) 532-3292

Fax: (915) 532-3163

E-mail: tqmeducation@yahoo.com

Services: Alcohol Awareness program for minors, Tobacco Awareness

Eligibility: Offenders and community welcome.

Fees: Alcohol Education \$35 (6 hrs) Tobacco Cessation \$39 (8 hrs.) Drug Education \$55 (15 hrs.)

Hours: Monday – Friday, 9 a.m. – 5 p.m.

Intake Procedure: Walk-in no appointment required for registration.

Geographic Area Served: El Paso County, Culberson, Brewster, Jeff Davis ad Presidio Counties.

TRINITY RECOVERY CENTER MEDICAL DETOX CENTER

6000 Welch, Suite A-2, El Paso, TX 79905

Phone: (915) 772-9111

Fax: (915) 775-4646

Web site: www.homewardboundinc.org

Services: Detox facility for people with drug and alcohol addictions. Support services (Casa Vida de Salud) for dual diagnosis & indigent must be referred through Trinity Recovery.

Eligibility: Accepts patients who can't afford to pay, the underinsured, and those who can pay for treatment. Support services for dual diagnosis & indigent must be referred through Trinity Center.

Fees: Based on ability to pay

Hours: Admissions Monday – Friday, 8 a.m. – 3 p.m.

Intake Procedure: Call-in preferred (may be placed on waiting list)

Geographic Area Served: Texas residents (veterans)

2-1-1- TEXAS CONNECTING PEOPLE AND SERVICES

Service: Connects people and services. Easy to use phone numbers staffed by trained professionals.



2-1-1 is connected to nearly every service in the state including government agencies, food pantries, career service, after-school programs, counseling services, and many other state and local resources. Callers are referred to the appropriate place in their community to get the help they need.

Hours: 24 hours a day, 7 days a week

Eligibility: Any person in Texas seeking information or assistance in finding where to get help; case managers, clergy, employers, teachers and other agencies calling on behalf of a client, member, employee, or student.

Fees: None; services are free, gratis

Intake Procedure: Call 2-1-1 anytime. Not for life-threatening medical, police and fire emergencies. If you have an immediate crisis, call 911.

Other: Program of the Texas Health and Human Services Commission in collaboration with the El Paso City-County Health Environmental District.

UNIVERSITY OF BEHAVIORAL HEALTH OF EL PASO

1900 Denver Ave., El Paso, TX 79902

Phone: (915) 544-4000

Fax: (915) 544-8750

E-mail: Patricia Navarro PatriciaNavarro@ubhelpaso.com

Website: www.ubhelpaso.com

Services: Adult and adolescent specialized inpatient mental health and chemical dependent care. Also outpatient partial hospitalization and intensive outpatient program.

Eligibility: Free initial assessment

Fees: Accept most managed care panels, M-care, TX Medicaid, New Mexico Medicaid

Hours: 24 hours a day/7 days a week Accessible to person with disabilities: Y

Intake Procedure: Contact care center at (915) 544-4000 for appointment. Walk-ins welcome

Geographic Area Served: El Paso, West Texas, and Southern New Mexico

Other: New adolescent unit for ages 12-17 provides detox followed by transition into 28 day track.

UNIVERSITY OF TEXAS AT EL PASO (UTEP) STUDENT DEVELOPMENT CENTER

500 University, Union West, Room 106, El Paso, TX 79968

Phone: (915) 747-5670

Fax: (915) 747-7400

Services: Health awareness



Eligibility: UTEP students/staff
Fees: Free
Hours: Monday – Friday, 8 a.m. - 5 p.m.
Intake: Walk-in
Geographic Area Served: El Paso University

UNIVERSITY OF TEXAS AT EL PASO (UTEP) -UPWARD BOUND PROGRAM

500 W. University, Graham Hall 208, El Paso, TX 79968

Phone: (915) 747-5149
Fax: (915) 747-8879
Web site: <http://studentaffairs.utep.edu/upwardbound>
Services: Academic assistance to prepare for college, Saturday classes, counseling, college visits, and career awareness activities.
Eligibility: Low-income high school students who will be the first in their families to potentially earn a bachelor's degree. Need to demonstrate academic need.
Fees: None
Hours: Monday – Friday, 8 a.m. – 5 p.m.
Intake Procedure: Application, interview with applicant and parent (s) & exam.
Geographic Area Served: El Paso ISD, Ysleta ISD, Anthony ISD, Canutillo ISD

UNITED NEIGHBORHOOD ORGANIZATION (UNO)

8660 Montana, Suite I, El Paso, TX 79915

Phone: (915) 775-1161
Fax: (915) 775-1168
Services: Assist people who have been detained by immigration. Will not represent aliens in asylum or refugee cases.
Hours: Monday – Friday, 8 a.m. – 5:30 p.m.; Saturday, . 9:30 a.m. - 12:30 p.m.
Intake: Walk-in
Fees: May charge a nominal fee
Geographic Area Served: El Paso, Odessa.

UNIVERSITY OF PHOENIX

P.O. Box 899, 1270 Country Club Road, Santa Teresa, New Mexico 88008

Phone: (915) 637-3771
E-mail: Aracely Rocha aracely.rocha@phoenix.edu
Web site: <http://graduate.phoenix.edu>



Services: Educational opportunities in education, human services, criminal justice, business, counseling, health care administration, and information technology.

Eligibility: High school diploma or GED

Fees: No fees for presentations or workshops

Hours: Monday – Friday, 8 a.m. – 7 p.m.

Intake Procedure: Call Aracely Rocha (915) 637-3771

Geographic Area Served: El Paso county, Las Cruces and surrounding cities.

Other: The mission of the University of Phoenix is to provide access to higher education opportunities that enable students to develop the knowledge and skills necessary to achieve their professional goals, improve the productivity of their organizations, and provide leadership and service to their communities.

UPPER RIO GRANDE @ WORK YOUTH SERVICES

1359 Lomaland, El Paso, TX 79935

Phone: (915) 887-2550

E-mail: URG@W, log on [to www.urgwdb.org/contact.cfm](http://www.urgwdb.org/contact.cfm)

Web site: www.urgwdb.org

Services: The URG@W Youth Services is designed to give our participants a competitive edge in the workforce and increase their success in education and employment.

Eligibility: Must be 14-21 years of age, meet income requirements and have a barrier (basic skills deficient, school dropout, homeless, runaway, foster child, pregnant or parenting, offender, requires additional assistance to complete an education program, or to secure and hold employment).

Fees: None

Hours: Monday-Friday, 8 a.m. - 5 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Contact URG@W Youth Services to learn more about the enrollment opportunities near you.

Geographic Area Served: Counties of Brewster, Culberson, El Paso, Hudspeth, Jeff Davis, and Presidio

UPPER RIO GRANDE COLLEGE TECH-PREP YOUTH CONSORTIUM

6611 Boeing, El Paso, TX 79925

Phone: (915) 780-6501

Fax: (915) 780-6507

E-mail: techprep@esc19.net

Web site: www.careersprep.com

Services: College credit, student presentations on life skills and careers.

Eligibility: Everyone

Fees: None

Hours: Monday – Friday, 8 a.m. – 5 p.m.

Intake Procedure:

Geographic Area Served: El Paso & rural areas



UPPER RIO GRANDE WORKFORCE DEVELOPMENT BOARD

221 N. Kansas, Suite 1000, El Paso, TX 79901

Phone: (915) 772-2002

Fax: (915) 351-2790

Services: The URGWDB is the Fiscal Agent for the workforce Investment Act (WIA) requirements. The mission of the Board is to provide skilled workers for employers and job opportunities for workers.

Eligibility: Everyone

Fees: None

Hours: Monday – Friday, 8 a.m. to 5 p.m. Accessible to Persons with Disabilities Y

Intake Procedure: Via the one-stop centers and satellite offices.

Geographic Area Served: Counties of Brewster, Culberson, El Paso, Jeff Davis and Presidio and Hudspeth

CITIZENSHIP AND IMMIGRATION SERVICES

National Customer Service Center: 1-800-375-5283

Hearing impaired TDD: 1-800-767-1833

International Callers: 1-785-330-1048

Web site: www.uscis.gov

Services: File an application online, download free forms and instructions, check case status online, make appointment; find nearest local USCIS office; research family genealogy, or access more than 10,000 pages of information on immigration forms, practices, and policy.

POSTAL SERVICE – MAIN OFFICE

8401 Boeing Dr., El Paso, TX 79910-9995

Web site: www.usps.com

Service: General delivery service; to receive mail when there is no resident address

Eligibility: No resident address

Fees: None

Hours: Monday-Friday, 8 a.m. – 7:30 p.m.; Saturday 9 a.m.- 4 p.m.

Intake Procedure: Present ID at U.S. Postal Service office (8401 Boeing Dr.) for general delivery.

Geographic Area Served: General information for all locations: 1-800-ASK USPS

VICTORY OUTREACH

1305 Rio Grande, El Paso, TX 79901

Phone: (915) 577-0004

Services: Rehabilitation of substance abusers and other troubled individuals. The home provides food, shelter and spiritual counseling.



Fees: None
Hours: 7 days a week/24 hours a day
Intake Procedure: Walk-in
Geographic Area Served: El Paso County

VOLAR CENTER FOR INDEPENDENT LIVING (Volar CIL)

1220 Golden Key Circle, El Paso, Texas 79925-5825

Phone: (915) 591-0800
Voice/TDD, Fax: (915) 591-3506
E-mail: volar@volarcil.org
Web site: www.volarcil.org
Services: Individual & Systems Advocacy, independent Living Skills Training, Peer Counseling, Information & Referral, Consumer Managed Personal Assistance Services, School Advocacy & Transition, Outreach Services, ADA Technical Consultation, Disability Etiquette & Sensitivity Training, Fair, Accessible & Affordable Housing Information, Employment Seeking Support Services, Fixed Route Training, Home by Choice Nursing Home Relocation Services, Information on Social Security Benefits, Medical Equipment Lending Closet.
Eligibility: Persons of all ages and all types of disabilities
Fees: None
Hours: Monday – Friday, 8 a.m. – 5 p.m.
Intake Procedure: Preferably call for intake appointment
Geographic Area Served: El Paso County
Other: Se habla Español

WESTERN TECHNICAL COLLEGE

9624 Plaza Circle, El Paso, TX 79927

Phone: (915) 760-8123
Fax: (915) 532-6946
E-mail: Jerry Martin jmartin@wtc-ep.edu
Web site: www.wtc-ep.edu
Services: Educational opportunities, career training, employment preparation
Eligibility: All age groups
Fees: No fees for presentations or workshops
Hours: Monday – Friday, 8 a.m. – 8 p.m.
Intake Procedure: Call or walk-in
Geographic Area Served: El Paso and Hudspeth counties
Other: The mission of Western Technical College is to provide quality training in a caring professional way that will prepare a new student or upgrade an experienced worker to succeed in modern, high-tech workforce.



WEST TEXAS PARENT EDUCATION NETWORK (WT PEN)

1001 Main St. (Coordinating Office), Suite 804, Lubbock, TX 79401

Phone: (877) 762-1435

Toll free for parents: (806) 762-1628

E-mail: Jo Ann Rodriguez wtxpen.19@sbcglobal.net

Web site: www.Partnerstx.org

Services:

Assistance: in preparing for an ARD/IEP meeting; understanding a child's record; preparing for mediation; record keeping & letter writing;

Information & referral: on disabilities & challenging needs; education rights; special education services, local, regional, state and national resources, statewide membership organizations and parent support groups;

Workshops: on parenting, educational rights, ARDs, and IEPs, positive behavioral supports, parent/professional partnerships.

Eligibility: Student with disability

Fee: None

Hours: Monday – Friday, 8 a.m. – 5 p.m. Accessible to Persons with Disabilities: Y

Intake Procedure: Call

Geographic Area Served: El Paso, Hudspeth counties

YSLETA INDEPENDENT SCHOOL DISTRICT – COMMUNITY LEARNING CENTER

121 Padres Drive, El Paso, TX 79907

Phone: (915) 434-9400

Fax: (915) 858-6307

Services: ESL, Citizenship and GED classes

Eligibility: must be at least 18 years to register

Fees: N/A

Procedure: Register in person at 121 Padres Drive. You must arrive on time; registration takes 3 to 4 hours, and you have to take a test; do not bring children; bring picture ID and Social Security number; bring pen, pencil and paper. Students with referrals from TANF, TWC, JTPA, Corrections or Military branches can register any day, Monday through Friday, from 8 a.m. to 2 p.m.

Geographic Area Served: N/A

YSLETA INDEPENDENT SCHOOL DISTRICT – TEEN PARENT PROGRAM

Tejas School of Choice, 7500 Alpha St. El Paso, TX 79915

Phone: (915) 434-9965



Fax: (915) 434-9997

E-mail: mgonzalez15@yisd.net

Web site: www.yisd.net

Services: Academic and social support services are offered to teen parents, pregnant students, or students in a parenting role serving as the primary caregiver of siblings.

Eligibility: Enrolled or in need of enrolling into any YISD school.

Fees: None

Hours: Monday – Friday, 8 a.m. – 4:30 p.m.,

Intake Procedure: Individual interview at time of enrollment.

Geographic Area Served: YISD school district

Other: Program participation will assist with counseling, job readiness and career counseling, child care services, transportation, instruction in parenting knowledge and skills, assistance in obtaining services from government/community service organizations, and home instruction during maternity leave. Students are exposed to March of Dimes, Becoming a MOM/Comenzando bien curriculum.

YSLETA YOUTH OPPORTUNITY CENTER

Located at Ysleta High School, Portable 10, 8600 Alameda Ave., El Paso TX 79907

Services: Provides tutoring, computer training (computer courses on Wednesdays), ESL classes, job search, leadership classes (once per month), encouragement for students at risk of dropping out of school; volunteer/free membership at the YMCA for community service hours or portfolio.

Eligibility: YISD students, ages 12-18.

Fees: None

Hours: 1 p.m. – 6 p.m., Monday – Friday

Intake Procedure: Register at Portable 10

Other: Grant-funded by Paso del Norte Health Foundation, Goodwill is partnering with Ysleta High School, the Upper Rio Grande Workforce Development Board and the City of El Paso's Foster Grandparent Program.

YSLETA LUTHERAN MISSION

301 S. Shutz El Paso, TX 79907

Phone: (915) 858-2588

Fax: (915) 858-2708

Services: Lunch program from 11:30 am – 1 pm; referral to various emergency food pantries, community services and has a thrift store. It has various programs, and hot lunches to all members of the community. Food pantry only available on Sundays after 11:30 am service.

Hours: Lunch 11:30 a.m. – 1 p.m.; food pantry on Sundays after 11:30 a.m.

Geographic Area Served: Open

YWCA EL PASO DEL NORTE REGION Building Momentum Leadership Institute



1600 N. Brown St., El Paso, TX 79901

Phone: (915) 838-3533 or (915) 533-7475 ext 251

Fax: (915) 838-3544

Contact: Dawn Thurmond, Racial Justice and Professional Development Director

Email: d.thurmond@ywcaelpaso.org

Services: Leadership development for teen girls and women. Participants engage in an intensive training to enhance their leadership skills as well as network with women from the community. Participants complete a community-service project to utilize their newly acquired skills.

Eligibility: Must be nominated by a former graduate or call to request nomination. Teens are nominated by school officials or former Leadership graduate.

Fees: Community training is offered at no cost. The Institute is also available for a fee for organizations.

Hours: Monday - Friday, 8 a.m. -6 p.m. Weekends on an as needed basis.

Intake Procedure: Call to request information.

Geographic area served: El Paso County

YWCA EL PASO DEL NORTE REGION Child Care Services (CCS)

1600 Brown, El Paso, TX 79902

Phone: (915) 533-7528 ext. 392 or ext. 396

Fax: (915) 313-0058

Services: Child Care Services (CCS) is funded through the Upper Rio Grande Workforce Development Board and provides financial assistance to low-income parents who need childcare for work, training or educational activities.

Eligibility: Parent(s) must meet income guidelines and be working or in education/training for at least 30 hours per week (or a combination of activities)

Fees: Parent's pay a portion of the cost based on their household income.

Hours: Monday - Friday, 8 a.m. - 6 p.m. Some Saturday appointments are available.

Intake Procedure: Must to find out if you qualify. When funding is not available, you may be placed on a wait list. When funding is available, eligibility documentation can be provided via telephone or in person.

Geographic area served: El Paso, Hudspeth, Culberson, Brewster, Presidio and Jeff Davis Counties.

YWCA EL PASO DEL NORTE REGION Child Development

1918 Texas Ave. El Paso, TX 79901

Phone: (915) 533-2311 or (915) 533-7921

Services: The YWCA offers child development programs at 15 sites throughout the city, including the six YWCA branches. All centers are fully licensed by the Texas Department of Family and Protective Services and provide service as Texas Rising Star vendors by the Texas Workforce Board.



Eligibility: 6 weeks to 12 years of age.
Fees: Call center for details.
Hours: vary depending upon site. Please call.
Intake Procedure: Call for the location nearest you.
Geographic area served: El Paso

YWCA EL PASO DEL NORTE REGION Consumer Credit Counseling Services (CCCS)

1600 Brown, El Paso, TX 79902

Phone: (915) 577-2530
Fax: (915) 533-8132
Services: CCCS assists individuals and families who are in financial crisis by working with their creditors to develop a plan to pay off debt and live a cash-based lifestyle. Confidential credit counseling services are available in person, or by phone, or by Internet. CCCS also offers money management education classes on a variety of topics. CCCS is a member of the National Foundation for Credit Counseling (NFCC).
Eligibility: Call for details.
Fees: Call for fee scale.
Hours: Monday – Friday, 8 a.m. - 5 p.m. Some Saturday appointments are available.
Intake Procedure: Call to find out if you qualify.
Geographic area served: El Paso and Las Cruces

YWCA EL PASO DEL NORTE REGION Project Redirection

Phone: (915) 584-4007 Ext. 39
Fax: (915) 584-7366
YWCA Westside Branch: 313 Bartlett, El Paso, TX 79912
El Paso ISD: 915-545-5960 Attn: Project Redirection Staff.
Socorro ISD: 915-859-0276 Ext 228
Clint ISD: 915-859-0276 Ext 231
Anthony ISD: 915-584-4007 Ext 29
Services: Case management and referral service for pregnant and/or parenting teens ages 12-20 in El Paso County. Case managers work with students and with School Districts liaisons to assist teens referred to the program.
Goals: successful graduation or attainment of GED; reduction in the number of subsequent pregnancies, access to prenatal care and to child care while attending school, and other supportive services.
Eligibility: Pregnant or parenting teen.
Fees: None
Hours: Monday – Friday, 8 a.m. - 5 p.m.
Intake Procedures: Referrals from area schools, clinics or hospitals. Case managers contact student at school or at home if necessary to explain and enroll student in program. Assessment of needs and



plan of action is worked in tandem with the student.

Geographic Area Served: El Paso ISD, Anthony ISD, Clint ISD, and Socorro ISD.

YWCA EL PASO DEL NORTE REGION Racial Justice Initiative

1600 N. Brown, El Paso, TX 79902

Phone: (915) 838-3534

Fax: (915) 838-3544

Eligibility: None

Fees: None

Hours: Monday – Friday, 7:30 a.m. -4:00 p.m.

Services: The Racial Justice Initiative is committed to providing awareness, education and empowerment in the community in order to share our mission in eliminating racism. The Racial Justice Institute also promotes our mission through the availability of activities, books, and films; the coordination of multi-cultural events; participation in cultural heritage and anti-hate events; and training of staff and community racial justice facilitators. Program elements in the curriculum are based on foundations of personal beliefs, life experiences, diversity awareness, cultural understanding, cross-cultural communication, and change agent behaviors. Participants learn about the importance of respect, understanding, acceptance and appreciation for diversity.

We offer an intensive two-day training session to allow community leaders to become certified facilitators of our program.

The YWCA is proud to offer our own unique curriculum of over 200 modules. These modules are tailored to the needs of our audience, taking into consideration issues such as age range (pre-school children to adulthood) to organization type (private business to non-profit organizations).

Eligibility: None

Fees: None

Hours: Monday-Friday from 7:30 a.m. – 4:00 p.m.

YWCA EL PASO DEL NORTE REGION Teen Leadership

1600 Brown, El Paso, TX 79902

Phone: (915) 533-7475 ext. 265

Services: The YWCA Teen Leadership offers programs to El Paso youth ages 11 to 18. Programs focus on character development, healthy decision making, positive self-esteem, and other life skills. Youth engage in volunteerism, community service, racial justice and leadership initiatives. Activities



take place during and after school, depending on the site.

Current programming includes:

The Community Youth Development Program (CYD) is grant funded through the Texas Department of Family and Protective Services in partnership with El Paso Human Services, Inc. The grant works with youth living or going to school in the 79924 zip code in Northeast El Paso to provide both school based programs and summer camps. These programs encourage youth to stay in school and develop strong life skills.

The United Way of El Paso supports the Teen Leadership Program through service learning opportunities which foster the spirit of volunteerism and service among El Paso teens. Youth learn about how they can make a difference in their community and engage in projects that they develop with other youth to address area needs.

Media Smart Youth, a program of the National Institute of Child Health and Human Development, works with small groups of middle school aged youth to look at how media messages are directed to them. Young people are actively engaged with media; reading, watching, listening and texting throughout their day. The program lessons address: critical thinking, media analysis, nutrition and physical activity and provide hands on activities to help young people develop healthy messages for their peers.

Eligibility: Ages 11 – 17.

Fees: None to participate.

Hours: Clubs held after school or during lunch; field trips during the week.

Intake Procedure: Club must exist at school site. A minimum of 20 youth must participate at the site in order to exist. School officials or youth can contact the Director for more information.

Geographic area served: El Paso County

YWCA EL PASO DEL NORTE REGION Sarah McKnight Transitional Living Center

3700 Altura, El Paso, TX 79930

Phone: (915) 566-2762

Fax: (915) 566-6262

Goals: To provide a safe, secure housing environment for women with or without children; To empower homeless women to become employed and to move to permanent housing; To promote self-esteem and respect for self and for others.

Services: Transitional Housing, counseling, case management, job development, Employment assistance, supportive services, such as life skills, household management skills, Parenting education.

Eligibility: Must be a female 18 yrs of age or older and meet Housing and Urban Development (HUD's) housing eligibility guidelines. Must be a U.S. citizen or legal resident. Women who have self-petitioned for citizenship through the Violence Against Women Act (VAWA) may also apply.

Fees: 30% of adjusted monthly income or 10% of total gross income to be given back to participants after successful completion of program.

Hours: 7 days a week/24 hours a day



Intake Procedure: Agency referrals/self-referrals will be placed on waiting list. Potential participants are invited to Collective Informational meetings held regularly at the TLC. Individual meeting with potential participant follows

Geographic Area Served: El Paso and other areas.



INDEX BY SERVICE

Index may not be inclusive of all services provided by an agency.

Abuse:

Advocacy Center for the Children of El Paso Alternatives Centre for Behavioral Health Casa Vida de Salud Center Against Family Violence (CAFV)-Family Resource Center Child Crisis Center Child Crisis Center – Family Resource Distribution Center Child Protective Services – Texas Dept. of Protective & Regulatory Services Sexual Trauma & Assault Response Services (STARS) University Medical Center Trauma Dept. – Outreach, Screening, Assessment and Referral Program/Access to Recovery Trinity Recovery Center Medical Detox Center

Adoption:

El Paso Adoption Services, Inc. Lee & Beulah Moore Home Lutheran Social Services

After School Enrichment Program:

Central El Paso Community Organization (CEPCO) El Paso Parks & Recreation Department – Neighborhood Youth Outreach Program Project VIDA

Alcohol Awareness:

Alternatives Centre for Behavioral Health Mothers Against Drunk Driving (MADD) Fort Bliss Army Substance Abuse Program SVM Defensive Driving Drug & Alcohol Awareness Program Texas National Guard Counter Drug Program Total Quality Management

Alternative Lifestyles

PFLAG El Paso – Parents, Families and Friends of Lesbians and Gays PFOX – Parents and Friends of Ex-Gays and Gays/Homosexuality Help Support Group Planned Parenthood, Desert Rainbow Center

Army Community Service:

Fort Bliss Army Community Service

Art

Creative Kids, Inc.

Asthma:

American Lung Association

At-Risk:

Center for Children STAR Program Child Guidance Center, El Paso Seaborne ChalleNGe Program



Awareness Information:

Alternatives Centre for Behavioral Health American Legion Law Enforcement Post 74 – drug/suicide prevention Center Against Family Violence (CAFV) Centro Mujeres De La Esperanza Child Crisis Center – Abuelos Con Cariño City of El Paso – Department of Public Health El Paso County Attorney, Community Prosecutor El Paso Police Department Youth Initiative Program Fort Bliss Army Substance Abuse Program Fort Bliss Army Community Service Juvenile Probation Department Mothers Against Drunk Driving (MADD) SVM Defensive Driving Drug & Alcohol Awareness Program Texas A & M University Colonias Program Texas Youth Commission – Schaeffer Halfway House University Medical Center, Family Planning Service University Medical Center, Trauma Department – Injury Prevention and Education Total Quality Management Education Center University of Texas at El Paso (UTEP) Student Development Center

Camp for Handicapped & Diabetic Children:

Texas Lion’s Camp

Cancer:

American Cancer Society Candelighters

Chemical Dependence:

Aliviane Abundant Living Faith Center Casa Vida De Salud Child Protective Services Christ Miracle Church Christian Home For Men New Beginning Outpatient Services Peak Behavioral Health Services University Medical Center Outreach, Screening, and Assessment (OSAR) Trinity Recovery Center Medical Detox Center University Behavioral Health of El Paso Victory Outreach

Child Support:

Child Support Enforcement Division, Texas Attorney General El Paso County Domestic Relations Office

CHIP:

El Paso First Health Plans, Inc.

Citizenship:

Diocesan Migrant and Refugee Services Project Vida

U.S. Citizenship & Immigration Services Ysleta Independent School District – Community Learning Center

Clothing:

Assistance League of El Paso – Operation School Bell Catholic Charities: St. Vincent de Paul Thrift Store Christ Miracle Church Love of Life Pregnancy Center Opportunity Center Salvation Army Thrift Store

College:

El Paso Community College University of Phoenix University of Texas at El Paso (UTEP) Upward Bound Program Upper Rio Grande at Work Youth Services Upper Rio Grande4 College Tech-Prep Youth Consortium Western Technical College

Community Service:

Juvenile Probation Department – Community Services Love of Life Pregnancy Center Project VIDA Ysleta Lutheran Mission



Counseling:

Aliviane Alternatives Center for Behavioral Health Amanecer Psychological Services Catholic Charities – Counseling Services Center for Children – Runaway Shelter and Services to At-Risk Youth (STAR) Child Guidance Center, El Paso Children’s Grief Center Christ Miracle Church Communities in Schools El Paso Federation of Families Family Service of El Paso High Sky Ranch – Stay Together Program In Session Jewish Family & Children Service Love of Life Pregnancy Center Methodist Children’s Home El Paso Outreach New Beginning Outpatient Services Texas Youth Commission – Schaeffer Halfway House Volar Center for Independent Living YWCA El Paso Del Norte Region – Children Cope with Divorce

CPR/First Aid Training:

American Red Cross – El Paso Area Chapter

Crime Victims Services:

El Paso Police Department Domestic Abuse Response Team El Paso Police Department Victims Services Response Team Office of the Attorney General Crime Victims Services

Computer Classes:

Computer Labs, Inc. International Business College Socorro Independent School District Volar Center for Independent Living Western Technical Institute

Custody Assistance/Child Support Enforcement

Child Crisis Center – Family Visitation Center Child Support Enforcement Division, Region 8, Texas Attorney General El Paso County Dispute Resolution Center El Paso County Domestic Relations Office

Day Care:

Health & Human Services Project VIDA YWCA El Paso Del Norte Region – Child Care Services (CCS)

Defensive Driving:

SVM Defensive Driving

Dental:

Centro San Vicente

Detoxification:

Aliviane Casa Vida De Salud Peak Behavioral Health Services, Inc. University Medical Center Trauma Department – Outreach, Screening Assessment and Referral Program Trinity Recovery Center Victory Outreach

Diabetes:

Del Sol Diabetes Treatment Center El Paso Diabetes Association Texas Lion’s Camp

Disabilities:

Advocacy, Incorporated Children’s Disabilities Information Coalition Community Options, Inc. El Paso Rehabilitation Center Imagine Enterprises Southwest Chapter Autism Society West Texas Parent Education Network (WT PEN) Volar Center for Independent Living



Disaster Relief:

American Red Cross – El Paso Area Chapter

Divorce (coping for children):

YWCA of El Paso

Drop Out Prevention:

Center for Children –Services to At-Risk Youth (STAR) Central El Paso Community Organization
Communities in Schools Think College Now YWCA of El Paso

Drug Testing:

Aliviane Amanecer Psychological Services Confidential Drug Testing University Medical Trauma
Department – Outreach, Screening, Assessment, and Referral Program

Early Childhood Education:

Avance, Inc. Early Childhood Intervention Program Region 19 - Headstart

Education:

Computer Labs, Inc. El Paso Academy West Charter High School El Paso Community College International
Business College Project Bravo – El Paso Community Action Agency Region 19 ESC – Homeless Program
Region 19 – Migrant Education Program Think College Now – El Paso Collaborative for Academic
Excellence University of Phoenix University of Texas at El Paso (UTEP) – Upward Bound Program
Western Technical College

Elderly Services:

Adult Protective Services, Texas Dept. of Family and Protective Services Bienvivir Senior Health Services
El Paso County Attorney, Elder Protection Unit Rio Grande Council of Governments – Area Agency on
Aging

Employment Training/Assistance:

Center for Employment Training Community Options, Inc. Computer Labs, Inc. David L. Carrasco Job
Corp Fort Bliss Employee Assistance Program International Business College N.A.P.M. El Paso Project
Arriba (Advanced Retraining & Redevelopment Initiative in Border Areas) Seaborne ChalleNGe Program
– National Guard Upper Rio Grande at Work Youth Services – URG@Work Upper Rio Grande Workforce
Development Western Technical College YWCA of El Paso

English as a Second Language/ESL:

Avance, Inc. Center for Children El Paso Community College Project Bravo – El Paso Community Action
Agency Socorro Independent School District – Community Education Program Ysleta Independent School
District – Community Learning Center

Family Violence Education:

Center Against Family Violence (CAFV) – Community Relations El Paso Police Department –
Headquarters – Domestic Violence Prevention Unit Fort Bliss Army Community Center

Family Violence Shelter:

Center Against Family Violence (CAFV)



Family Violence Support:

Center Against Family Violence CAFV– Battering Intervention & Prevention Program Center Against Family Violence CAFV – Family Resource Center Fort Bliss Army Community Center

Financial Assistance:

American Legion Law Enforcement Post 74 Catholic Charities – St. Vincent de Paul Thrift Store Financial Aid El Paso County General Assistance Health and Human Services Commission (HHSC) Methodist Children’s Home El Paso Outreach Project Bravo – El Paso Community Action Agency

Fire Safety:

El Paso Fire Department – Fire Prevention Division

First Aid:

American Red Cross – El Paso Area Chapter

Food:

Catholic Charities-Ladies of Charity Food Bank Christ Miracle Mission Health & Human Services Commission (HHSC) Paso Del Norte Food Bank Project Vida Salvation Army Trinity First United Methodist Church, 801 N. Mesa; food distribution first & third Sat. mo./ 8:30 – 11 a.m. zip codes 79902, 79912, 79922; take picture ID & proof of address (utility bill; NO rent receipts). 533-2674. Ysleta Lutheran Mission

Foster Care/Adoption:

A World for Children Center for Children, Inc., El Paso El Paso Adoption Services, Inc. High Sky Ranch Lee & Beulah Moore Home Lutheran Social Services

Furniture:

Catholic Charities – St. Vincent de Paul Thrift Store

Gang:

El Paso Police Department - Gang Unit El Paso Police Department – Youth Initiative Program

GED:

Avance, Inc. Computer Labs David L. Carrasco Job Corp El Paso Community College El Paso Independent School District – San Jacinto Adult Learning Center Project Bravo Seaborne ChalleNGe Program – National Guard Socorro Independent School District – Community Education Program Sunset High School YWCA of El Paso Ysleta Independent School District – Community Learning Center

Grief:

Children’s Grief Center of El Paso Compassionate Friends

Health Center/Assistance:

Candelighters Centro de Salud Familiar, La Fe Centro San Vicente Children’s Miracle Network City of El Paso – Department of Public Health El Paso Diabetes Association Montwood Wellness Center, Texas Tech Dept. of Pediatrics Project VIDA Sierra Teen Health Superior Health Plan Texas Medical and Healthcare Partnership (TMHP) University Medical Center, Women’s Health Center



Health Education:

American Cancer Society American Lung Association of the Central States Centro San Vicente City of El Paso – Department of Public Health El Paso Rehabilitation Center Texas AgriLife Extension Service Texas Medical & Healthcare Partnership (TMHP) University Medical Center, Women’s Health Center UTEP Student Development Center

Health Plan/Providers Information:

El Paso First Health Plans, Inc. Maximus Superior Health Plan Texas Access Alliance

Helpful Numbers:

Helpful Numbers

Homeless:

Annunciation House Dame La Mano El Paso Coalition for the Homeless La Posada Home, Inc. Opportunity Center Region 19 (student tutorial) Rescue Mission Salvation Army

U.S. Postal Service (to receive mail)

Housing:

Christian Home for Men Community and Human Development (Office of) Housing Authority City of El Paso – Housing Assistance La Posada TLC – Transitional Living Center Project Vida Salvation Army (The) Transitional Living Center YWCA of El Paso – Sarah McKnight Transitional Living Center

Immigrant Assistance:

Annunciation House Diocesan Migrant and Refugee Services Las Americas Immigrant Advocacy Paso Del Norte Civil Rights Project United Neighborhood Organization (UNO)

Incarcerated parents/family member:

Community Solutions of El Paso

H.A.N.D.S. – Helping All Neighbors Develop Self-Sufficient Hope Is On The Rise Methodist Children’s Home El Paso Outreach

Juvenile Issues:

El Paso County Attorney’s Office Juvenile Probation Department Texas Youth Commission – Schaeffer Halfway House Total Quality Management

Legal issues:

Diocesan Migrant and Refugee Services El Paso County Attorney El Paso County Dispute Resolution Center El Paso Domestic Relations Office Paso Del Norte Civil Rights Project State Bar of Texas TexasLawHelp.org Texas Rio Grande Legal Aid, Inc.

Lifeguard:

American Red Cross

Laboratory:



Centro San Vicente

Life Skills:

Boys Scouts of America, Yucca Council Community Solutions of El Paso, Inc. Girl Scouts of the Desert Southwest Texas AgriLife Extension Service – 4-H Program YWCA

Marriage Education:

El Paso Healthy Marriage Project HOME Program – El Paso Center for Children

Medical/Health Care Service:

Centro San Vicente Children’s Miracle Network City of El Paso – Department of Public Health El Paso Community Voices Health and Human Services Montwood Wellness Center Outreach Health Services Prevent Blindness Texas – West Texas Branch Project Bravo Patient Assistant Program/Nicotine Replacement Therapy Southwest Chapter Autism Society

Mediation:

El Paso County Dispute Resolution Center

Mental Health:

Advocacy, Incorporated Amanecer Psychological Services Casa Esperanza Activity & Learning Center, Center for Children – El Paso Families Project Community Options (residential & employment); El Paso County Attorney, Mental Health/Mental Retardation (MH/MR)Unit El Paso Mental Health/Mental Retardation; El Paso MHMR-ChAMPS (Children & Adolescent Mental Health) El Paso Psychiatric Center El Paso Rehabilitation Center El Paso State Center National Suicide Prevention Lifeline: 1-800-273-TALK (8255) Peak Behavioral Health Services, LLC Southwest Chapter Autism Society of America University Behavioral Health of El Paso

Medical Transportation:

Texas Dept of Transportation – Medical Transportation Program

Mentors:

Big Brothers Big Sisters of El Paso (includes mentors for children of prisoners) Child Crisis Center – A.M.O.R. de Niños/Begin at Birth Community Solutions of El Paso, Inc. (children of prisoners) Love of Life Pregnancy Center Upper Rio Grande at Work Youth Services

Migrant Services:

Diocesan Migrant and Refugee Services Motivation Education and Training, Inc. (MET) Region 19 – Migrant Education Program

Nuisance Numbers:



Animal Control – (915) 842-1000 Environmental Services - junked vehicles on private property; buildings not within city code, abandoned houses & buildings; overgrown vegetation; illegal businesses; illegal dumping (915) 541-4386 (illegal dumping for the county 1-888-635-7276) Graffiti Removal (915) 621-6789 Health Department - nuisance complaints (915) 543-3551 Report smoking vehicles: 1-800-453-SMOG (7664) or www.smokingvehicle.org Solid Waste Management – City property clean-up (915) 621-6700 Street Department – signs/street maintenance/easements/storm drains (915) 621-6750 Traffic flow & safety – 621-6870 Traffic or police emergencies only 24/7: 1-800-525-5555 Vector Control – (915) 594-1568

Nursing Assistance/Home:

Outreach Health Services Volar Center for Independent Living

Parenting Education:

Center for Children Child Crisis Center - Healthy Families Child Crisis Center – A.M.O.R. De Niños Child Crisis Center – Parenting Education Child Protective Services (Texas Dept. of Protective & Regulatory Services) El Paso Independent School District – Parental Involvement Love of Life Pregnancy Center Lutheran Social Services Methodist Children’s Home El Paso Outreach Planned Parenthood YWCA of El Paso

Police:

El Paso Police Department

Pregnancy Assistance:

Child Crisis Center Crisis Pregnancy Center El Paso Adoption Services Hope Lee & Beulah Moore Home Love of Life Pregnancy Center Pregnancy Help Center of El Paso Sierra Teen Health Resource Center Ysleta Independent School District – Teen Parent Services YWCA of El Paso – Project Redirection

Recreation/Activities:

Boys & Girls Club of El Paso Boys Scouts of America, Yucca Council Computer Labs – Summer Youth Programs Creative Kids, Inc. El Paso Del Norte Region – Teen Leadership El Paso Parks & Recreation Department El Paso Parks & Recreation Department – Neighborhood Youth Outreach Program El Paso Youth Tennis Center Girl Scouts of the Rio Grande Girl Scouts of the Rio Grande – Studio 2B Program High Sky Ranch – Stay Together Program Houchen Community Center Housing Authority of the City of El Paso – Community Services Housing Authority of the City of El Paso – Youth Prevention Universal Program (YPU) Jewish Community Center Miracle League of El Paso Sierra Club, Inner City Outings Texas AgriLife Extension Service.

Runaways:

Center for Children – Runaway Shelter and Services to At-Risk Youth (STAR)

Safe Place Program:

Center for Children, Inc., El Paso Central El Paso Community Organization (CEPCO)

Safety:



El Paso Fire Department – Fire Prevention Division El Paso Police Department – Safe Communities/traffic education/ Trauma Department – Injury Prevention and Education

School Clothes:

Assistance League of El Paso– Operation School Bell

Senior Citizens:

Alzheimer’s Association Bienvivir Senior Health Service El Paso County Attorney’s Office Rio Grande Council of Governments – Area Agency on Aging

Sex Education:

Centro Mujeres de la Esperanza City of El Paso – Department of Public Health Planned Parenthood Center of El Paso Thomason Hospital Women’s Resource Center

Sexual Trauma:

STARS/Sexual Trauma & Assault Response Service Advocacy Center for the Children of El Paso

Shelter/Housing:

Annunciation House Center Against Family Violence – Transitional Living Center (TLC) Center for Children (teen mothers & families) Child Crisis Center – Emergency Shelter & Crisis Nursery Community & Human Development El Paso Coalition for the Homeless La Posada Home, Inc.; Opportunity Center for the Homeless Project Vida Rescue Mission Salvation Army YWCA of El Paso- Sarah McKnight Transitional Living Center .

Social Work/Services:

Centro San Vicente Health & Human Services Project Bravo- El Paso Community Action Agency Project VIDA Volar Center for Independent Living

Substance Abuse:

Aliviane Abundant Living Faith Center Child Protective Services Christ Miracle Church Christian Home For Men Housing Authority of the City of El Paso – YPU Program New Beginnings Outpatient Services, Inc. Peak Behavioral Health Services, LLC Texas National Guard Counter Drug Program University Behavioral Health of El Paso Victory Outreach

Support Groups/Support Services: Abundant Living Faith Center Alcoholics Anonymous Child Crisis Center – Abuelos Con Cariño Children’s Grief Center of El Paso Community Solutions of El Paso, Inc. Compassionate Friends El Paso Federation of Families

H.A.N.D.S. Helping All Neighbors Develop Self-Sufficiency Health and Human Services System PFLAG EL PASO – Parents, Families and Friends of Lesbians and Gays PFOX – Parents and Friends of Ex-Gays and Gays Planned Parenthood Center of El Paso – Desert Rainbow Center Recovery Alliance

Thrift Store:

Catholic Charities Ysleta Lutheran Mission

Tobacco:



American Cancer Society American Lung Association of Texas Western Region Centro San Vicente Love of Life Center Total Quality Management

Transportation:

Texas Dept. of Transportation – Medical Transportation Program

Victim Services:

El Paso Police Department Domestic Abuse Response Team El Paso Police Department Victims Services Response Team Mothers Against Drunk Drivers (MADD) Office of the Attorney General – Crime Victims Services Sexual Trauma & Assault Response Service (STARS)

Vision Wellness:

Prevent Blindness Texas – West Texas Branch

Volunteers:

Court Appointed Special Advocates (CASA) - seek volunteers Helpful Numbers – see Volunteer Action Center Juvenile Probation Department – Community Services Program Texas AgriLife Extension Service

This Directory was revised 12/02/14